

## Public Submission Cover Sheet

Please complete this sheet and submit with any attachments to the Sustainable Health Review Secretariat

### Your Personal Details

*This information will be used only for contacting you in relation to this submission*

Title	[REDACTED]
Organisation	[REDACTED]
First Name(s)	[REDACTED]
Surname	[REDACTED]
Contact Details	[REDACTED]

### Publication of Submissions

*Please note all Public Submissions will be published unless otherwise selected below*

- I do not want my submission published
- I would like my submission to be published but remain anonymous

### Submission Guidance

**You are encouraged to address the following question:**

**In the context of the Sustainable Health Review Terms of Reference listed below, what is needed to develop a more sustainable, patient centred health system in WA?**

- Leveraging existing investment in Primary, Secondary and Tertiary healthcare, as well as new initiatives to improve patient centred service delivery, pathways and transition;
- The mix of services provided across the system, including gaps in service provision, sub-acute, step-down, community and other out-of-hospital services across WA to deliver care in the most appropriate setting and to maximise health outcomes and value to the public;
- Ways to encourage and drive digital innovation, the use of new technology, research and data to support patient centred care and improved performance;
- Opportunities to drive partnerships across sectors and all levels of government to reduce duplication and to deliver integrated and coordinated care;
- Ways to drive improvements in safety and quality for patients, value and financial sustainability, including cost drivers, allocative and technical efficiencies;
- The key enablers of new efficiencies and change, including, research, productivity, teaching and training, culture, leadership development, procurement and improved performance monitoring;
- Any further opportunities concerning patient centred service delivery and the sustainability of the WA health system.

### Submissions Response Field

*Please type your response into the field below. Alternatively you may provide your submissions as a separate attachment (Suggested Maximum 5 pages).*

1. Have health services nearby provided by the government – maybe use of shire or city buildings on certain days. Services could be for vaccination, physio, dietitian, podiatry, etc. This will reduce appointments at hospitals.
2. Assign specialists in certain hospitals, not duplication but some not good – we have lived in other states where certain hospitals have assigned specialties. We meant the really special specialties such as lung cancer or brain surgery or organ transplants. This is good, so specialists teams will be concentrated in the one hospital and as a patient I am confident they have the expertise and systems to treat my condition.

Unfortunate example: We had a friend diagnosed with lung cancer who was being treated in a public hospital south of the river. She found from another friend about the lung cancer management at Charlies, however she was at south of the river catchment. To be able to get to the Charlies specialists and other treatment, she had to use her brother's address at Cottlesloe. "I felt I was looked after by a capable team which knows about lung cancer" when she got transferred to the Charlies lung cancer clinic.

3. Take off dialysis centre at big public hospitals - At times I had to help out a relative to attend his dialysis at a big public hospital. He was on dialysis for 20 years before he passed on. Can we not have it at a smaller public hospital nearby wherein we would not have to go through the heavy traffic? He was too weak to drive sometimes and parking is too costly for him.
4. Rail system to Charlies – with the Perth Children's there is more and more need now for a rail system to take people to the QEII complex. The expensive parking then can be avoided and so is the traffic.
5. Royal Perth Hospital – this is the hospital where we get taken by ambulance. [REDACTED] RPH is old, dark and falling apart and has strong chemical smell because of non-stop cleaning by this lovely lady. Maybe they need to clean because it is old. I also noticed some plumbing is outside the wall and looks like terracotta, if it is, this is rather scary.

Older retired people like us [REDACTED] where we live, all thought it is a good hospital but either the government pull it down or build another one around the inner east area of the city and sell that land. It is prime real estate. The old power plant site could be good with its river views.

6. Promote the image of smaller hospitals – if smaller hospitals are resourced and the image promoted adequately, people will avoid coming to the big public hospitals. We cannot go on like this, especially with the ageing population and the Perth transport system as it is.

Thank you for reading this.

[REDACTED]