## Service summary

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<thead>
<tr>
<th>Name of service</th>
<th>Royal Perth Hospital Palliative Care Department</th>
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| **Contact details** | Registrar: 0466 858 126  
Palliative Care office phone: (08) 9224 2788  
Palliative Care office fax: (08) 9224 7012  
Hospital switchboard: (08) 9224 2244  
Individual team members via hospital switchboard |
| **Hours of service** | Monday to Friday 8.00am – 5.00pm |
| **After hours** | No after hours service provided by RPH Palliative Care Department  
Contact (for specialist medical advice): Combined Palliative Outreach Service 1300 558 655 |
| **Street address** | 10 Murray Street, Perth WA 6000 |
| **Website address** | [https://rph.health.wa.gov.au/Our-services/Palliative-Care](https://rph.health.wa.gov.au/Our-services/Palliative-Care) |
| **Service type** | Consultation – Hospital  
Outpatient Clinics (Medical and Nurse Practitioners). |
| **Service profile** | Consultancy service and outpatient clinic within adult tertiary public hospital.  
Comprehensive medical, nursing and allied health care based on the unique needs of the patients, carer and family when facing a life-limiting prognosis including:  
- Symptom assessment and management  
- Addressing emotional and social concerns  
- Co-ordinating care from hospital to community  
- Providing quality care for patients approaching the end of life  
- Assistance with clinical decision making  
- Bereavement support  
- Advance Care Planning.  
Assistance is provided with discharge, access to community services, inpatient beds and liaison with palliative care services in regional WA. |
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  Our Specialist Palliative Care Team includes:  
  - Pharmacist  
  - Social Worker  
  - Pastoral Care Practitioner  
  Access to generalist allied health professionals in the hospital:  
  - Dietitian  
  - Occupational Therapist  
  - Physiotherapist  
  - Psychologist  
  - Speech therapist. |
| **Admission criteria**   | Progressive life-limiting disease (malignant or non-malignant) requiring specialist consultation. |
| **Referral process**     | Inpatient referrals to Medical team – contact Registrar and complete an eReferral. Must have the support of the primary medical team.  
  Inpatient referrals to Nurse Practitioner – complete an eReferral, or telephone, pager or email Nurse Practitioner  
  Outpatient referrals from RPH and other SMHS teams – complete an eReferral  
  Outpatient referrals from external sources (e.g. GPs) – send referral letter to Central Referral Service (Fax: 1300 365 056) |
| **Palliative care discharge criteria** | Based on discretion of Palliative Care team in discussion with the primary team. |
| **Outpatient clinic**    | Symptom Assessment Clinic (2 clinics each week) |