## Service summary

<table>
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<tr>
<th>Name of service</th>
<th>St John of God Hospital Geraldton Palliative Care Unit (St Raphael)</th>
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| **Contact details**        | Hospital switchboard: (08) 9965 8888  
                             | Clinical Coordinator: (08) 9965 8811  
                             | Palliative Care Unit: (08) 9965 8810  
                             | Palliative Care Unit fax: (08) 9964 2015  
                             | Email (Nurse Manager): info@geraldton@sjog.org.au |
| **Hours of service**       | 24-hour inpatient unit                                               |
| **Street address**         | 12 Hermitage Street, Geraldton WA 6530                              |
| **Service type**           | Inpatient Palliative Care Unit                                      |
| **Service profile**        | 10-bed inpatient palliative care unit in separate wing of St John of God Geraldton Hospital (SJGGH).  
                             | Accommodates private, DVA and public patients from the Midwest region.  
                             | Offering comprehensive medical, nursing and allied health care to patients, carers and families when facing life-limiting illnesses (malignant and non-malignant). Services include:  
                             | - symptom management  
                             | - planning for discharge into community  
                             | - end of life care  
                             | - psychological support for patient and families as required during severe carer distress  
                             | - bereavement support.  
<pre><code>                         | Other clinical services available on site including Pathology, Radiology and Chemotherapy. |
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| **Allied Health Services** | • Pastoral Care and Chaplaincy on site  
                           • Social worker (Specialised).  
                           Access to generalist allied health professionals including:  
                           • Physiotherapist  
                           • Occupational Therapist  
                           • Speech Pathologist  
                           • Dietician  
                           • Pharmacist. |
| **Admission criteria**   | • Access by referral from GP, treating doctor or the Midwest Palliative Care Service.  
                           • Midwest Palliative Care Service must approve public patient’s admission.  
                           • A SJGGH accredited medical practitioner must accept patient prior to admission. |
| **Referral process**     | Private and DVA patient through GP, treating doctor or Midwest Palliative Care Service.  
                           Public patient through Midwest Palliative Care Service.  
                           **General enquires:**  
                           Midwest Palliative Care Service: (08) 9956 2497 |
| **Palliative care discharge criteria** | Discharge is based on medical practitioner, clinical stability, patient’s care goal and plan for ongoing care in the community.  
Alternative care arrangements may be made in consultation with patient and family when home is no longer a viable option for care. |
| **Niche services**       | • Hand and foot massage  
                           • Pet visits  
                           • Volunteers (specialised). |