



Information for interpreters

- WA Health is committed to psychosocial safety of its employees and contractors.
- We recognise that interpreters play a critical role in supporting accessible health care for people who speak limited or no English.
- The safety of our consumers also depends on the psychosocial safety of our interpreters.
- In the workplace, [psychosocial hazards](#) refers to psychological, social, and physical conditions of a workplace that can lead to psychological or physical harm.
- To help keep our interpreters safe from the psychosocial harm in the unique environment of WA Health, we have made changes to our [Language Services Policy](#).

Your rights

- All interpreters have the right to:
 - accept or reject assignments during the booking process
 - a briefing before the appointment with the consumer and time to prepare for the appointment
 - cancel their involvement following the briefing or during the appointment with the consumer
 - a debriefing after the appointment with the consumer. Remember you can always prompt our staff for a debrief. If a debrief is not possible immediately after the appointment, you can schedule it for a later date.
- Language Service Providers under [CUAITS2017](#) have a duty of care to support their interpreters and translators – speak to your employer to find out more.

For more information

- Contact culturaldiversity.royalst@health.wa.gov.au
- Information on psychosocial risks for interpreters from [Professionals Australia](#)

This document can be made available in alternative formats.