

# Sustainable Health Review Interim Report: Feedback Survey

The Sustainable Health Review Interim Report feedback survey consisted of 14 questions. Responses to questions 9-12 are published in a summarised report on the SHR website. This represents the open feedback section of the survey.

Your Personal Details	
1. Title	Mr <input type="checkbox"/> Miss <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Dr <input checked="" type="checkbox"/> Other <input type="checkbox"/>
2. First Name(s)	Jane
3. Surname	Pearce
4. Contact Details	
5. Organisation	
6. Location	<input checked="" type="checkbox"/> Metropolitan <input type="checkbox"/> Regional WA <input type="checkbox"/> Outside WA
7. Are you providing a response on behalf of your group/organisation or as an individual? (Required)	<input type="checkbox"/> Group/organisation <input checked="" type="checkbox"/> Individual <input type="checkbox"/> Other, please specify _____
<b>Q8. Do you consent to your feedback being published, in summaries or in the Final Report? (Required)</b>	
<input checked="" type="checkbox"/> I consent to my feedback being published <input type="checkbox"/> I consent to my feedback being published anonymously <input type="checkbox"/> I do not consent to my feedback being published	

**The next two questions will allow you to provide more detailed feedback on how to maximise improvements in each of the Directions or suggest other areas or actions for the Sustainable Health Review Panel to consider to develop a more sustainable health system.**

**13. In regards to the 12 Directions, please provide detailed comments on how to maximise improvements in each of the Directions. Where possible, please indicate which Direction your comments relate to.**

Direction 1: Suggest the focus goes beyond the Department of Health to include other Govt departments (particularly Education) and also to involve the Minister and cabinet. See health as everybody's business.

Direction 2: Agree 100% that integration of systems is the key to person-centred services.

Direction 3: Emergency Telehealth Service Model a positive initiative. Model could be developed with reference to Directions 2 and 4. Benefit of a single/integrated system for connecting health workers and consumers is considerable - will be important to develop a system that is simple, easy to use and flexible enough for many purposes. Investment in technology to support a high quality system at this stage is key to enabling a sustainable health service.

Direction 4: Provision of care within the community for people with mental illness should be a priority.

Direction 5: Suggest 'Investigate formal arrangements for patients and staff in regional hospitals ....' be for immediate action.

Direction 6: Again, should be for immediate action not for further work.

Direction 7: Suggest some further 'unpacking' of what is meant by 'culture'. Include recommendations with respect to staff health, collaborative practices, and communication with colleagues/patients/carers/consumers to shift culture of authoritarianism in health services.

Direction 8: This is crucial see comment re Direction 3.

Direction 9: Crucial - again relates to earlier comments about technology

Direction 10: Consider further what actions might be taken to develop a supported workforce. Recommendations relate primarily to flexibility. Consult widely among all staff to find out how they feel they need to be better supported.

Direction 11: Should be an ongoing process.

Direction 12: Agree. There is a focus here on financial sustainability. Perhaps other aspects of sustainability need to be more explicit in the final document. Such things as reduction of waste, health as a factor in sustainable communities and workforce sustainability are implicit in the discussion of the content of the Review but are not very explicit in the 12 Directions.

**14. Is there anything else that the Panel has missed so far that is important in developing a more sustainable health system for Western Australia?**

The need to expand the focus beyond the Department of Health to include other Govt departments (particularly Education) and also to involve the Minister and cabinet, the need to unpack aspects of 'culture' that lead to unsustainable practices, and the need to explore more deeply the ways in which the workforce can be better supported.