

## Public Submission Form

Please complete this form and submit with any attachments to the Sustainable Health Review Secretariat

### Your Personal Details

*This information will be retained and used only for contacting you in relation to this application.*

**Title** Mr  Miss  Mrs  Ms  Dr  Other

**Organisation**

**First Names** Rachel

**Surname** Forbes

**Postcode**

### Publication of Submissions *Please note that all Public Submissions will be published unless otherwise stated*

**Please advise your preferred option**

- I consent to my submission being published  
 I do not want my submission published  
 I would like my submission to remain anonymous

### Submission Instructions

**Please address the Question provided in relation to the Sustainable Health Review Terms of Reference (listed below). Any attachments must be summarised within the submission.**

(Suggested maximum 5 pages)

### Terms of Reference

- Leveraging existing investment in Primary, Secondary and Tertiary healthcare, as well as new initiatives to improve patient centred service delivery, pathways and transition;
- The mix of services provided across the system, including gaps in service provision, sub-acute, step-down, community and other out-of-hospital services across WA to deliver care in the most appropriate setting and to maximise health outcomes and value to the public;
- Ways to encourage and drive digital innovation, the use of new technology, research and data to support patient centred care and improved performance;
- Opportunities to drive partnerships across sectors and all levels of government to reduce duplication and to deliver integrated and coordinated care;
- Ways to drive improvements in safety and quality for patients, value and financial sustainability, including cost drivers, allocative and technical efficiencies;
- The key enablers of new efficiencies and change, including, research, productivity, teaching and training, culture, leadership development, procurement and improved performance monitoring;
- Any further opportunities concerning patient centred service delivery and the sustainability of the WA health system.

## Public Submissions Question

**In the context of the Sustainable Health Review Terms of Reference (listed above) what is needed to develop a more sustainable, patient centred health system in WA?**

Area of interest: Transition for paediatric to adult healthcare services

Transition co-ordination resources need to be formally and permanently allocated at the major hospitals, establishing a co-operative network. This is outlined as a priority in the WA Health Clinical Services Framework 2014-2024, but in an environment with scarce health resources many hospitals do not see this as a priority area to allocate resources to. It becomes "not my problem" with no-one wanting to take on, particularly the more medically and socially complex patients.

However we know from literature the cost of poor transition is high in many ways - higher cost of delivering healthcare in paediatric setting, poor health outcomes and increased complications (so future health costs higher) due to inadequate transition and retention processes, and the impact on a patient centred journey. It appears as a cost saving in the short term to a particular service, but overall costs the health system and taxpayer significantly more than the investment required to build a state wide co-ordinated transition program. It needs firm central directive to ensure engagement from each of the health services.