Public Submission Cover Sheet

Please complete this sheet and submit with any attachments to the Sustainable Health Review Secretariat

Your Personal Details	
This information will be used only for contacting you in relation to this submission	
Title	██████████████████████████
Organisation	████
First Name(s)	██
Surname	██
Contact Details	████████████

Publication of Submissions

Please note all Public Submissions will be published unless otherwise selected below

☐   I do not want my submission published

☒   I would like my submission to be published but remain anonymous

Submission Guidance

You are encouraged to address the following question:

In the context of the Sustainable Health Review Terms of Reference listed below, what is needed to develop a more sustainable, patient centred health system in WA?

- Leveraging existing investment in Primary, Secondary and Tertiary healthcare, as well as new initiatives to improve patient centred service delivery, pathways and transition;

- The mix of services provided across the system, including gaps in service provision, sub-acute, step-down, community and other out-of-hospital services across WA to deliver care in the most appropriate setting and to maximise health outcomes and value to the public;

- Ways to encourage and drive digital innovation, the use of new technology, research and data to support patient centred care and improved performance;

- Opportunities to drive partnerships across sectors and all levels of government to reduce duplication and to deliver integrated and coordinated care;

- Ways to drive improvements in safety and quality for patients, value and financial sustainability, including cost drivers, allocative and technical efficiencies;

- The key enablers of new efficiencies and change, including, research, productivity, teaching and training, culture, leadership development, procurement and improved performance monitoring;

- Any further opportunities concerning patient centred service delivery and the sustainability of the WA health system.

Submissions Response Field

Please type your response into the field below. Alternatively you may provide your submissions as a separate attachment (Suggested Maximum 5 pages).

Community expectations

The economics of health need to be explained in layman terms. The community needs to be involved and educated, at all levels, that expectation that health care and services will solve everyone's problems anywhere, anytime cannot be met. Also that the level of ever increasing funding is not sustainable.

Sites

Smaller sites need to be closed and the acute beds transferred to bigger sites like smaller hubs or regional resources centers. Alongside this there needs to be improved and sustainable transport services to allow people to move between services easily, e.g. bus service or drivers / PSA / PCA employed to provide the man power.   The public need to be made aware that service provision without the throughput to maintain a service of excellence is not an appropriate use of the health dollar and actually puts them at risk.

We need to stop trying to band aid models of care and design brand new models, pick a date and switch to them.

Workforce

Sustainability of workforce in the more remote sites needs to have a priority. Failure to address this puts patients and clients at risk. Staff are at risk of undertaking workloads they are not equipped to do threatening their registrations and their ability to be employed. The recruitment of staff needs to be addressed. It take 2 weeks to resign and up to 26 weeks or more to get someone employed. Decentralize recruitment. Review and make the ongoing performance management of non-performing employees more realistic with an end date.

Accreditation processes

This whole area needs a major review. Has become an expensive bureaucratic exercise. Lots of documentation and fancy reports created but not much changing at service deliver point except asking staff do more and more audits, reports to justify someone else position.