



SERVICE SUMMARY

Name of Service	Pilbara Palliative Care Service
Contact details	Email: WACHS-Pilbara.PalliativeCare@health.wa.gov.au Regional Coordinator: 0457 537 227 (office hours only)
Hours of service	Monday to Friday 8:00am to 4:00pm
After hours	No after hours service provided by Pilbara Palliative Care Service
Street address	Karratha Health Campus, 62 Balmoral Road, Karratha, WA 6714
Website address	Not available
Service type	<ul style="list-style-type: none">■ Nursing Consultation:<ul style="list-style-type: none">■ Hospitals: Hedland Health Campus, Nickol Bay, Onslow, Newman and Tom Price■ Aboriginal Medical Services: South Hedland and Roebourne■ Nursing Posts: Paraburdoo and Marble Bar■ Outpatient Specialist visits:<ul style="list-style-type: none">■ Port Hedland and Karratha■ Community: Consultative Services available throughout the Pilbara
Service profile	<p>Specialised palliative care consultancy to all hospitals, care facilities and Aboriginal Medical Services in the Pilbara</p> <p>Comprehensive nursing and allied health care in collaboration with local medical practitioner, based on the unique needs of the patients, their carers and family when facing a life limiting prognosis including:</p> <ul style="list-style-type: none">■ assistance with care coordination■ symptom assessment and management■ addressing emotional and social concerns■ providing quality care for those approaching the end of life■ assistance with clinical decision making■ providing equipment (where possible) in consultation with Allied Health■ bereavement assessment and referral.

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Allied health services	Access to generalist allied health professionals, including: <ul style="list-style-type: none"> ■ Aboriginal Liaison Officer ■ Dietitian ■ Occupational Therapist ■ Pharmacist ■ Physiotherapist ■ Podiatrist ■ Social Worker ■ Spiritual/Pastor support
Admission criteria	Progressive life-limiting disease (malignant or non-malignant) with limited prognosis requiring specialist consultation and/or symptom management and support.
Referral process	<ul style="list-style-type: none"> ■ All referrals require the consent of the patient ■ Completion of <i>Specialist Palliative Care Referral</i> form ■ Urgent referrals by phone call to Regional Coordinator followed up with completion of <i>Specialist Palliative Care Referral</i> form
Discharge criteria	Based on discretion of the Palliative Care team in discussion with the GP, primary team, the patient and their carer/family.
Niche services	Visiting Palliative Care Physician clinics: <ul style="list-style-type: none"> ■ Visits to Port Hedland and Karratha – 2 visits per year Consultation with: <ul style="list-style-type: none"> ■ Aboriginal rural health services - AMS Roebourne and Sth Hedland ■ Rural Cancer Services - Regional Pilbara Cancer Nurse and Rural Metro Coordinator (Perth) ■ Rural Renal Services - Hedland Health Campus and Karratha Collaboration with: <ul style="list-style-type: none"> ■ Regional Assessment Team (RAS) Access to inpatient care: <ul style="list-style-type: none"> ■ One dedicated palliative care room at Hedland Health Campus, Nickol Bay Hospital, Roebourne Hospital ■ Utilise a single room on the general ward for palliative care patients at Onslow, Newman, Tom Price.