

Interim Report: Feedback Survey

The Sustainable Health Review Interim Report feedback survey consisted of 14 questions. The responses to the open feedback questions are detailed below. Responses to questions 9-12 have been published in a summarised report on the SHR website.

Your Personal Details	
1. Title	Mr <input checked="" type="checkbox"/> Miss <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Dr <input type="checkbox"/> Other <input type="checkbox"/>
2. First Name(s)	Mark
3. Surname	Weeks
4. Contact Details	
5. Organisation	
6. Location	<input checked="" type="checkbox"/> Metropolitan <input type="checkbox"/> Regional WA <input type="checkbox"/> Outside WA
7. Are you providing a response on behalf of your group/organisation or as an individual? (Required)	<input type="checkbox"/> Group/organisation <input checked="" type="checkbox"/> Individual <input type="checkbox"/> Other, please specify: _____
Q8. Do you consent to your feedback being published, in summaries or in the Final Report? (Required)	
<input checked="" type="checkbox"/> I consent to my feedback being published <input type="checkbox"/> I consent to my feedback being published anonymously <input type="checkbox"/> I do not consent to my feedback being published	

The next two questions will allow you to provide more detailed feedback on how to maximise improvements in each of the Directions or suggest other areas or actions for the Sustainable Health Review Panel to consider to develop a more sustainable health system.

13. In regards to the 12 Directions, please provide detailed comments on how to maximise improvements in each of the Directions. Where possible, please indicate which Direction your comments relate to.

All of the Directions are fine. The Who, What, When, Why and Where is all there. What's really missing, not only relating to Health, but also across the entire Public Service is the How?

Across the entire SHR Interim Report and all Submissions received there is scant reference to the How linchpin. The missing enabler that can bring everything together.

The How is adherence to international good practice regarding the disciplines of Portfolio, Program, and Project Management acting together, as highlighted to the Service Priority Review. See

https://www.dpc.wa.gov.au/ProjectsandSpecialEvents/ServicePriorityReview/Documents/SPR_Public_Submissions_Individuals_Redacted2.pdf (Pages 12 to 60).

14. Is there anything else that the Panel has missed so far that is important in developing a more sustainable health system for Western Australia?

All the pieces and people are all there. It's just the coordination, the How, which is missing.

As mentioned, Organisational Project Management (Portfolio, Program and Project Management) is the key. Especially Portfolio Management!

Without the discipline, courage and leadership, our health system and the wider public service will continue to stumble along.