

Interim Report: Feedback Survey

The Sustainable Health Review Interim Report feedback survey consisted of 14 questions. The responses to the open feedback questions are detailed below. Responses to questions 9-12 have been published in a summarised report on the SHR website.

Your Personal Details	
1. Title	Mr <input type="checkbox"/> Miss <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input checked="" type="checkbox"/> Dr <input type="checkbox"/> Other <input type="checkbox"/>
2. First Name(s)	Katherine
3. Surname	Summers
4. Contact Details	PO BOX 6181 Waikiki, Western Australia or facebook.com/NoHarmHealth/
5. Organisation	No Harm Health
6. Location	<input checked="" type="checkbox"/> Metropolitan <input type="checkbox"/> Regional WA <input type="checkbox"/> Outside WA
7. Are you providing a response on behalf of your group/organisation or as an individual? (Required)	<input checked="" type="checkbox"/> Group/organisation <input type="checkbox"/> Individual <input type="checkbox"/> Other, please specify: _____
Q8. Do you consent to your feedback being published, in summaries or in the Final Report? (Required)	
<input checked="" type="checkbox"/> I consent to my feedback being published <input type="checkbox"/> I consent to my feedback being published anonymously <input type="checkbox"/> I do not consent to my feedback being published	

The next two questions will allow you to provide more detailed feedback on how to maximise improvements in each of the Directions or suggest other areas or actions for the Sustainable Health Review Panel to consider to develop a more sustainable health system.

13. In regards to the 12 Directions, please provide detailed comments on how to maximise improvements in each of the Directions. Where possible, please indicate which Direction your comments relate to.

Direction 7

Create and support the right culture

Culture eats policy and regulation for breakfast! One issue that has not been given due coverage, is the culture of 'cover up and denial' when medical errors occur - and they occur on a daily basis to thousands of health consumers. It should be accepted that all humans make errors and a 'no blame' approach taken. Until you change that culture, the suffering goes on and patient- victims are not placed at the centre of 'care' - the practitioners are protected and patients are not. Patients should get help when needed, and the medical personnel support and retraining - and ultimately removal from the system if incompetent. There is little to no real accountability. HaDSCO is ineffective, APRHRA, a union to protect doctors. Really, there has to be reform in this area. There should be full transparency and accountability. 1000s suffer and die - a victim of crime, a victim in a car accident or workplace injury gets help - not so if you are harmed by health practitioners. Please do not cite the legal negligence system as this isn't accessible to average Australians, and is totally unsuited to medical error victims.

14. Is there anything else that the Panel has missed so far that is important in developing a more sustainable health system for Western Australia?

See the previous cell.
Thank you.