Service summary

Name of service	Rockingham General Hospital Palliative Medicine Consultancy Service
Contact details	Hospital switchboard: (08) 9599 4000 For inpatient referrals, contact switchboard and ask for palliative care.
Hours of service	Monday to Friday 8:00 am to 4:00 pm
After hours	No after hours service provided
Street address	Elanora Drive, Cooloongup WA 6168
Service type	■ Consultation – Hospital ■ Outpatient Clinic
Service profile	Consultancy service and outpatient clinic within general public hospital. Specialist medical and nursing advice based on the unique needs of the patients, carer, and family when facing a life-limiting prognosis, including: ■ symptom assessment and management ■ coordinating care from hospital to community ■ addressing emotional and social concerns ■ providing quality care for patients approaching the end-of-life ■ assistance with clinical decision making.
Allied health services	Access to generalist allied health professionals, including: ■ chaplain ■ dietitian ■ occupational therapist ■ pharmacist ■ physiotherapist ■ psychologist ■ social worker ■ speech therapist ■ welfare officer.
Admission criteria	Progressive life limiting disease (malignant and non-malignant) requiring specialist consultation.
Referral process	Inpatient referrals – contact switchboard and ask for palliative care to discuss the referral. Then complete e-referral. Must have support of the primary medical team. Outpatient referrals from external sources (e.g. GPs) – fax referral letter to RGH central receipting on (08) 9599 4659 (phone: (08) 9599 4750 or 4892). All referrals are now e-referral.
Palliative care discharge criteria	Based on the discretion of consultants in discussion with the primary team.
Outpatient clinic	Symptom Assessment Clinic (1 clinic per week).
Niche services	An easy-to-access specialist clinic close to home.

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