



Home and Community Care Program

Minimum Data Set Report

2010-2011

Annual Report

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This report has been prepared for the Home and Community Care Program, Department of Health Western Australia.

Care should be taken not to interpret the data contained in this report out of context.

Acknowledgment

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Abbreviations

ABS	Australian Bureau of Statistics
AIHW	Australian Institute of Health and Welfare
ATSI	Aboriginal and Torres Strait Islanders
CALD	Culturally and Linguistically Diverse
DVA	Department of Veterans' Affairs
HACC	Home and Community Care
LGA	Local Government Area
MDS	Minimum Data Set
MDSv2	MDS version 2
NDR	National Data Repository
SLA	Statistical Local Area
SLK	Statistical Linkage Key
WACHS	WA Country Health Service
WA DoH	WA Department of Health

Glossary of Statistical Terms

Mean	Arithmetic mean or average
Median	The middle value in a set of ordered numbers. The median volume for any assistance type is the value (quantity, hours or cost) below which 50% of the cases fall
Count	The number of cases

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Executive Summary

Introduction

This report pertains to data provided to the W.A. Aged Care Research & Evaluation Unit, on records of Home and Community Care clients and their carers, who received or were receiving one or more HACC services between the 1st July 2010 and the 30th June 2011. This version of the report includes updated data sets for all 4 quarters of the financial year 2010/11.

HACC Program

The HACC Program is a key provider of community care services to frail aged people and younger people with disabilities and their carers. The overall objective of the HACC Program is to maintain or improve the independence of people in these groups and to avoid or delay their premature admission to long term residential care through the provision of basic maintenance and support services.

HACC MINIMUM DATA SET (V2)


The data elements included in the HACC Minimum Data Set (MDS) and defined in the HACC National MDS User Guide Data Dictionary 2.0 are considered to be the minimum information requirements for reporting within the HACC program.

They relate to:


- The characteristics of care recipients (e.g. sex, age, indigenous status, functional status items)
- The circumstances of care recipients (e.g. where they live, whether they have a carer)
- The characteristics of carers (e.g. age, sex, indigenous status)
- Information about the service episode (e.g. source of referral, date of entry, date of last update)
- The assistance received by care recipients and carers from the HACC program (e.g. amounts and types of assistance received).

HACC Minimum Dataset (V2)

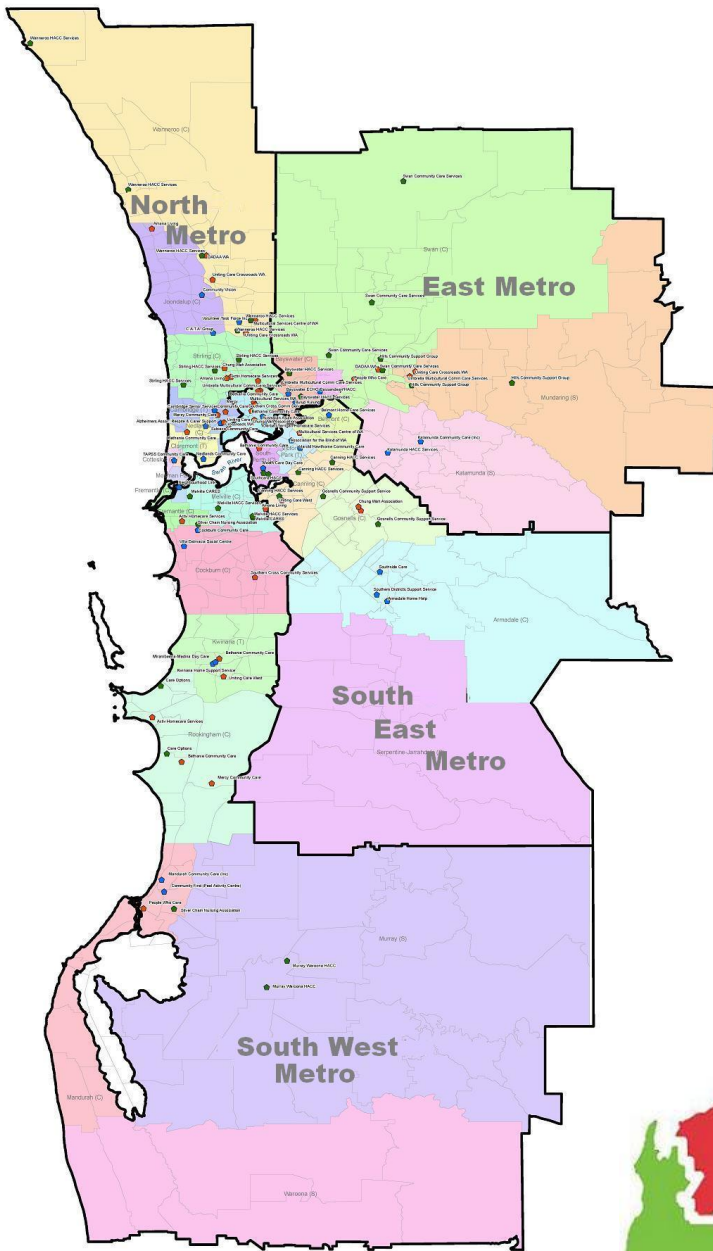
CARE RECIPIENT VARIABLES

- **Statistical Linkage Key (SLK)**
 - **Client name – Letters**
 - **Year of Birth**
 - **Date of Birth (DOB)**
 - **Sex**
 - **Agency state**
 - **Agency ID**
 - **Agency Region**
 - **Country of Birth**
 - **Main Language Spoken**
 - **Indigenous Status**
 - **Area of Residence**
 - **Locality**
 - **SLK Information Missing Flag**
 - **Postcode**
 - **Client Region**
 - **Living Arrangements**
 - **Pension Status**
 - **DVA**
 - **Accommodation Setting**
 - **Client Functional Screening:**
 - *Housework*
 - *Transport*
 - *Shopping*
 - *Medical*
 - *Money*
 - *Walking*
 - *Bathing*
 - *Memory*
 - *Behaviour*
 - *Communication*
 - *Dressing*
 - *Eating*
 - *Toileting*
 - *Mobility*
 - **Date Last Assessed**
 - **Referral Source**
 - **Reason for Cessation**
 - **Date of HACC entry**
 - **Date of HACC exit**
- 
- **Assistance Type:**
 - *Allied Health (Centre)*
 - *Allied Health (Home)*
 - *Assessment*
 - *Case Management*
 - *Client Care Coordination*
 - *Counselling/Support, Information and Advocacy (care recipient)*
 - *Counselling/Support, Information and Advocacy (carer)*
 - *Centre-based Day Care*
 - *Domestic Assistance*
 - *Other Food Services*
 - *Home Maintenance*
 - *Home Modification*
 - *Linen Services*
 - *Meals (Centre)*
 - *Meals (Home)*
 - *Nursing (Centre)*
 - *Nursing (Home)*
 - *Personal Care*
 - *Respite Care*
 - *Social Support*
 - *Transport*
 - *Self-care Aids*
 - *Support/ Mobility Aids*
 - *Communication Aids*
 - *Reading Aids*
 - *Medical care Aids*
 - *Car Modification*
 - *Other Goods and Equipment*

CARER VARIABLES

- **Carer Exist**
 - **Carer's Date of Birth**
 - **Carer's Sex**
 - **Carer's Country of Birth**
 - **Carer's Main Language Spoken**
 - **Carer's Indigenous Status**
 - **Carer's Area of Residence**
- 
- **Carer's Locality**
 - **Carer's Postcode**
 - **Carer's Resident Status**
 - **Carer's Relationship to Client**
 - **Carer for Multiple Clients**
 - **Carer's SLK**
 - **Carer's Name - Letters**

Classification of Regions



HACC Planning Regions and Subregions are classified according to the Statistical Local Areas (SLAs), based on the Australian Standard Geographical Classification by the Australian Bureau of Statistics. The client data is organised into SLAs and Subregions according to client residential postcode as recorded in the HACC MDS. The region classified as 'Others' includes postcodes which are missing, do not fall within any of the HACC planning regions, or relate to P.O. box addresses.



Maps supplied by the WA DoH and the WACHS

Data Preparation

The HACC MDS is reported to the National Data Repository on a quarterly basis. All clients receiving HACC services or stopped receiving services in the quarter will have at least one MDS record. Each client may have several MDS records in the period as they may be receiving services from several agencies.

There were 239,568 HACC MDS records in the 2010/11 HACC revised annual data set. Of those, 306 records did not have any assistance recorded and were excluded leaving 239,262 records.

A total of 239,262 records were aggregated to client level on the basis of the variable *SLK* resulting in **69,339** records used for the annual report.

It was observed before aggregation that many records of clients with multiple MDS entries had differing values for the same variable when two or more agencies were involved. It was decided, for the **purpose of comparisons with the 2009/10 HACC Annual Report**, to apply the **same aggregation rules as in the 2009/10 analysis** to determine the value of each variable used in the analysis:

- 1) The data were first **sorted by ascending *SLK* and Agency ID**.
- 2) Variables which by definition should have the same value if multiple records are present (i.e. *Country of Birth, Main Language spoken, Indigenous status, DVA, Pension status*)

The most frequent value was used; if the most frequent value was “missing” or “not stated” the 2nd most frequent value (if any) was used; if the most frequent value was “missing” or “not stated” as well as another value then the other value was used.

- 3) Variables which could have different values in multiple records (e.g. *Postcode, Living arrangements, Accommodation setting* could be different if a client moved; *Carer details* could be different if a carer stopped caring for a person during the year or if another carer took over; *Referral source, Reason for cessation* could be different in separate records)

The most frequent value was used; if the most frequent value was “missing” or “not stated” the 2nd most frequent value (if any) was used; if the most frequent value was “missing” or “not stated” as well as another value then the other value was used.

- 4) *Carer exists*

If this variable had a value of ‘Yes’ in one MDS record of a client with multiple records in the year, then it was assumed that that client had a carer regardless of other records indicating the opposite.

- 5) Functional status variables

The most frequent value was used; if the most frequent value was “missing” or “not stated” the 2nd most frequent value (if any) was used; if the most

frequent value was “missing” or “not stated” as well as another value then the other value was used.

6) Types of assistance variables

The values of each variable for various types of assistance were summed up to generate a variable composed of the total amount of each type of service received.

Clients were allocated to HACC Planning regions and subregions on the basis of their residential postcode which along with suburb/town is reported in the MDS (in the variable *Locality*). A total of 19 client records were found to have recorded missing or invalid postcodes but had a valid *Locality* name and thus were changed to reflect the correct postcodes.

In determining **Carers** and **Carers receiving HACC services** the following variables were used:

Carer:	<i>Carer Exists</i> = Yes
Carer receiving HACC service:	a value > 0 in variable <i>CSIA_C</i> (Counselling-Carer) and/or a value > 0 in variable <i>RC</i> (Respite Care)

Client characteristics

Client Location

Table 1. Number of Care Recipients and Carers by Region

Region	Subregion	Care Recipients ¹	Carers		
			Carers recorded ²	Carers receiving HACC services	
				Number ³	% of carers ⁴
East Metro	Central Metro	1,934	521	82	15.7
	Inner Metro East	3,072	921	158	17.2
	Outer Metro East	5,028	1,598	290	18.1
	Total	10,034	3,040	530	17.4
North Metro	Inner Metro North	7,968	2,000	360	18.0
	Inner Metro NW	1,872	407	105	25.8
	Outer Metro North	5,645	1,837	379	20.6
	Total	15,485	4,244	844	19.9
South East Metro	Inner Metro SE	7,493	1,952	405	20.7
	Outer Metro SE	4,763	1,454	454	31.2
	Serpentine-Jarrahdale	276	130	35	26.9
	Total	12,532	3,536	894	25.3
South West Metro	Dale	3,474	858	148	17.2
	Inner Metro SW	7,505	2,444	434	17.8
	Outer Metro SW	3,796	1,184	330	27.9
	Total	14,775	4,486	912	20.3
Great Southern	King	2,551	796	202	25.4
	Pallinup	352	49	24	49.0
	Total	2,903	845	226	26.7
Goldfields	Johnston	468	138	24	17.4
	Lefroy	888	220	7	3.2
	Total	1,356	358	31	8.7
Midwest	Carnegie	66	10	0	0.0
	Gascoyne	239	41	6	14.6
	Greenough	1,529	684	144	21.1
	Total	1,834	735	150	20.4
Southwest	Blackwood	732	226	46	20.4
	Preston	3,769	1,042	314	30.1
	Vasse	1,501	444	63	14.2
	Total	6,002	1,712	423	24.7

¹ Includes all records.

² Includes records with variable *Carer Exists* = Yes

³ Includes records with a value > 0 in variable *CSIA_C* (*Counselling-Carer*) and/or variable *RC* (*Respite Care*).

⁴ Divides number of carers receiving HACC services (3) by number of carers recorded (2).

(Cont'd) - Table 1. Number of Care Recipients and Carers by Region

Region	Subregion	Care Recipients ¹	Carers		
			Carers recorded ²	Carers receiving HACC services ³	
				Number	% of carers ⁴
Wheatbelt	Avon	1,229	343	64	18.7
	Campion	413	72	0	0.0
	Hotham	872	249	33	13.3
	Lakes	119	30	0	0.0
	Moore	467	139	38	27.3
	Total	3,100	833	135	16.2
Kimberley	Fitzroy	597	236	4	1.7
	Ord	289	129	17	13.2
	Total	886	365	21	5.8
Pilbara	De Grey	239	73	10	13.7
	Fortescue	175	34	15	44.1
	Total	414	107	25	23.4
Others ⁵	Other	18	4	1	25.0
	Total	18	4	1	25.0
WA TOTAL		69,339	20,265	4,192	20.7

¹ Includes all records.

² Includes records with variable Carer Exists = Yes

³ Includes records with a value > 0 in variable CSIA_C (Counselling-Carer) and/or variable RC (Respite Care).

⁴ Divides number of carers receiving HACC services (3) by number of carers recorded (2).

⁵ Includes records with P.O. Box address or where postcode is missing, 'not stated' or falls outside a HACC region.

Comment:

Clients of the Home and Community Care Program consist of care recipients who are either older people or younger people with disabilities.

The HACC MDS records services provided to both care recipients and their carers. However not every care recipient has a carer and only a proportion of carers receive carer specific HACC services – Respite Care and/or Counselling, Support, Information and Advocacy.

The number of care recipients in 2010/11 increased by **3.4%** (**69,339** vs. 67,041 in 2009/10). The number of HACC clients who recorded having a carer also increased this year (**20,265** vs. 19,667 last year). However, the proportion and number of carers receiving carer specific services decreased to **20.7 %** from 23.8% in 2009/10 (**4,192** vs. 4,688 carers).

Table 2. Number of New Clients by Quarter

Region	Subregion	Jul - Sep	Oct - Dec	Jan - Mar	Apr - Jun	Total
East Metro	Central Metro	231	228	137	169	765
	Inner Metro East	369	320	217	250	1,156
	Outer Metro East	616	553	435	457	2,061
	Total	1,216	1,101	789	876	3,982
North Metro	Inner Metro North	876	1,131	681	609	3,297
	Inner Metro NW	185	358	202	156	901
	Outer Metro North	711	792	526	503	2,532
	Total	1,772	2,281	1,409	1,268	6,730
South East Metro	Inner Metro SE	885	798	582	649	2,914
	Outer Metro SE	606	622	429	465	2,122
	Serpentine-Jarrahdale	41	24	24	32	121
	Total	1,532	1,444	1,035	1,146	5,157
South West Metro	Dale	487	385	394	340	1,606
	Inner Metro SW	884	756	578	758	2,976
	Outer Metro SW	506	436	351	367	1,660
	Total	1,877	1,577	1,323	1,465	6,242
Great Southern	King	227	255	445	199	1,126
	Pallinup	30	35	34	24	123
	Total	257	290	479	223	1,249
Goldfields	Johnston	51	33	33	35	152
	Lefroy	69	120	62	59	310
	Total	120	153	95	94	462
Midwest	Carnegie	11	4	7	10	32
	Gascoyne	27	15	25	21	88
	Greenough	184	156	144	103	587
	Total	222	175	176	134	707
Southwest	Blackwood	65	28	66	68	227
	Preston	414	357	312	219	1,302
	Vasse	156	124	130	104	514
	Total	635	509	508	391	2,043

(Cont'd) - Table 2. Number of New Clients by Quarter

Region	Subregion	Jul - Sep	Oct - Dec	Jan - Mar	Apr - Jun	Total
Wheatbelt	Avon	116	96	85	81	378
	Campion	34	42	34	29	139
	Hotham	61	86	87	54	288
	Lakes	6	13	5	1	25
	Moore	111	35	52	30	228
	Total		328	272	263	195
Kimberley	Fitzroy	53	97	19	146	315
	Ord	17	25	11	83	136
	Total	70	122	30	229	451
Pilbara	De Grey	24	16	13	41	94
	Fortescue	9	7	8	8	32
	Total	33	23	21	49	126
Others ¹	Other	2	4	9	1	16
	Total	2	4	9	1	16
WA TOTAL		8,064	7,951	6,137	6,071	28,223

¹ Includes records with P.O. Box address or where postcode is missing, 'not stated' or falls outside a HACC region.

Comment:

The number of new clients refers to clients who were not receiving any HACC services in the previous quarter within the current financial year or the last quarter of the previous financial year.

Client Age and Gender Profiles

Table 3. Care Recipients by Age Groups

Region	Subregion	Not Stated ¹		0 - 20		21 - 49		50 - 69		70 - 89		90+		Total (Count)
		Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	
East Metro	Central Metro	50	2.6	17	0.9	131	6.8	322	16.6	1,210	62.6	204	10.5	1,934
	Inner Metro East	13	0.4	23	0.7	230	7.5	643	20.9	1,921	62.5	242	7.9	3,072
	Outer Metro East	13	0.3	124	2.5	405	8.1	970	19.3	3,132	62.3	384	7.6	5,028
	Total	76	0.1	164	0.2	766	1.1	1,935	2.8	6,263	9.0	830	1.2	10,034
North Metro	Inner Metro North	212	2.7	83	1.0	540	6.8	1,259	15.8	5,116	64.2	758	9.5	7,968
	Inner Metro North West	66	3.5	27	1.4	181	9.7	230	12.3	1,050	56.1	318	17.0	1,872
	Outer Metro North	84	1.5	123	2.2	452	8.0	1,032	18.3	3,568	63.2	386	6.8	5,645
	Total	362	0.5	233	0.3	1,173	1.7	2,521	3.6	9,734	14.0	1,462	2.1	15,485
South East Metro	Inner Metro South East	17	0.2	121	1.6	586	7.8	1,360	18.2	4,737	63.2	672	9.0	7,493
	Outer Metro South East	2	0.0	138	2.9	750	15.7	1,066	22.4	2,513	52.8	294	6.2	4,763
	Serpentine-Jarrahdale	0	0.0	6	2.2	32	11.6	49	17.8	172	62.3	17	6.2	276
	Total	19	0.0	265	0.4	1,368	2.0	2,475	3.6	7,422	10.7	983	1.4	12,532
South West Metro	Dale	1	0.0	59	1.7	250	7.2	576	16.6	2,352	67.7	236	6.8	3,474
	Inner Metro South West	23	0.3	176	2.3	572	7.6	1,093	14.6	4,930	65.7	711	9.5	7,505
	Outer Metro South West	56	1.5	75	2.0	282	7.4	687	18.1	2,473	65.1	223	5.9	3,796
	Total	80	0.1	310	0.4	1,104	1.6	2,356	3.4	9,755	14.1	1,170	1.7	14,775
Great Southern	King	3	0.1	24	0.9	169	6.6	403	15.8	1,701	66.7	251	9.8	2,551
	Pallinup	0	0.0	3	0.9	16	4.5	68	19.3	230	65.3	35	9.9	352
	Total	3	0.0	27	0.0	185	0.3	471	0.7	1,931	2.8	286	0.4	2,903
Goldfields	Johnston	0	0.0	5	1.1	38	8.1	65	13.9	314	67.1	46	9.8	468
	Lefroy	1	0.1	19	2.1	98	11.0	280	31.5	450	50.7	40	4.5	888
	Total	1	0.0	24	0.0	136	0.2	345	0.5	764	1.1	86	0.1	1,356

¹ Includes care recipients with missing DOB, DOB=1/1/1900 (default for Null) or DOB in the future (i.e. >30/6/2011).

(Cont'd) - Table 3. Care Recipients by Age Groups

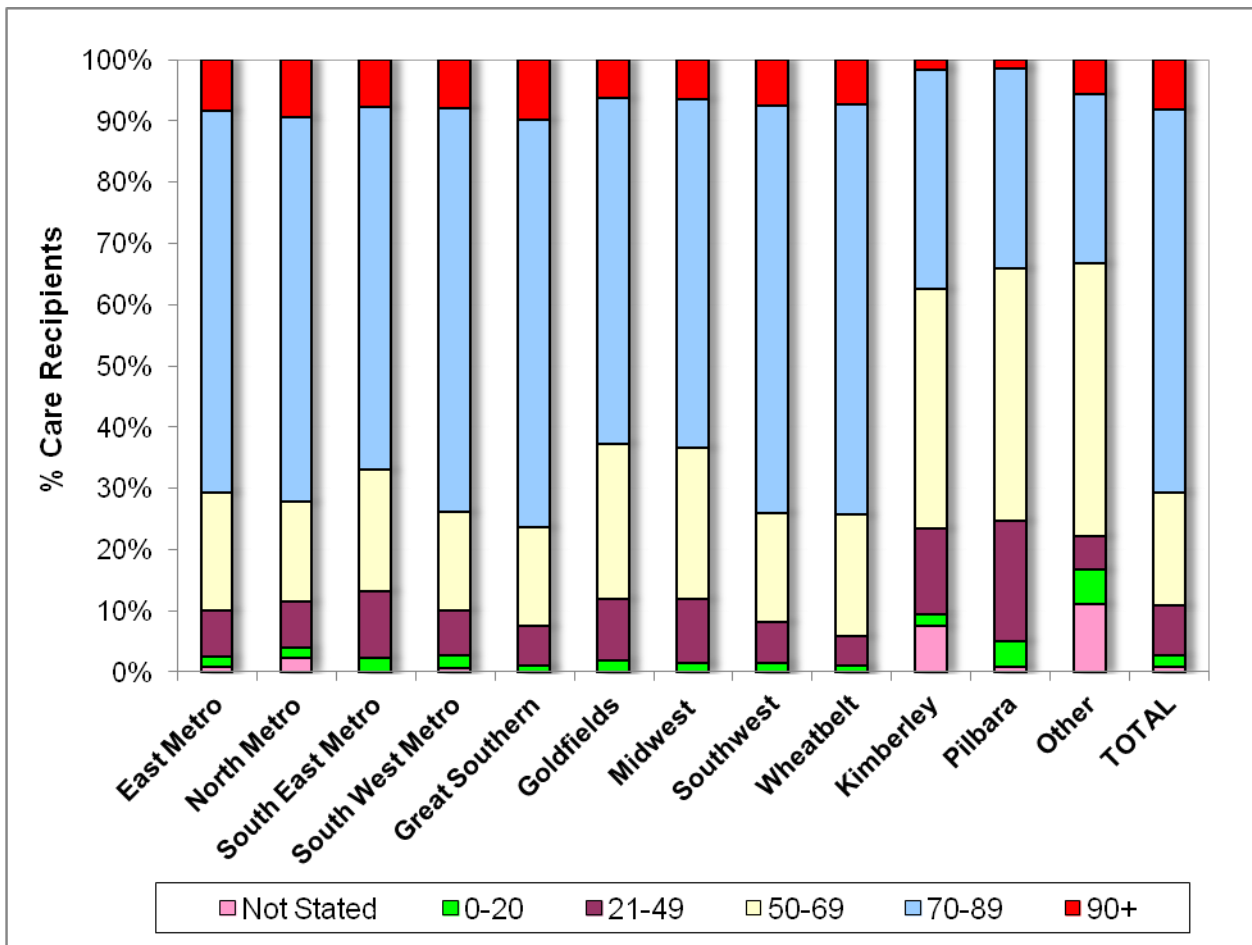
Region	Subregion	Not Stated ¹		0 - 20		21 - 49		50 - 69		70 - 89		90+		Total (Count)
		Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	
Midwest	Carnegie	0	0.0	0	0.0	8	12.1	34	51.5	24	36.4	0	0.0	66
	Gascoyne	0	0.0	2	0.8	17	7.1	89	37.2	120	50.2	11	4.6	239
	Greenough	0	0.0	23	1.5	167	10.9	332	21.7	900	58.9	107	7.0	1,529
	Total	0	0.0	25	0.0	192	0.3	455	0.7	1,044	1.5	118	0.2	1,834
South West	Blackwood	0	0.0	13	1.8	46	6.3	145	19.8	472	64.5	56	7.7	732
	Preston	1	0.0	66	1.8	265	7.0	715	19.0	2,481	65.8	241	6.4	3,769
	Vasse	0	0.0	12	0.8	85	5.7	212	14.1	1,032	68.8	160	10.7	1,501
	Total	1	0.0	91	0.1	396	0.6	1,072	1.5	3,985	5.7	457	0.7	6,002
Wheatbelt	Avon	0	0.0	20	1.6	65	5.3	254	20.7	798	64.9	92	7.5	1,229
	Campion	1	0.2	2	0.5	14	3.4	60	14.5	300	72.6	36	8.7	413
	Hotham	0	0.0	6	0.7	47	5.4	182	20.9	579	66.4	58	6.7	872
	Lakes	0	0.0	0	0.0	4	3.4	14	11.8	92	77.3	9	7.6	119
	Moore	0	0.0	3	0.6	19	4.1	103	22.1	311	66.6	31	6.6	467
	Total	1	0.0	31	0.0	149	0.2	613	0.9	2,080	3.0	226	0.3	3,100
Kimberley	Fitzroy	66	11.1	14	2.3	80	13.4	215	36.0	210	35.2	12	2.0	597
	Ord	0	0.0	3	1.0	45	15.6	131	45.3	108	37.4	2	0.7	289
	Total	66	0.1	17	0.0	125	0.2	346	0.5	318	0.5	14	0.0	886
Pilbara	De Grey	3	1.3	3	1.3	45	18.8	100	41.8	84	35.1	4	1.7	239
	Fortescue	0	0.0	15	8.6	36	20.6	71	40.6	51	29.1	2	1.1	175
	Total	3	0.0	18	0.0	81	0.1	171	0.2	135	0.2	6	0.0	414
Others	Others	2	11.1	1	5.6	1	5.6	8	44.4	5	27.8	1	5.6	18
	Total	2	0.0	1	0.0	1	0.0	8	0.0	5	0.0	1	0.0	18
WA TOTAL		614	0.9	1,206	1.7	5,676	8.2	12,768	18.4	43,436	62.6	5,639	8.1	69,339

¹ Includes care recipients with missing DOB, DOB=1/1/1900 (default for Null) or DOB in the future (i.e. >30/6/2011).

Comment:

In 2010/11, **70.7%** of HACC clients were 70 years of age or older (**62.6%** in the 70-89 group and **8.1%** in the 90+), compared to the 2009/10 HACC report where 71.2% of HACC clients were 70 years of age or older (63.3% in the 70-89 group and 7.9% in the 90+). As with previous year's report, **10.8%** of HACC clients were younger than 50 years. This proportion remains similar to 2009/10 where 10.3% of HACC clients were younger than 50 years.

Figure 1: Proportions of Care Recipients by Age Group & Region



Comment:

Similarly to the 2009/10 HACC report, the Pilbara and the Kimberley regions have higher proportions of younger clients (ages 0 – 49).

Clients from ‘Other’ regions (includes regions ‘Not Stated’) recorded the highest proportion of clients with missing DOBs (11.1%), followed by clients in the Kimberley region at 7.4%.

Table 4. Number of Care Recipients Receiving HACC Assistance by Gender

Region	Subregion	Care Recipients						
		Male		Female		Not stated		TOTAL
		Count	%	Count	%	Count	%	Count
East Metro	Central Metro	687	35.5	1,240	64.1	7	0.4	1,934
	Inner Metro East	1,016	33.1	2,054	66.9	2	0.1	3,072
	Outer Metro East	1,698	33.8	3,323	66.1	7	0.1	5,028
	Total	3,401	33.9	6,617	65.9	16	0.2	10,034
North Metro	Inner Metro North	2,474	31.0	5,493	68.9	1	0.0	7,968
	Inner Metro North West	589	31.5	1,281	68.4	2	0.1	1,872
	Outer Metro North	1,797	31.8	3,839	68.0	9	0.2	5,645
	Total	4,860	31.4	10,613	68.5	12	0.1	15,485
South East Metro	Inner Metro South East	2,410	32.2	5,073	67.7	10	0.1	7,493
	Outer Metro South East	1,701	35.7	3,060	64.2	2	0.0	4,763
	Serpentine-Jarrahdale	98	35.5	178	64.5	0	0.0	276
	Total	4,209	33.6	8,311	66.3	12	0.1	12,532
South West Metro	Dale	1,261	36.3	2,210	63.6	3	0.1	3,474
	Inner Metro South West	2,362	31.5	5,135	68.4	8	0.1	7,505
	Outer Metro South West	1,319	34.7	2,472	65.1	5	0.1	3,796
	Total	4,942	33.4	9,817	66.4	16	0.1	14,775
Great Southern	King	868	34.0	1,682	65.9	1	0.0	2,551
	Pallinup	125	35.5	227	64.5	0	0.0	352
	Total	993	34.2	1,909	65.8	1	0.0	2,903
Goldfields	Johnston	182	38.9	286	61.1	0	0.0	468
	Lefroy	305	34.3	582	65.5	1	0.1	888
	Total	487	35.9	868	64.0	1	0.1	1,356
Midwest	Carnegie	35	53.0	31	47.0	0	0.0	66
	Gascoyne	108	45.2	131	54.8	0	0.0	239
	Greenough	572	37.4	954	62.4	3	0.2	1,529
	Total	715	39.0	1,116	60.9	3	0.2	1,834
South West	Blackwood	227	31.0	502	68.6	3	0.4	732
	Preston	1,362	36.1	2,402	63.7	5	0.1	3,769
	Vasse	504	33.6	995	66.3	2	0.1	1,501
	Total	2,093	34.9	3,899	65.0	10	0.2	6,002

(Cont'd) - Table 4. Number of Care Recipients Receiving HACCC Assistance by Gender

Region	Subregion	Care Recipients						
		Male		Female		Not Stated		TOTAL
		Count	%	Count	%	Count	%	Count
Wheatbelt	Avon	441	35.9	788	64.1	0	0.0	1,229
	Campion	144	34.9	269	65.1	0	0.0	413
	Hotham	301	34.5	571	65.5	0	0.0	872
	Lakes	46	38.7	73	61.3	0	0.0	119
	Moore	178	38.1	289	61.9	0	0.0	467
	Total	1,110	35.8	1,990	64.2	0	0.0	3,100
Kimberley	Fitzroy	279	46.7	315	52.8	3	0.5	597
	Ord	135	46.7	154	53.3	0	0.0	289
	Total	414	46.7	469	52.9	3	0.3	886
Pilbara	De Grey	101	42.3	133	55.6	5	2.1	239
	Fortescue	84	48.0	91	52.0	0	0.0	175
	Total	185	44.7	224	54.1	5	1.2	414
Others	Other	11	61.1	6	33.3	1	5.6	18
	Total	11	61.1	6	33.3	1	5.6	18
WA TOTAL		23,420	33.8	45,839	66.1	80	0.1	69,339

Comment:

There were almost twice as many female care recipients as male care recipients (**66.1%** versus **33.8%**). These proportions were similar to 2009/10 (66.2% versus 33.8%, respectively).

Table 5. Care Recipient Country of Birth

Region	Subregion	Australia	New Zealand, Oceania & Antarctica	Europe	Africa & Middle East	Asia	Americas	Other, NEC	Not Stated ¹	English Speaking Countries ² %	Non-English Speaking Countries ² %
East Metro	Central Metro	867	12	762	48	165	15	0	65	59.1	40.9
	Inner Metro East	1,586	24	982	71	335	19	3	52	68.8	31.2
	Outer Metro East	2,598	81	1,758	93	286	32	0	180	79.3	20.7
	Total	5,051	117	3,502	212	786	66	3	297	72.2	27.8
North Metro	Inner Metro North	4,477	67	2,464	195	493	75	2	195	73.0	27.0
	Inner Metro NW	1,201	19	397	70	90	20	0	75	84.8	15.2
	Outer Metro North	2,804	124	2,001	202	334	46	0	134	81.8	18.2
	Total	8,482	210	4,862	467	917	141	2	404	77.7	22.3
South East Metro	Inner Metro SE	4,016	96	1,996	237	838	45	1	264	74.3	25.7
	Outer Metro SE	2,529	89	1,572	87	293	29	0	164	83.2	16.8
	Serpentine-Jarrahdale	162	7	89	4	4	0	0	10	89.5	10.5
	Total	6,707	192	3,657	328	1,135	74	1	438	78.0	22.0
South West Metro	Dale	2,269	54	874	29	39	14	0	195	92.9	7.1
	Inner Metro SW	4,191	75	2,363	149	436	60	2	229	75.8	24.2
	Outer Metro SW	1,953	61	1,508	38	88	15	0	133	90.1	9.9
	Total	8,413	190	4,745	216	563	89	2	557	83.4	16.6
Great Southern	King	1,731	19	628	33	24	13	1	102	91.4	8.6
	Pallinup	288	2	33	1	5	0	0	23	94.5	5.5
	Total	2,019	21	661	34	29	13	1	125	91.8	8.2
Goldfields	Johnston	379	2	63	4	2	0	0	18	95.6	4.4
	Lefroy	728	23	86	6	12	0	1	32	91.7	8.3
	Total	1,107	25	149	10	14	0	1	50	93.0	7.0

¹ Indicates COB was missing

² Does not include 'Not stated'

NEC= not elsewhere classified

(Cont'd) - Table 5. Care Recipient Country of Birth

Region	Subregion	Australia	New Zealand, Oceania & Antarctica	Europe	Africa & Middle East	Asia	Americas	Other, NEC	Not Stated ¹	English Speaking Countries ² %	Non-English Speaking Countries ² %
Midwest	Carnegie	62	62	0	0	0	0	0	0	100.0	0.0
	Gascoyne	190	190	2	39	0	1	4	0	91.1	8.9
	Greenough	1,184	1,183	20	236	9	18	3	0	93.1	6.9
	Total	1,436	1,435	22	275	9	19	7	0	93.1	6.9
Southwest	Blackwood	471	471	6	210	7	5	13	0	88.6	11.4
	Preston	2,721	2,719	36	895	34	28	20	0	88.5	11.5
	Vasse	1,092	1,090	16	360	9	18	4	0	93.7	6.3
	Total	4,284	4,280	58	1,465	50	51	37	0	89.8	10.2
Wheatbelt	Avon	901	902	11	244	6	14	3	0	89.6	10.4
	Campion	321	321	3	72	2	0	1	0	91.0	9.0
	Hotham	701	701	13	125	2	11	1	0	92.8	7.2
	Lakes	100	100	3	16	0	0	0	0	96.6	3.4
	Moore	355	355	6	80	4	2	2	0	95.8	4.2
	Total	2,378	2,379	36	537	14	27	7	0	91.9	8.1
Kimberley	Fitzroy	532	522	0	30	0	8	6	0	97.3	2.7
	Ord	263	263	0	4	0	0	0	0	98.9	1.1
	Total	795	785	0	34	0	8	6	0	97.8	2.2
Pilbara	De Grey	211	211	4	11	0	3	1	0	97.4	2.6
	Fortescue	152	152	2	10	1	1	2	1	96.4	3.6
	Total	363	363	6	21	1	4	3	1	97.0	3.0
Others	Other	7	6	0	2	0	0	0	0	100.0	0.0
	Total	7	6	0	2	0	0	0	0	100.0	0.0
WA TOTAL		41,027 59.2%	877 1.3%	19,910 28.7%	1,341 1.9%	3,553 5.1%	443 0.6%	11 0.0%	2,177 3.1%	81.5	18.5

¹ Indicates COB was missing

² Does not include 'Not stated'

NEC= not elsewhere classified

Comment:

More than half (**59.2%**) of all HACC clients were born in Australia, showing an increase of **0.8%** compared to the 2009/10 data. The highest proportion of non-Australian born clients were from Europe (**28.7%**), followed by Asia (**5.1%**). These figures were 28.8% and 5.2% respectively, in 2009/10. Like last year, there were a considerable number of records with missing COB recorded (**3.1%**).

Table 6. Main Language Spoken by Care Recipient

Region	Subregion	English	European Languages	Asian Languages	Australian Indigenous Languages	Other Languages	Not stated	SUMMARY ¹		
								English %	Australian Indigenous %	Other Languages %
East Metro	Central Metro	1,403	387	79	2	2	61	75.7	0.1	24.2
	Inner Metro East	2,637	293	84	2	4	52	87.5	0.1	12.4
	Outer Metro East	4,507	296	50	11	3	161	92.8	0.2	6.9
	Total	8,547	976	213	15	9	274	87.9	0.1	11.9
North Metro	Inner Metro North	6,656	964	193	2	2	151	85.4	0	14.5
	Inner Metro NW	1,689	75	46	0	0	62	93.5	0	6.5
	Outer Metro North	5,111	268	143	0	5	118	92.6	0	7.4
	Total	13,456	1,307	382	2	7	331	89	0	11
South East Metro	Inner Metro SE	6,524	410	285	3	8	263	90.6	0	9.4
	Outer Metro SE	4,386	153	63	1	4	156	95.4	0	4.6
	Serpentine-Jarrahdale	263	3	0	0	0	10	98.9	0	1.1
	Total	11,173	566	348	4	12	429	92.6	0	7.4
South West Metro	Dale	3,239	37	2	1	4	191	98.7	0	1.2
	Inner Metro SW	6,321	778	186	1	2	217	87.1	0	12.9
	Outer Metro SW	3,551	103	9	5	1	127	96.9	0.1	3
	Total	13,111	918	197	7	7	535	92.4	0	7.6
Great Southern	King	2,423	37	2	1	1	87	98.4	0	1.6
	Pallinup	314	5	9	1	0	23	95.7	0.3	4
	Total	2,737	42	11	2	1	110	98.1	0.1	1.9
Goldfields	Johnston	447	4	1	0	0	16	98.9	0	1.1
	Lefroy	685	19	2	150	1	31	80.6	16.9	2.5
	Total	1,132	23	3	150	1	47	86.9	11.1	2

¹ Does not include 'Not stated'

(Cont'd) - Table 6. Main Language Spoken by Care Recipient

Region	Subregion	English	European Languages	Asian Languages	Australian Indigenous Languages	Other Languages	Not stated	SUMMARY ¹		
								English %	Australian Indigenous %	Other Languages %
Midwest	Carnegie	35	0	0	27	0	4	59.1	40.9	0
	Gascoyne	230	6	0	0	0	3	97.5	0	2.5
	Greenough	1,437	34	5	0	0	53	97.4	0	2.6
	Total	1,702	40	5	27	0	60	96.1	1.5	2.5
Southwest	Blackwood	687	31	0	2	0	12	95.5	0.3	4.2
	Preston	3,497	219	7	12	0	34	93.7	0.3	6
	Vasse	1,481	15	0	0	0	5	99	0	1
	Total	5,665	265	7	14	0	51	95.2	0.2	4.5
Wheatbelt	Avon	1,129	50	1	0	1	48	95.8	0	4.2
	Campion	394	6	0	0	0	13	98.5	0	1.5
	Hotham	817	32	2	0	2	19	95.9	0	4.1
	Lakes	118	1	0	0	0	0	99.2	0	0.8
	Moore	446	3	0	0	0	18	99.4	0	0.6
	Total	2,904	92	3	0	3	98	96.8	0	3.2
Kimberley	Fitzroy	292	0	2	273	1	29	53.8	45.7	0.5
	Ord	145	0	0	122	0	22	57.8	42.2	0
	Total	437	0	2	395	1	51	55.1	44.6	0.3
Pilbara	De Grey	127	2	1	99	1	9	56.9	41.4	1.7
	Fortescue	111	3	1	56	0	4	65.7	32	2.3
	Total	238	5	2	155	1	13	60.6	37.4	1.9
Others	Other	7	0	0	1	0	10	94.4	5.6	0
	Total	7	0	0	1	0	10	94.4	5.6	0
WA TOTAL		61,109	4,234	1,173	772	42	2,009	91.0	1.1	7.9
		88.1%	6.1%	1.7%	1.1%	0.1%	2.9%			

¹ Does not include 'Not stated'

Comment:

Most HACC clients reported English as the main language spoken at home (**88.1%**), increasing from 87.5 % in 2009/10.

Following that was European languages (**6.1%**), which included Southern European Languages (mainly Italian, Greek and French), Eastern European Languages (mainly Polish, Macedonian and Croatian) as well as Northern European languages (mainly German and Dutch).

Like last year's report, Kimberley, Pilbara and Goldfields recorded the highest number of HACC clients whose main spoken language was Australian Indigenous Languages – **395**, **155** and **150** clients, respectively, of a total 772 clients who recorded Australian Indigenous Language as their main language spoken.

The number of missing values was **2,009**, slightly lower than last year's 2,478.

Table 7. Client Indigenous Status

Region	Subregion	ATSI Age Groups (%)			Total ATSI (%)	Non-ATSI (%)	Not stated (%)	TOTAL Count
		0 - 49	50 - 69	70+				
East Metro	Central Metro	25.0	41.7	33.3	0.6	93.5	5.9	1,934
	Inner Metro East	16.8	67.1	16.2	5.5	91.7	2.8	3,072
	Outer Metro East	34.6	48.0	17.3	2.5	93.5	4.0	5,028
	Total	24.5	58.2	17.3	3.1	93.0	4.0	10,034
North Metro	Inner Metro North	30.9	45.6	23.5	0.9	95.7	3.4	7,968
	Inner Metro North West	50.0	25.0	25.0	0.3	95.2	4.6	1,872
	Outer Metro North	38.5	33.3	28.2	0.7	96.0	3.3	5,645
	Total	34.2	40.5	25.2	0.7	95.8	3.5	15,485
South East Metro	Inner Metro South East	29.9	43.3	26.9	1.8	93.6	4.6	7,493
	Outer Metro South East	46.4	41.5	12.1	4.3	89.2	6.4	4,763
	Serpentine-Jarrahdale	100.0	0.0	0.0	0.4	92.0	7.6	276
	Total	40.1	42.1	17.8	2.7	91.9	5.4	12,532
South West Metro	Dale	41.2	35.3	23.5	1.0	93.7	5.4	3,474
	Inner Metro South West	22.6	49.1	28.3	0.7	95.3	4.0	7,505
	Outer Metro South West	39.5	41.9	18.6	1.1	94.7	4.2	3,796
	Total	33.1	43.1	23.8	0.9	94.7	4.4	14,775
Great Southern	King	14.3	50.0	35.7	1.1	92.6	6.3	2,551
	Pallinup	20.0	30.0	50.0	2.8	90.3	6.8	352
	Total	15.8	44.7	39.5	1.3	92.4	6.3	2,903
Goldfields	Johnston	75.0	25.0	0.0	2.6	93.8	3.6	468
	Lefroy	21.9	55.4	22.7	27.3	68.6	4.1	888
	Total	24.4	53.9	21.7	18.8	77.3	3.9	1,356
Midwest	Carnegie	13.8	50.0	36.2	87.9	6.1	6.1	66
	Gascoyne	17.1	53.7	29.3	34.3	63.6	2.1	239
	Greenough	42.4	38.4	19.2	6.5	88.9	4.6	1,529
	Total	26.8	46.4	26.8	13.0	82.7	4.3	1,834
Southwest	Blackwood	20.0	40.0	40.0	0.7	95.6	3.7	732
	Preston	23.6	62.9	13.5	2.4	95.8	1.8	3,769
	Vasse	30.0	20.0	50.0	0.7	98.6	0.7	1,501
	Total	24.0	57.7	18.3	1.7	96.5	1.8	6,002

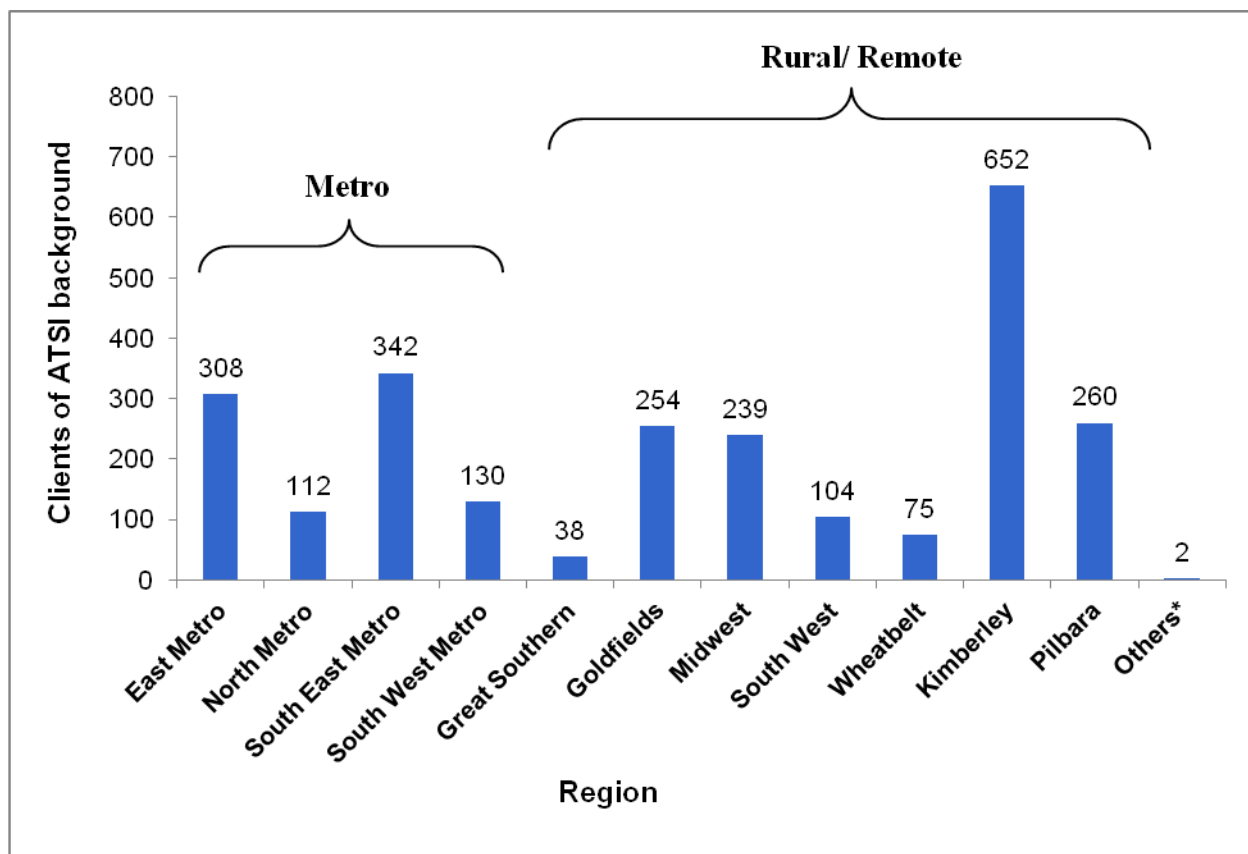
(Cont'd) - Table 7. Client Indigenous Status

Region	Subregion	ATSI Age Groups (%)			Total ATSI (%)	Non-ATSI (%)	Not stated (%)	TOTAL Count
		0 - 49	50 - 69	70+				
Wheatbelt	Avon	35.7	50.0	14.3	2.3	92.8	4.9	1,229
	Campion	0.0	66.7	33.3	1.5	93.9	4.6	413
	Hotham	21.2	51.5	27.3	3.8	93.8	2.4	872
	Lakes	0.0	0.0	0.0	0.0	99.2	0.8	119
	Moore	12.5	37.5	50.0	1.7	93.8	4.5	467
	Total	24.0	50.7	25.3	2.4	93.6	3.9	3,100
Kimberley	Fitzroy	20.4	45.9	33.8	67.7	8.0	24.3	597
	Ord	17.7	46.0	36.3	85.8	5.9	8.3	289
	Total	19.3	45.9	34.7	73.6	7.3	19.1	886
Pilbara	De Grey	17.7	47.0	35.4	68.6	19.7	11.7	239
	Fortescue	28.1	47.9	24.0	54.9	40.6	4.6	175
	Total	21.5	47.3	31.2	62.8	28.5	8.7	414
Others	Other	50.0	50.0	0.0	11.1	33.3	55.6	18
	Total	50.0	50.0	0.0	11.1	33.3	55.6	18
WA TOTAL		26.0	48.1	25.9	3.6	92.0	4.4	69,339

Comment:

The percentage of HACC clients of Aboriginal and/or Torres Strait Islander background in 2010/11 was **3.6%**, a **0.1%** increase from last year. The majority of these (**74.0%**) were older than 50 years of age. The proportion of cases where indigenous status was recorded as 'not stated' decreased to **4.4%** compared to last year's 4.9%.

Figure 2: Number of Indigenous Clients by Subregion



* Postcode was missing

Comment:

As with last year’s data, the highest number of ATSI clients amongst the rural and remote regions came from the Kimberley, Goldfields and Pilbara regions. The Kimberley region showed a **23%** increase in the number of indigenous clients (**652** vs. 530 clients in 2009/10), while the Goldfields and Pilbara regions recorded decreases of **24.4%** and **18.2%** respectively.

Within the metropolitan regions, the majority of ATSI clients were from the South East Metropolitan and East Metropolitan areas, which was consistent with last year’s data.

Client Living Arrangements

Table 8. Client Living Arrangements

Region	Subregion	Lives alone	Lives with family	Lives with others	Not stated	Total (Count)
		%				
East Metro	Central Metro	57.1	33.7	3.9	5.2	1,934
	Inner Metro East	46.6	45.2	5.7	2.5	3,072
	Outer Metro East	39.3	53.0	4.0	3.7	5,028
	Total	45.0	46.9	4.5	3.6	10,034
North Metro	Inner Metro North	51.0	42.3	3.9	2.7	7,968
	Inner Metro North West	60.6	30.8	3.6	5.1	1,872
	Outer Metro North	41.5	53.1	2.6	2.8	5,645
	Total	48.7	44.9	3.4	3.0	15,485
South East Metro	Inner Metro South East	50.0	42.5	3.5	4.0	7,493
	Outer Metro South East	39.0	52.8	4.1	4.1	4,763
	Serpentine-Jarrahdale	24.3	69.2	2.5	4.0	276
	Total	45.2	47.0	3.7	4.1	12,532
South West Metro	Dale	44.0	47.9	2.2	5.9	3,474
	Inner Metro South West	48.0	45.9	2.6	3.5	7,505
	Outer Metro South West	43.9	49.6	2.4	4.2	3,796
	Total	46.0	47.3	2.5	4.2	14,775
Great Southern	King	46.6	45.1	4.2	4.1	2,551
	Pallinup	45.5	46.6	1.1	6.8	352
	Total	46.5	45.3	3.9	4.4	2,903
Goldfields	Johnston	53.2	41.7	1.5	3.6	468
	Lefroy	46.6	43.7	6.1	3.6	888
	Total	48.9	43.0	4.5	3.6	1,356
Midwest	Carnegie	28.8	51.5	12.1	7.6	66
	Gascoyne	46.0	44.8	7.9	1.3	239
	Greenough	44.3	48.3	3.5	3.9	1,529
	Total	43.9	48.0	4.4	3.7	1,834
Southwest	Blackwood	47.0	45.9	4.1	3.0	732
	Preston	48.7	46.6	3.1	1.6	3,769
	Vasse	50.4	45.6	3.6	0.4	1,501
	Total	48.9	46.3	3.3	1.5	6,002

(Cont'd) - Table 8. Client Living Arrangements

Region	Subregion	Lives alone	Lives with family	Lives with others	Not stated	Total (Count)
		%				
Wheatbelt	Avon	46.6	46.7	2.4	4.2	1,229
	Campion	56.7	37.3	1.9	4.1	413
	Hotham	44.6	50.8	2.1	2.5	872
	Lakes	57.1	36.1	5.9	0.8	119
	Moore	34.5	57.6	4.1	3.9	467
	Total	46.0	47.8	2.6	3.5	3,100
Kimberley	Fitzroy	15.9	59.5	6.9	17.8	597
	Ord	12.1	65.7	13.8	8.3	289
	Total	14.7	61.5	9.1	14.7	886
Pilbara	De Grey	21.3	64.4	6.7	7.5	239
	Fortescue	28.0	61.1	6.3	4.6	175
	Total	24.2	63.0	6.5	6.3	414
Others	Other	11.1	33.3	0.0	55.6	18
	Total	11.1	33.3	0.0	55.6	18
WA Total		46.1	46.7	3.5	3.7	69,339

Comment:

The proportion of clients who live alone or live with family were very similar (**46.1%** and **46.7%** respectively); this was similar to last year's report where 46.1% of clients lived alone and 46.0% of clients lived with family. The proportion of 'Not stated' was **3.7%** this year, decreasing from last year's 4.4%.

Table 9. Client Accommodation Settings

Region	Subregion	Private residence - owned/ purchasing	Private residence – private & Public rental	Independent living unit within retirement village	Other ¹	Not stated	Total (Count)
		%					
East Metro	Central Metro	56.5	25.0	8.2	3.1	7.2	1,934
	Inner Metro East	66.7	22.5	3.3	4.5	3.0	3,072
	Outer Metro East	71.9	17.5	2.8	3.7	4.1	5,028
	Total	67.3	20.5	4.0	3.8	4.4	10,034
North Metro	Inner Metro North	68.1	18.2	5.5	3.4	4.8	7,968
	Inner Metro NW	61.0	17.4	10.3	4.0	7.3	1,872
	Outer Metro North	70.4	14.7	7.2	3.6	4.1	5,645
	Total	68.1	16.8	6.7	3.6	4.9	15,485
South East Metro	Inner Metro SE	60.3	23.4	8.3	3.2	4.7	7,493
	Outer Metro SE	59.8	24.2	6.5	4.4	5.1	4,763
	Serpentine-Jarrahdale	77.2	12.3	3.3	2.2	5.1	276
	Total	60.5	23.5	7.5	3.6	4.9	12,532
South West Metro	Dale	61.8	16.6	11.0	3.1	7.5	3,474
	Inner Metro SW	68.5	16.2	7.1	3.9	4.3	7,505
	Outer Metro SW	66.2	22.6	2.9	2.6	5.8	3,796
	Total	66.3	18.0	6.9	3.4	5.4	14,775
Great Southern	King	68.2	18.3	4.0	4.0	5.5	2,551
	Pallinup	70.5	20.5	0.6	1.4	7.1	352
	Total	68.5	18.6	3.6	3.7	5.7	2,903
Goldfields	Johnston	69.0	25.0	0.4	2.4	3.2	468
	Lefroy	45.4	26.5	4.6	18.7	4.8	888
	Total	53.5	26.0	3.2	13.1	4.3	1,356
Midwest	Carnegie	13.6	33.3	0.0	40.9	12.1	66
	Gascoyne	30.1	39.3	3.8	21.8	5.0	239
	Greenough	60.2	25.8	3.3	5.2	5.5	1,529
	Total	54.6	27.8	3.2	8.7	5.7	1,834
Southwest	Blackwood	72.0	18.4	2.2	3.1	4.2	732
	Preston	69.1	24.3	3.0	1.5	2.1	3,769
	Vasse	73.0	19.9	3.7	1.7	1.7	1,501
	Total	70.4	22.5	3.1	1.7	2.3	6,002

¹ Other combines 'Boarding house/private hotel', 'Short-term crisis, emergency or transitional accommodation facility', 'Supported accommodation or supported living facility', 'Institutional setting', 'Public place/temporary shelter', 'Private residence rented from an Aboriginal Community' and 'Other'.

(Cont'd) - Table 9. Client Accommodation Settings

Region	Subregion	Private residence - owned/ purchasing	Private residence – private & Public rental	Independent living unit within retirement village	Other ¹	Not stated	Total (Count)
		%					
Wheatbelt	Avon	72.9	18.3	2.0	2.0	4.8	1,229
	Campion	64.9	18.2	11.4	1.5	4.1	413
	Hotham	71.1	22.2	2.9	0.9	2.9	872
	Lakes	66.4	11.8	18.5	2.5	0.8	119
	Moore	77.9	13.9	1.1	2.1	4.9	467
	Total	71.8	18.5	4.0	1.6	4.0	3,100
Kimberley	Fitzroy	7.4	19.3	0.0	54.4	18.9	597
	Ord	1.7	23.2	0.0	67.1	8.0	289
	Total	5.5	20.5	0.0	58.6	15.3	886
Pilbara	De Grey	5.9	43.1	4.6	37.2	9.2	239
	Fortescue	4.6	69.1	2.3	17.7	6.3	175
	Total	5.3	54.1	3.6	29.0	8.0	414
Others	Others	33.3	0.0	0.0	11.1	55.6	18
	Total	33.3	0.0	0.0	11.1	55.6	18
WA Total		64.8	20.2	5.7	4.5	4.9	69,339

¹ Other combines 'Boarding house/private hotel', 'Short-term crisis, emergency or transitional accommodation facility', 'Supported accommodation or supported living facility', 'Institutional setting', 'Public place/temporary shelter', 'Private residence rented from an Aboriginal Community' and 'Other'.

Comment:

As with last year's data, most HACC clients are home owners (64.8%) and a further 20.2% live in rental accommodation. The proportion of 'Not stated' was 4.9%, decreasing from last year's 5.5%.

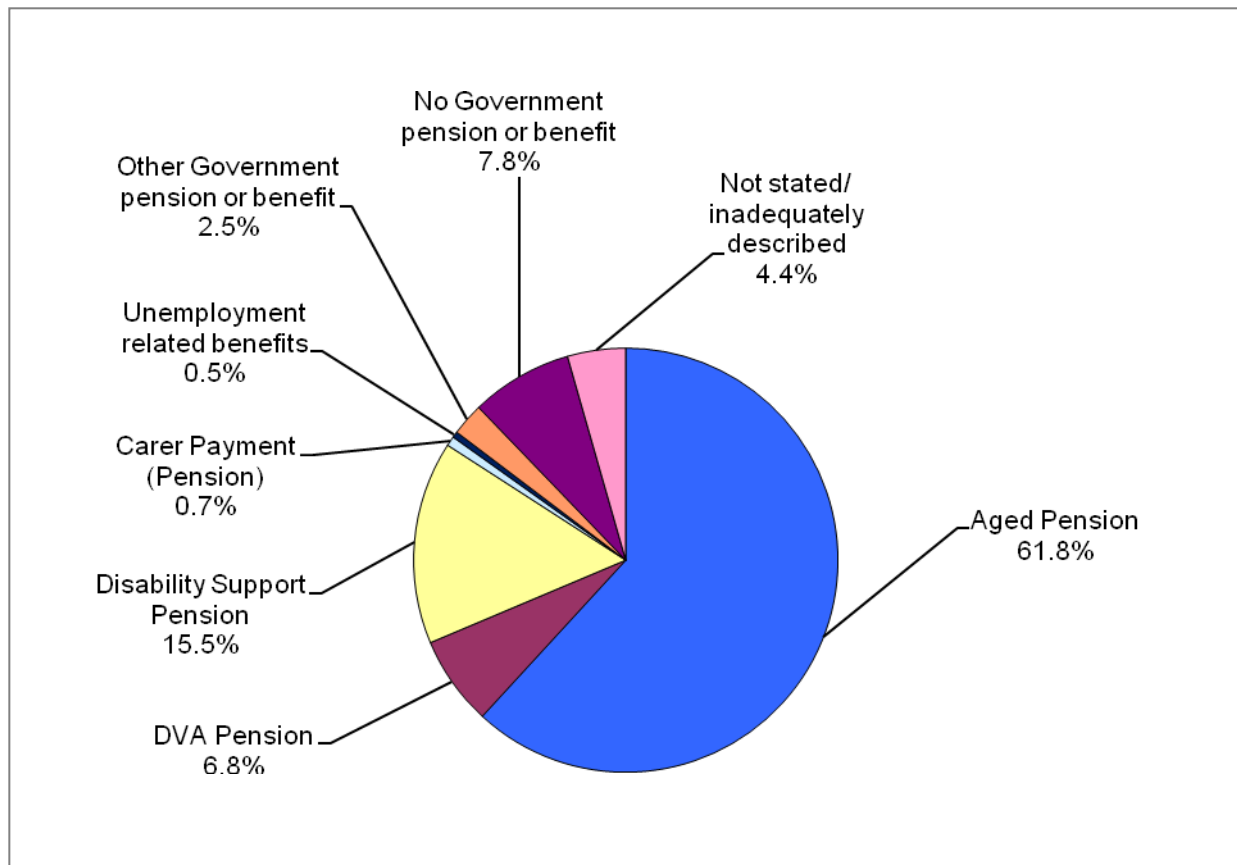
Table 10. Care Recipient Pension or Benefits Status

Region	Subregion	Aged Pension	DVA Pension	Disability Support Pension	Carer Payment (Pension)	Unemployment related benefits	Other Government Pension/ Benefits	No Government Pension/ Benefits	Not stated
East Metro	Central Metro	1,264	91	287	6	5	47	136	98
	Inner Metro East	2,002	184	589	13	5	53	141	85
	Outer Metro East	3,219	247	792	36	25	117	383	209
	Total	6,485	522	1,668	55	35	217	660	392
North Metro	Inner Metro North	5,073	553	1,171	38	9	144	740	240
	Inner Metro North West	966	153	258	3	4	42	339	107
	Outer Metro North	3,706	322	821	47	8	136	401	204
	Total	9,745	1,028	2,250	88	21	322	1,480	551
South East Metro	Inner Metro South East	4,725	548	1,119	59	13	165	523	341
	Outer Metro South East	2,641	251	920	78	151	296	209	217
	Serpentine-Jarrahdale	151	17	39	4	4	15	32	14
	Total	7,517	816	2,078	141	168	476	764	572
South West Metro	Dale	2,211	307	452	22	3	79	186	214
	Inner Metro South West	4,642	603	1,038	65	12	180	647	318
	Outer Metro South West	2,538	257	548	25	8	97	167	156
	Total	9,391	1,167	2,038	112	23	356	1,000	688
Great Southern	King	1,459	263	327	18	7	57	283	137
	Pallinup	187	34	43	3	0	6	53	26
	Total	1,646	297	370	21	7	63	336	163
Goldfields	Johnston	297	45	68	2	3	3	32	18
	Lefroy	540	29	204	7	8	13	50	37
	Total	837	74	272	9	11	16	82	55

(Cont'd) - Table 10. Care Recipient Pension or Benefits Status

Region	Subregion	Aged Pension	DVA Pension	Disability Support Pension	Carer Payment (Pension)	Unemployment related benefits	Other Government Pension/ Benefits	No Government Pension/ Benefits	Not stated
Midwest	Carnegie	29	1	16	0	3	5	3	9
	Gascoyne	140	8	39	0	7	24	14	7
	Greenough	864	99	284	11	16	33	153	69
	Total	1,033	108	339	11	26	62	170	85
Southwest	Blackwood	446	42	101	3	2	6	91	41
	Preston	2,432	299	636	25	8	56	242	71
	Vasse	935	168	178	3	6	39	151	21
	Total	3,813	509	915	31	16	101	484	133
Wheatbelt	Avon	744	69	181	9	4	31	126	65
	Campion	257	36	32	2	0	6	52	28
	Hotham	523	53	112	6	1	21	119	37
	Lakes	70	11	12	0	0	1	22	3
	Moore	283	30	50	4	1	8	68	23
	Total	1,877	199	387	21	6	67	387	156
Kimberley	Fitzroy	202	2	172	8	0	20	4	189
	Ord	130	0	114	10	0	11	0	24
	Total	332	2	286	18	0	31	4	213
Pilbara	De Grey	119	2	71	1	3	2	4	37
	Fortescue	72	0	63	0	5	7	8	20
	Total	191	2	134	1	8	9	12	57
Others	Other	5	0	1	0	0	0	1	11
	Total	5	0	1	0	0	0	1	11
WA TOTAL		42,872	4,724	10,738	508	321	1,720	5,380	3,076
		61.8%	6.8%	15.5%	0.7%	0.5%	2.5%	7.8%	4.4%

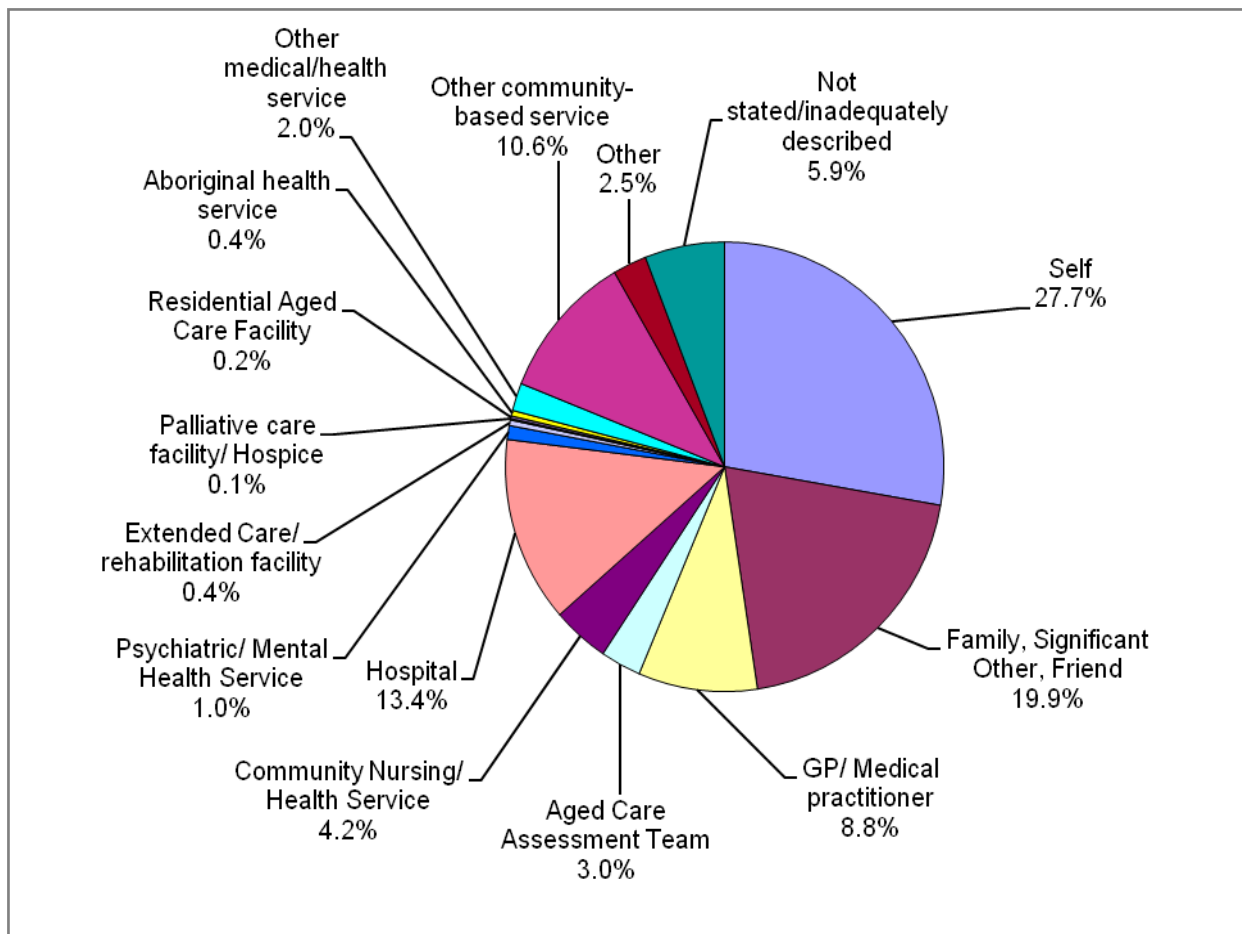
Figure 3: Client Pension Status



Comment:

Aged pensioners made up **61.8%** of the total HACC clients (61.2% last year). Those on disability pensions comprised **15.5%** with a further **6.8%** on a department of veteran’s affairs pension. Less than 10% of care recipients received no government pension or benefit (**7.8%**). The proportion of Not stated’ responses decreased to **4.4%** from 5.1% in last year’s HACC annual report.

Figure 4: Client Referral Source



Comment:

HACC clients were referred to service providers from a range of sources, these include self-referral (27.7%), family, significant other or friends (19.9%), hospitals (13.4%), community-based services (10.6%), general or medical practitioner (8.8%), as well as others shown in Figure 5 above.

(Note: Aggregation of MDS records may have produced inaccurate results - see page 10)

Carer profile

Table 11. Carer Availability

Region	Subregion	Has a Carer		Has no Carer		Not stated	
		Count	%	Count	%	Count	%
East Metro	Central Metro	521	26.9	1,350	69.8	63	3.3
	Inner Metro East	921	30.0	2,090	68.0	61	2.0
	Outer Metro East	1,598	31.8	3,286	65.4	144	2.9
	Total	3,040	30.3	6,726	67.0	268	2.7
North Metro	Inner Metro North	2,000	25.1	5,710	71.7	258	3.2
	Inner Metro NW	407	21.7	1,376	73.5	89	4.8
	Outer Metro North	1,837	32.5	3,658	64.8	150	2.7
	Total	4,244	27.4	10,744	69.4	497	3.2
South East Metro	Inner Metro SE	1,952	26.1	5,263	70.2	278	3.7
	Outer Metro SE	1,454	30.5	2,987	62.7	322	6.8
	Serpentine-Jarrahdale	130	47.1	128	46.4	18	6.5
	Total	3,536	28.2	8,378	66.9	618	4.9
South West Metro	Dale	858	24.7	2,439	70.2	177	5.1
	Inner Metro SW	2,444	32.6	4,813	64.1	248	3.3
	Outer SW	1,184	31.2	2,481	65.4	131	3.5
	Total	4,486	30.4	9,733	65.9	556	3.8
Great Southern	King	796	31.2	1,644	64.4	111	4.4
	Pallinup	49	13.9	277	78.7	26	7.4
	Total	845	29.1	1,921	66.2	137	4.7
Goldfields	Johnston	138	29.5	313	66.9	17	3.6
	Lefroy	220	24.8	613	69.0	55	6.2
	Total	358	26.4	926	68.3	72	5.3
Midwest	Carnegie	10	15.2	48	72.7	8	12.1
	Gascoyne	41	17.2	196	82.0	2	0.8
	Greenough	684	44.7	782	51.1	63	4.1
	Total	735	40.1	1,026	55.9	73	4.0
Southwest	Blackwood	226	30.9	489	66.8	17	2.3
	Preston	1,042	27.6	2,699	71.6	28	0.7
	Vasse	444	29.6	1,050	70.0	7	0.5
	Total	1,712	28.5	4,238	70.6	52	0.9

(Cont'd) - Table 11. Carer Availability

Region	Subregion	Has a Carer		Has no Carer		Not stated	
		Count	%	Count	%	Count	%
Wheatbelt	Avon	343	27.9	836	68.0	50	4.1
	Campion	72	17.4	324	78.5	17	4.1
	Hotham	249	28.6	605	69.4	18	2.1
	Lakes	30	25.2	89	74.8	0	0.0
	Moore	139	29.8	312	66.8	16	3.4
	Total	833	26.9	2,166	69.9	101	3.3
Kimberley	Fitzroy	236	39.5	330	55.3	31	5.2
	Ord	129	44.6	135	46.7	25	8.7
	Total	365	41.2	465	52.5	56	6.3
Pilbara	De Grey	73	30.5	152	63.6	14	5.9
	Fortescue	34	19.4	128	73.1	13	7.4
	Total	107	25.8	280	67.6	27	6.5
Others	Other	4	22.2	5	27.8	9	50.0
	Total	4	22.2	5	27.8	9	50.0
WA TOTAL		20,265	29.2	46,608	67.2	2,466	3.6

Comment:

Proportions of HACC clients who recorded having a carer were very similar to last year's data - **29.2%** had a carer and **67.2%** had no carer (compared to 29.3% and 66.6% in 2009/10). Missing data regarding carer availability decreased to **3.6%** from last year's 4.1%.

Table 12. Carers by Carer Age Group

Region	Subregion	Not Stated ¹		0 - 25		26 - 69		70 - 89		90+		TOTAL
		Count	%	Count	%	Count	%	Count	%	Count	%	Count
East Metro	Central Metro	9	1.7	6	1.2	294	56.4	190	36.5	22	4.2	521
	Inner Metro East	8	0.9	12	1.3	486	52.8	381	41.4	34	3.7	921
	Outer Metro East	3	0.2	35	2.2	843	52.8	670	41.9	47	2.9	1,598
	Total	20	0.7	53	1.7	1,623	53.4	1,241	40.8	103.0	3.4	3,040
North Metro	Inner Metro North	21	1.1	22	1.1	980	49.0	888	44.4	89	4.5	2,000
	Inner Metro NW	4	1.0	4	1.0	199	48.9	171	42.0	29	7.1	407
	Outer Metro North	9	0.5	32	1.7	890	48.4	847	46.1	59	3.2	1,837
	Total	34	0.8	58	1.4	2,069	48.8	1,906	44.9	177	4.2	4,244
South East Metro	Inner Metro SE	7	0.4	29	1.5	1,034	53.0	818	41.9	64	3.3	1,952
	Outer Metro SE	6	0.4	41	2.8	851	58.5	521	35.8	35	2.4	1,454
	Serpentine-Jarrahdale	0	0.0	2	1.5	65	50.0	61	46.9	2	1.5	130
	Total	13	0.4	72	2.0	1,950	55.1	1,400	39.6	101	2.9	3,536
South West Metro	Dale	0	0.0	11	1.3	400	46.6	429	50.0	18	2.1	858
	Inner Metro SW	13	0.5	40	1.6	1,360	55.6	952	39.0	79	3.2	2,444
	Outer Metro SW	2	0.2	25	2.1	586	49.5	532	44.9	39	3.3	1,184
	Total	15	0.3	76	1.7	2,346	52.3	1,913	42.6	136	3	4,486
Great Southern	King	8	1.0	8	1.0	435	54.6	332	41.7	13	1.6	796
	Pallinup	0	0.0	1	2.0	18	36.7	30	61.2	0	0	49
	Total	8	0.9	9	1.1	453	53.6	362	42.8	13	1.5	845
Goldfields	Johnston	1	0.7	0	0.0	44	31.9	76	55.1	17	12.3	138
	Lefroy	7	3.2	12	5.5	143	65.0	57	25.9	1	0.5	220
	Total	8	2.2	12	3.4	187	52.2	133	37.2	18	5	358
Midwest	Carnegie	5	50.0	0	0.0	4	40.0	1	10.0	0	0	10
	Gascoyne	0	0.0	1	2.4	29	70.7	11	26.8	0	0	41
	Greenough	1	0.1	13	1.9	329	48.1	316	46.2	25	3.7	684
	Total	6	0.8	14	1.9	362	49.3	328	44.6	25	3.4	735

¹ Includes carers with missing *DOB*, *DOB*=1/1/1900 (default for Null) or *DOB* in the future (i.e. >30/6/2011).

(Cont'd) - Table 12. Carers by Carer Age Group

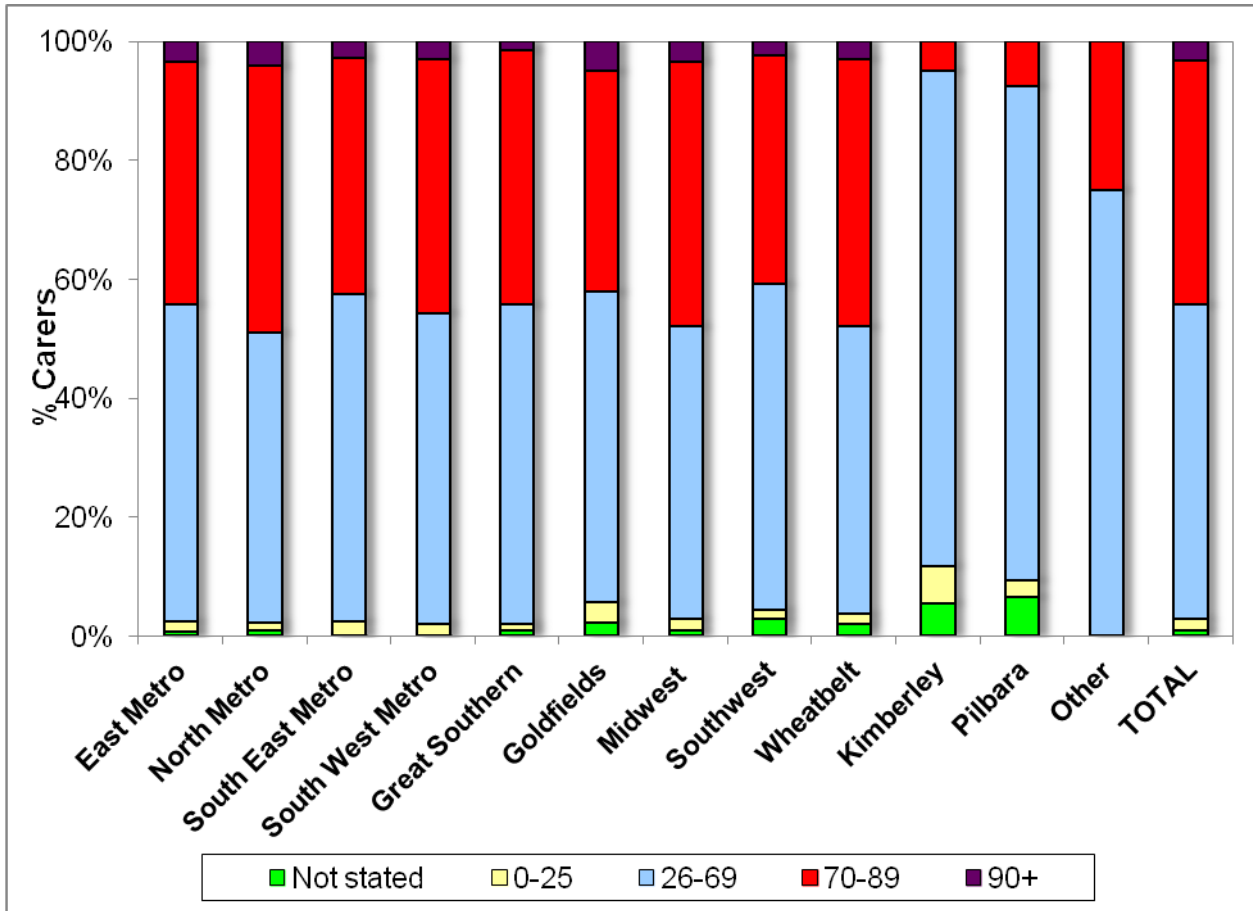
Region	Subregion	Not Stated ¹		0 - 25		26 - 69		70 - 89		90+		TOTAL
		Count	%	Count	%	Count	%	Count	%	Count	%	Count
Southwest	Blackwood	6	2.7	9	4.0	127	56.2	79	35.0	5	2.2	226
	Preston	23	2.2	12	1.2	602	57.8	380	36.5	25	2.4	1,042
	Vasse	18	4.1	6	1.4	209	47.1	199	44.8	12	2.7	444
	Total	47	2.7	27	1.6	938	54.8	658	38.4	42	2.5	1,712
Wheatbelt	Avon	15	4.4	2	0.6	170	49.6	144	42.0	12	3.5	343
	Campion	1	1.4	3	4.2	36	50.0	32	44.4	0	0	72
	Hotham	1	0.4	7	2.8	115	46.2	115	46.2	11	4.4	249
	Lakes	0	0.0	0	0.0	14	46.7	15	50.0	1	3.3	30
	Moore	0	0.0	1	0.7	68	48.9	69	49.6	1	0.7	139
	Total	17	2.0	13	1.6	403	48.4	375	45.0	25	3	833
Kimberley	Fitzroy	15	6.4	16	6.8	190	80.5	15	6.4	0	0	236
	Ord	5	3.9	7	5.4	114	88.4	3	2.3	0	0	129
	Total	20	5.5	23	6.3	304	83.3	18	4.9	0	0	365
Pilbara	De Grey	1	1.4	3	4.1	63	86.3	6	8.2	0	0	73
	Fortescue	6	17.6	0	0.0	26	76.5	2	5.9	0	0	34
	Total	7	6.5	3	2.8	89	83.2	8	7.5	0	0	107
Others	Other	0	0.0	0	0.0	3	75.0	1	25.0	0	0	4
	Total	0	0.0	0	0.0	3	75.0	1	25.0	0	0	4
WA TOTAL		195	1.0	360	1.8	10,727	52.9	8,343	41.2	640	3.2	20,265

¹ Includes carers with missing *DOB*, *DOB*=1/1/1900 (default for Null) or *DOB* in the future (i.e. >30/6/2011).

Comment:

The majority of carers were from the 26 – 69 age group (**53.0%**), showing a **0.1%** decrease from last year, while carers aged between 70 and 89 years recorded a **0.1%** increase (**41.1%** up from 41.0% in 2009/10).

Figure 5: Proportions of Carers by Age Group & Region



Comment:

Similar to the 2009/10 HACC report, the Pilbara and Kimberley remained the regions with the highest proportions of “younger” carers (ages 0 – 69).

The Pilbara and Kimberley regions recorded the largest proportion of carers with “Not stated” *DOB*.

Table 13. Carers Receiving HACC Assistance by Carer Age Group

Subregion	Not Stated ¹		0 - 25		26 - 69		70 - 89		90+		TOTAL	
	Carers	% Rec. HACC	Carers	% Rec. HACC	Carers	% Rec. HACC	Carers	% Rec. HACC	Carers	% Rec. HACC	Carers	% Rec. HACC
Central Metro	9	0.0	6	16.7	294	15.0	190	14.2	22	13.6	521	14.4
Inner Metro East	8	0.0	12	16.7	486	18.1	381	14.2	34	11.8	921	16.1
Outer Metro East	3	0.0	35	14.3	843	21.4	670	12.7	47	8.5	1,598	17.1
East Metro Total	20	0.0	53	15.1	1,623	19.2	1,241	13.4	103	10.7	3,040	16.3
Inner Metro North	21	14.3	22	27.3	980	19.2	888	14.4	89	11.2	2,000	16.8
Inner Metro NW	4	0.0	4	50.0	199	21.6	171	27.5	29	10.3	407	23.3
Outer Metro North	9	11.1	32	18.8	890	22.9	847	16.8	59	11.9	1,837	19.6
North Metro Total	34	11.8	58	24.1	2,069	21.0	1,906	16.6	177	11.3	4,244	18.6
Inner Metro SE	7	14.3	29	6.9	1,034	24.3	818	14.8	64	14.1	1,952	19.7
Outer Metro SE	6	16.7	41	22.0	851	34.8	521	22.8	35	14.3	1,454	29.6
Serpentine-Jarrahdale	0	0.0	2	0.0	65	33.8	61	19.7	2	0.0	130	26.2
SE Metro Total	13	15.4	72	15.3	1,950	29.2	1,400	18.0	101	13.9	3,536	24.0
Dale	0	0.0	11	36.4	400	20.3	429	12.6	18	16.7	858	16.6
Inner Metro SW	13	15.4	40	27.5	1,360	17.9	952	13.8	79	15.2	2,444	16.4
Outer Metro SW	2	50.0	25	36.0	586	31.4	532	21.2	39	15.4	1,184	26.4
SW Metro Total	15	20.0	76	31.6	2,346	21.7	1,913	15.6	136	15.4	4,486	19.1
King	8	0.0	8	12.5	435	23.4	332	23.5	13	15.4	796	23.0
Pallinup	0	0.0	1	100.0	18	38.9	30	46.7	0	0.0	49	44.9
Great Southern Total	8	0.0	9	22.2	453	24.1	362	25.4	13	15.4	845	24.3
Johnston	1	0.0	0	0.0	44	34.1	76	7.9	17	0.0	138	15.2
Lefroy	7	0.0	12	16.7	143	2.1	57	3.5	1	0.0	220	3.2
Goldfields Total	8	0.0	12	16.7	187	9.6	133	6.0	18	0.0	358	7.8
Carnegie	5	0.0	0	0.0	4	0.0	1	0.0	0	0.0	10	0.0
Gascoyne	0	0.0	1	0.0	29	10.3	11	27.3	0	0.0	41	14.6
Greenough	1	100.0	13	30.8	329	24.0	316	16.1	25	8.0	684	20.0
Midwest Total	6	16.7	14	28.6	362	22.7	328	16.5	25	8.0	735	19.5

(Cont'd) - Table 13. Carers Receiving HACC Assistance by Carer Age Group

Subregion	Not Stated ¹		0 - 25		26 - 69		70 - 89		90+		TOTAL	
	Carers	% Rec. HACC	Carers	% Rec. HACC	Carers	% Rec. HACC	Carers	% Rec. HACC	Carers	% Rec. HACC	Carers	% Rec. HACC
Blackwood	6	0.0	9	0.0	127	22.8	79	17.7	5	20.0	226	19.5
Preston	23	4.3	12	8.3	602	26.9	380	31.1	25	20.0	1,042	27.5
Vasse	18	0.0	6	33.3	209	12.9	199	14.1	12	25.0	444	13.5
Southwest Total	47	2.1	27	11.1	938	23.2	658	24.3	42	21.4	1,712	22.8
Avon	15	0.0	2	0.0	170	24.1	144	12.5	12	0.0	343	17.2
Campion	1	0.0	3	0.0	36	0.0	32	0.0	0	0.0	72	0.0
Hotham	1	0.0	7	0.0	115	9.6	115	19.1	11	0.0	249	13.3
Lakes	0	0.0	0	0.0	14	0.0	15	0.0	1	0.0	30	0.0
Moore	0	0.0	1	0.0	68	19.1	69	30.4	1	0.0	139	24.5
Wheatbelt Total	17	0.0	13	0.0	403	16.1	375	16.3	25	0.0	833	15.1
Fitzroy	15	20.0	16	0.0	190	0.5	15	0.0	0	0.0	236	1.7
Ord	5	0.0	7	0.0	114	13.2	3	66.7	0	0.0	129	13.2
Kimberley Total	20	15.0	23	0.0	304	5.3	18	11.1	0	0.0	365	5.8
De Grey	1	0.0	3	0.0	63	12.7	6	33.3	0	0.0	73	13.7
Fortescue	6	0.0	0	0.0	26	53.8	2	50.0	0	0.0	34	44.1
Pilbara Total	7	0.0	3	0.0	89	24.7	8	37.5	0	0.0	107	23.4
Other	0	0.0	0	0.0	3	33.3	1	0.0	0	0.0	4	25.0
Others Total	0	0.0	0	0.0	3	33.3	1	0.0	0	0.0	4	25.0
WA TOTAL	195	7.2	360	18.9	10,727	22.0	8,343	16.9	640	12.3	20,265	19.4

¹ Includes carers with missing DOB, DOB=1/1/1900 (default for Null) or DOB in the future (i.e. >30/6/2011).

Comment:

The proportion of carers receiving HACC assistance was the highest amongst the 26-69 age group (**22.0%**), followed by the 0-25 age group with **18.9%** receiving HACC assistance. Compared to the 2009/10 HACC annual report, the proportions of carers receiving HACC assistance were lower across all known age groups

Table 14. Carers Recorded and Percentage Receiving HACC Assistance by Gender

Region	Subregion	Male		Female		Not stated	
		Carers	% Rec. HACC ¹	Carers	% Rec. HACC ¹	Carers	% Rec. HACC ¹
East Metro	Central Metro	176	10.8	336	16.4	9	11.1
	Inner Metro East	337	10.7	580	19.3	4	0.0
	Outer Metro East	550	11.5	1,041	20.3	7	0.0
	Total	1,063	11.1	1,957	19.3	20	5.0
North Metro	Inner Metro North	654	12.7	1,327	18.6	19	26.3
	Inner Metro North West	121	19.0	283	25.4	3	0.0
	Outer Metro North	626	13.1	1,196	23.2	15	6.7
	Total	1,401	13.4	2,806	21.2	37	16.2
South East Metro	Inner Metro South East	678	16.8	1,264	21.4	10	0.0
	Outer Metro South East	524	23.5	923	33.3	7	0.0
	Serpentine-Jarrahdale	54	13.0	76	35.5	0	0.0
	Total	1,256	19.4	2,263	26.7	17	0.0
South West Metro	Dale	318	9.7	537	20.7	3	0.0
	Inner Metro South West	783	14.4	1,646	17.3	15	20.0
	Outer Metro South West	420	25.0	760	27.1	4	50.0
	Total	1,521	16.4	2,943	20.4	22	22.7
Great Southern	King	281	18.9	508	25.6	7	0.0
	Pallinup	14	42.9	35	45.7	0	0.0
	Total	295	20.0	543	26.9	7	0.0
Goldfields	Johnston	43	14.0	94	16.0	1	0.0
	Lefroy	83	1.2	130	4.6	7	0.0
	Total	126	5.6	224	9.4	8	0.0
Midwest	Carnegie	0	0.0	5	0.0	5	0.0
	Gascoyne	16	12.5	25	16.0	0	0.0
	Greenough	258	17.1	425	21.9	1	0.0
	Total	274	16.8	455	21.3	6	0.0
Southwest	Blackwood	81	16.0	139	22.3	6	0.0
	Preston	320	21.9	702	30.9	20	0.0
	Vasse	143	13.3	283	14.5	18	0.0
	Total	544	18.8	1,124	25.7	44	0.0
Wheatbelt	Avon	138	11.6	195	22.1	10	0.0
	Campion	23	0.0	48	0.0	1	0.0
	Hotham	100	10.0	148	15.5	1	0.0
	Lakes	14	0.0	16	0.0	0	0.0
	Moore	52	11.5	87	32.2	0	0.0
	Total	327	9.8	494	19.0	12	0.0
Kimberley	Fitzroy	58	1.7	164	0.0	14	21.4
	Ord	20	25.0	104	11.5	5	0.0
	Total	78	7.7	268	4.5	19	15.8

(Cont'd) - Table 14. Carers Recorded and Percentage Receiving HACC Assistance by Gender

Region	Subregion	Male		Female		Not stated	
		Carers	% Rec. HACC ¹	Carers	% Rec. HACC ¹	Carers	% Rec. HACC ¹
Pilbara	De Grey	12	16.7	60	13.3	1	0.0
	Fortescue	9	33.3	19	63.2	6	0.0
	Total	21	23.8	79	25.3	7	0.0
Others	Other	0	0.0	4	25.0	0	0.0
	Total	0	0.0	4	25.0	0	0.0
WA TOTAL		6,906	15.3	13,160	21.7	199	7.5

¹ These refer to the percentage of carers receiving carer specific services not the percentage of carers per se

Comment:

Similar to last year's data, there are almost twice as many female carers (**13,160** female vs. **6,906** male) and proportionally more female carers were receiving carer specific services (**21.7%** female vs. **15.3%** male). These figures were 24.9% female vs. 18.1% male in 2009/10.

HACC Assistance

HACC Assistance Types

Table 15. Number of Clients Receiving Various Types of Assistance

Region/ Subregion	AH	A	CBDC	CCC	C_CR	C_C	DA	LS	G&E
Central Metro	152	1,039	344	416	396	45	843	0	92
Inner Metro East	148	1,614	555	505	1,011	104	1,253	0	164
Outer Metro East	227	2,981	800	542	2,207	147	1,838	0	310
East Metro Total	527	5,634	1,699	1,463	3,614	296	3,934	0	566
Inner Metro North	714	4,167	1,459	1,985	869	163	3,490	0	276
Inner Metro North West	156	850	316	602	591	66	735	0	79
Outer Metro North	421	3,346	713	1,057	461	205	2,613	0	172
North Metro Total	1,291	8,363	2,488	3,644	1,921	434	6,838	0	527
Inner Metro South East	405	3,869	1,213	1,604	1,864	243	3,178	0	454
Outer Metro South East	363	2,754	632	791	1,348	318	1,626	0	259
Serpentine-Jarrahdale	23	151	48	47	97	22	95	0	20
South East Metro Total	791	6,774	1,893	2,442	3,309	583	4,899	0	733
Dale	220	2,114	364	807	206	71	1,514	0	254
Inner Metro South West	470	4,078	1,185	1,046	675	201	3,106	0	375
Outer Metro South West	155	2,148	416	847	1,024	253	1,629	0	224
South West Metro Total	845	8,340	1,965	2,700	1,905	525	6,249	0	853
King	269	1,563	460	868	163	169	1,014	0	160
Pallinup	3	122	130	223	15	20	150	0	32
Great Southern Total	272	1,685	590	1,091	178	189	1,164	0	192
Johnston	58	244	155	315	157	18	225	12	27
Lefroy	10	386	162	393	176	4	370	5	12
Goldfields Total	68	630	317	708	333	22	595	17	39
Carnegie	0	21	32	25	0	0	26	0	5
Gascoyne	1	151	57	105	16	0	131	0	3
Greenough	55	831	383	611	204	122	616	1	84
Midwest Total	56	1,003	472	741	220	122	773	1	92
Blackwood	14	386	238	240	8	40	319	0	15
Preston	90	2,333	739	819	670	294	1,411	1	120
Vasse	128	974	220	329	31	51	641	0	30
Southwest Total	232	3,693	1,197	1,388	709	385	2,371	1	165
Avon	19	437	285	200	191	11	542	6	104
Campion	2	166	114	86	12	0	210	1	21
Hotham	5	546	365	215	5	16	382	0	51
Lakes	0	57	77	30	64	0	56	0	5
Moore	45	252	148	61	27	24	189	2	34
Wheatbelt Total	71	1,458	989	592	299	51	1,379	9	215

(Cont'd) - Table 15. Number of Clients Receiving Various Types of Assistance

Region/ Subregion	AH	A	CBDC	CCC	C_CR	C_C	DA	LS	G&E
Fitzroy	34	186	244	318	35	1	267	1	35
Ord	28	131	88	221	61	17	120	0	27
Kimberley Total	62	317	332	539	96	18	387	1	62
De Grey	0	81	135	123	45	1	151	1	10
Fortescue	0	82	93	142	79	13	79	0	6
Pilbara Total	0	163	228	265	124	14	230	1	16
Others	1	4	2	2	2	0	2	0	9
Others Total	1	4	2	2	2	0	2	0	9
WA TOTAL	4,216	38,064	12,172	15,575	12,710	2,639	28,821	30	3,469

AH – Allied Health

A – Assessment

CBDC – Centre-Based Day Care

CCC – Client Care Coordination

C_CR – Counselling for Care Recipients

C_C – Counselling for Carers

DA – Domestic Assistance

LS – Linen service

G&E – Goods & Equipment

HMA – Home Maintenance

HMO – Home Modification

M – Meals

N – Nursing

OFS – Other Food Services

PC – Personal Care

RC – Respite Care

SS – Social Support

T – Transport

(Cont'd) - Table 15. Number of Clients Receiving Various Types of Assistance

Region/ Subregion	HMA	HMO	M	N	OFS	PC	RC	SS	T
Central Metro	255	6	274	232	6	179	48	472	471
Inner Metro East	777	13	369	292	65	279	77	717	967
Outer Metro East	1,073	19	402	447	33	502	196	818	1,670
East Metro Total	2,105	38	1,045	971	104	960	321	2,007	3,108
Inner Metro North	1,161	13	1,007	874	3	657	243	1,569	2,007
Inner Metro NW	273	5	347	218	17	176	63	566	423
Outer Metro North	811	14	482	649	34	493	237	873	1,273
North Metro Total	2,245	32	1,836	1,741	54	1,326	543	3,008	3,703
Inner Metro SE	1,916	17	1,002	788	1	722	235	1,279	2,130
Outer Metro SE	956	9	287	377	1	381	229	799	1,373
Serpentine-Jarrahdale	39	0	8	26	0	33	16	32	81
SE Metro Total	2,911	26	1,297	1,191	2	1,136	480	2,110	3,584
Dale	697	3	448	325	3	375	109	647	575
Inner Metro SW	1,850	26	551	770	17	611	280	863	2,079
Outer Metro SW	1,003	3	468	412	38	306	151	405	1,048
SW Metro Total	3,550	32	1,467	1,507	58	1,292	540	1,915	3,702
King	759	0	483	500	2	274	41	422	503
Pallinup	130	0	30	34	0	45	6	36	99
Great Southern Total	889	0	513	534	2	319	47	458	602
Johnston	172	3	174	129	0	68	6	151	199
Lefroy	261	0	249	90	0	187	3	418	332
Goldfields Total	433	3	423	219	0	255	9	569	531
Carnegie	19	0	52	16	0	25	0	25	40
Gascoyne	80	0	26	89	0	40	6	83	68
Greenough	171	0	366	383	4	146	27	266	476
Midwest Total	270	0	444	488	4	211	33	374	584
Blackwood	238	0	96	130	1	61	6	201	288
Preston	1,367	42	673	436	10	256	31	717	1,268
Vasse	411	3	405	238	5	137	14	217	485
Southwest Total	2,016	45	1,174	804	16	454	51	1,135	2,041
Avon	507	1	253	235	3	120	56	386	412
Campion	135	0	183	116	0	18	0	113	103
Hotham	368	0	136	176	5	123	20	412	331
Lakes	38	0	30	40	0	31	0	51	56
Moore	120	7	44	172	12	41	20	98	83
Wheatbelt Total	1,168	8	646	739	20	333	96	1,060	985
Fitzroy	66	0	323	152	9	113	3	255	292
Ord	42	0	166	74	0	88	0	133	130
Kimberley Total	108	0	489	226	9	201	3	388	422

(Cont'd) - Table 15. Number of Clients Receiving Various Types of Assistance

Region/ Subregion	HMA	HMO	M	NC	OFS	PC	RC	SS	T
De Grey	46	1	172	11	0	98	9	116	132
Fortescue	25	0	93	55	0	28	13	85	108
Pilbara Total	71	1	265	66	0	126	22	201	240
Others	1	0	3	2	0	1	1	2	2
Others Total	1	0	3	2	0	1	1	2	2
WA TOTAL	15,767	185	9,602	8,488	269	6,614	2,146	13,227	19,504

AH – Allied Health

A – Assessment

CBDC – Centre-Based Day Care

CCC – Client Care Coordination

C_CR – Counselling for Care Recipients

C_C – Counselling for Carers

DA – Domestic Assistance

LS – Linen service

G&E – Goods & Equipment

HMA – Home Maintenance

HMO – Home Modification

M – Meals

N – Nursing

OFS – Other Food Services

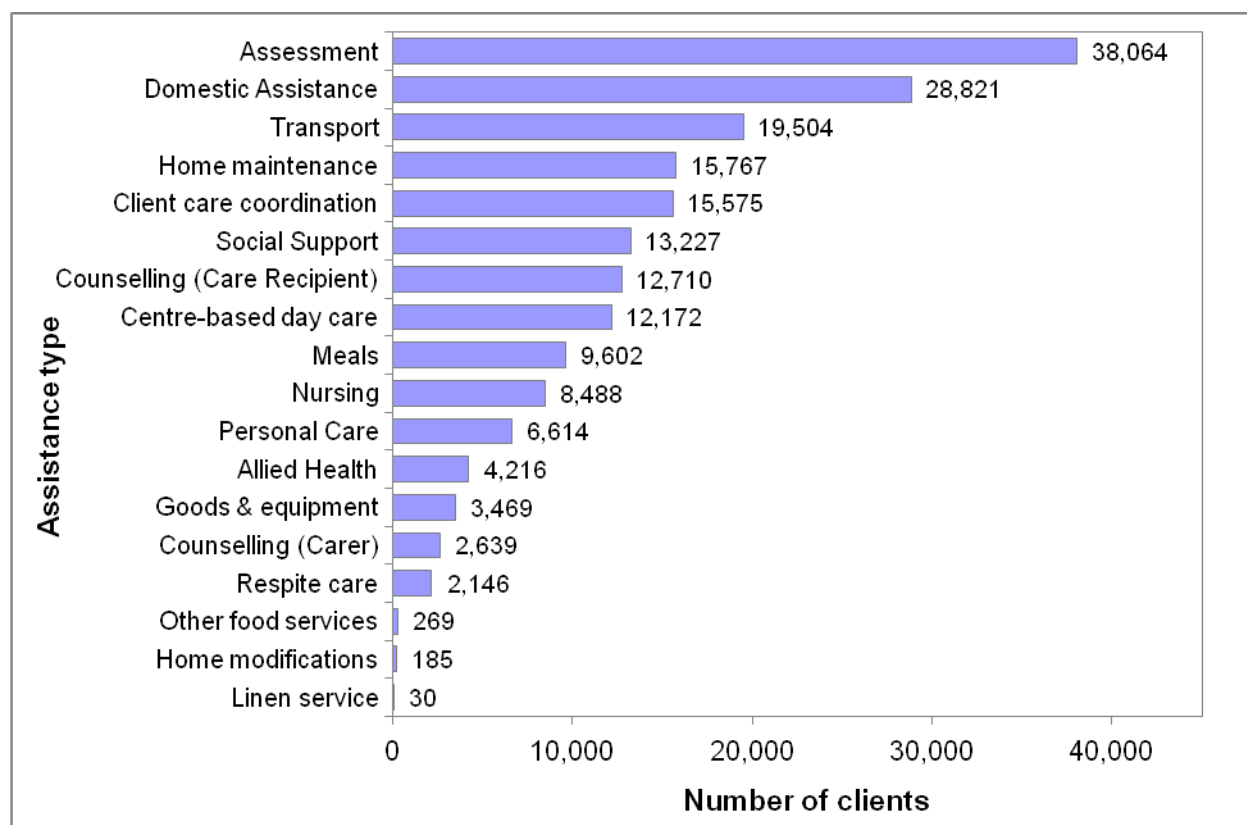
PC – Personal Care

RC – Respite Care

SS – Social Support

T – Transport

Figure 6: Number of Clients Receiving Various Types of Assistance



Comment:

Amongst the assistance types provided by the HACC Program, Assessment, Domestic assistance and Transport registered the highest number of clients in 2010/11 with **38,064**, **28,821** and **19,504** clients respectively. However, when compared to last year's data, there were decreases of **13.5%** and **2.0%** respectively for Assessment and Transport and an increase of **6.0%** for Domestic assistance.

Home maintenance (**15,767** vs. 15,654 in 2009/10), Client care coordination (**15,575** vs. 20,112), Counselling, support, information and advocacy (**15,349** vs. 15,644), Social Support (**13,227** vs. 12,171), Centre-based day care (**12,172** vs. 12,086) and Meal services (**9,602** vs. 10,768) had the next highest numbers of clients.

For Counselling, support, information and advocacy assistance, **82.8%** were care recipients and the remaining **17.2%** carers.

Other assistance types included Nursing (**8,488** vs. 7,804), Personal care (**6,614** vs. 6,482), Allied health (**4,216** vs. 3,196), provision of goods and equipment (**3,649** vs. 3,943) and Respite care (**2,146** vs. 2,401).

The assistance types recording the lowest number of clients were the same as in 2009/10: Linen service, Home modification and Other food services with **30**, **185** and **269** clients respectively (53, 226 and 254 clients in 2009/10).

Table 16. Average Volume of Types of Assistance Received¹

Region/ Subregion	AH	A	CBDC	CCC	C_CR	C_C	DA	LS	G&E
	Hrs	Hrs	Hrs	Hrs	Hrs	Hrs	Hrs	Qty	Qty
Central Metro	6.6	3.0	166.6	3.0	4.3	7.7	31.9	0.0	1.4
Inner Metro East	7.1	3.3	134.5	2.4	4.7	8.7	30.3	0.0	1.5
Outer Metro East	7.6	3.0	158.6	2.8	5.3	7.7	30.3	0.0	1.6
East Metro Total	7.2	3.1	152.3	2.7	5.0	8.1	30.6	0.0	1.5
Inner Metro North	6.2	2.7	150.3	2.7	5.1	9.1	29.6	0.0	1.4
Inner Metro North West	6.8	2.7	167.8	4.6	4.5	4.7	26.1	0.0	1.4
Outer Metro North	7.5	3.0	213.8	2.2	3.4	7.8	29.5	0.0	1.4
North Metro Total	6.7	2.8	170.7	2.9	4.5	7.8	29.1	0.0	1.4
Inner Metro South East	8.3	3.2	172.0	2.3	3.5	15.6	30.6	0.0	1.4
Outer Metro South East	5.3	3.2	165.3	2.2	3.1	4.4	29.9	0.0	1.4
Serpentine-Jarrahdale	8.1	3.7	156.1	1.7	2.7	2.5	31.2	0.0	1.5
SE Metro Total	6.9	3.2	169.4	2.3	3.3	9.0	30.4	0.0	1.4
Dale	8.1	3.4	213.4	2.1	3.0	9.0	27.0	0.0	1.2
Inner Metro SW	9.0	3.2	162.5	2.9	3.7	9.1	32.2	0.0	1.5
Outer Metro SW	7.3	3.8	201.9	2.8	2.6	4.4	29.8	0.0	1.5
SW Metro Total	8.4	3.4	180.3	2.6	3.0	6.8	30.3	0.0	1.4
King	7.0	3.0	137.5	3.1	4.0	10.1	24.4	0.0	1.3
Pallinup	1.3	2.0	75.7	5.7	2.3	11.3	23.6	0.0	1.2
Great Southern Total	6.9	2.9	123.9	3.6	3.9	10.2	24.3	0.0	1.3
Johnston	1.7	6.2	114.7	3.7	4.6	8.9	23.7	19.6	1.3
Lefroy	2.6	2.5	180.8	2.9	3.4	5.3	31.8	2.4	1.3
Goldfields Total	1.8	3.9	148.5	3.3	4.0	8.2	28.8	14.5	1.3
Carnegie	0.0	1.6	334.1	3.3	0.0	0.0	66.6	0.0	1.2
Gascoyne	10.0	2.2	54.2	3.2	3.8	0.0	34.9	0.0	2.0
Greenough	6.6	2.9	120.1	3.4	2.4	4.4	25.2	4.0	1.2
Midwest Total	6.7	2.8	126.6	3.4	2.5	4.4	28.3	4.0	1.3
Blackwood	7.3	2.3	65.4	2.3	2.1	5.8	28.9	0.0	1.4
Preston	16.0	3.2	145.7	2.7	2.0	8.5	28.9	6.0	1.8
Vasse	4.0	2.4	148.0	2.2	2.5	6.7	29.5	0.0	1.4
Southwest Total	8.9	2.9	130.2	2.5	2.0	8.0	29.1	6.0	1.7

AHC – Allied Health, A – Assessment, CBDC – Centre-Based Day Care, CCC – Client Care Coordination, C_CR – Counselling for Care Recipients, C_C – Counselling for Carers, DA – Domestic Assistance, LS – Linen service, G&E – Provision of Goods & Equipment.

Indicates regions with the highest average volume for each assistance type (excludes 'Other' regions).

¹ Average calculated for clients receiving the service not all clients

(Cont'd) - Table 16. Average Volume of Types of Assistance Received¹

Region/ Subregion	AH	A	CBDC	CCC	C_CR	C_C	DA	LS	G&E
	Hrs	Hrs	Hrs	Hrs	Hrs	Hrs	Hrs	Qty	Qty
Avon	2.3	2.9	105.2	4.0	2.6	10.5	26.4	3.5	1.4
Campion	23.5	2.6	132.1	3.0	2.3	0.0	18.6	7.0	1.3
Hotham	1.2	3.3	79.9	3.0	2.6	9.2	28.2	0.0	1.4
Lakes	0.0	2.2	50.2	2.0	2.2	0.0	35.1	0.0	1.4
Moore	4.3	2.5	90.8	2.0	2.7	18.3	38.4	16.0	1.3
Wheatbelt Total	4.1	2.9	92.5	3.2	2.5	13.8	27.7	6.7	1.4
Fitzroy	1.0	2.5	68.9	10.0	1.9	1.0	17.1	4.0	1.2
Ord	1.0	1.8	107.0	9.8	3.0	4.5	25.1	0.0	1.3
Kimberley Total	1.0	2.2	79.0	9.9	2.6	4.3	19.6	4.0	1.2
De Grey	0.0	2.9	184.8	25.0	3.4	2.0	31.8	2.0	1.5
Fortescue	0.0	2.0	76.8	6.8	3.3	3.2	27.5	0.0	1.3
Pilbara Total	0.0	2.4	140.7	15.3	3.3	3.1	30.3	2.0	1.4
Others	49.0	17.0	506.5	761.5	14.5	0.0	115.5	0.0	1.6
Others Total	49.0	17.0	506.5	761.5	14.5	0.0	115.5	0.0	1.6
WA TOTAL	7.1	3.1	151.6	3.3	3.9	8.0	29.4	10.8	1.4

AHC – Allied Health, A – Assessment, CBDC – Centre-Based Day Care, CCC – Client Care Coordination, C_CR – Counselling for Care Recipients, C_C – Counselling for Carers, DA – Domestic Assistance, LS – Linen service, G&E – Provision of Goods & Equipment.

Indicates regions with the highest average volume for each assistance type (excludes 'Other' regions).

¹ Average calculated for clients receiving the service not all clients.

(Cont'd) - Table 16. Average Volume of Types of Assistance Received¹

Region/ Subregion	HMA	HMO	M	N	OFS	PC	RC	SS	T
	Hrs	Cost (\$)	Qty	Hrs	Hrs	Hrs	Hrs	Hrs	Qty
Central Metro	14.2	2643.0	120.9	27.4	31.8	58.6	125.3	43.7	59.8
Inner Metro East	11.3	4841.8	95.6	18.5	33.3	56.0	68.6	46.2	48.1
Outer Metro East	13.4	4581.0	84.9	19.1	47.1	50.5	74.8	52.7	49.1
East Metro Total	12.7	4364.2	98.1	20.9	37.6	53.6	80.9	48.3	50.4
Inner Metro North	15.4	2938.8	121.1	22.8	38.3	62.3	88.4	37.9	44.9
Inner Metro North West	12.9	1156.2	93.1	26.0	10.7	59.2	85.9	39.9	56.9
Outer Metro North	17.4	3155.1	98.3	21.0	28.8	52.4	82.4	45.9	46.1
North Metro Total	15.8	2754.9	109.8	22.5	23.6	58.2	85.5	40.6	46.7
Inner Metro South East	13.3	2643.6	93.8	22.3	24.0	52.1	87.2	52.1	46.8
Outer Metro South East	13.1	2223.4	110.2	24.3	1.0	61.3	104.6	46.4	47.6
Serpentine-Jarrahdale	10.1	0.0	108.0	18.2	0.0	36.7	73.2	31.7	45.0
SE Metro Total	13.2	2498.2	97.5	22.8	12.5	54.7	95.0	49.6	47.1
Dale	12.5	2191.7	80.5	21.4	31.7	41.1	89.7	38.0	60.5
Inner Metro South West	14.6	2411.4	92.2	20.6	45.8	60.0	76.2	62.1	54.9
Outer Metro South West	14.2	1433.7	87.0	22.9	7.4	67.7	104.6	48.7	45.9
SW Metro Total	14.1	2299.1	87.0	21.4	19.9	56.3	86.9	51.1	53.2
King	11.3	0.0	76.7	16.3	11.5	30.9	54.5	46.7	49.6
Pallinup	12.9	0.0	114.2	3.7	0.0	27.4	57.7	10.7	45.0
Great Southern Total	11.5	0.0	78.9	15.5	11.5	30.4	54.9	43.9	48.9
Johnston	20.7	1.7	77.2	7.8	0.0	43.5	18.2	57.5	52.3
Lefroy	16.3	0.0	117.7	26.4	0.0	34.1	171.0	22.3	71.0
Goldfields Total	18.1	1.7	101.0	15.4	0.0	36.6	69.1	31.7	64.0
Carnegie	43.6	0.0	172.6	23.9	0.0	37.5	0.0	82.0	221.0
Gascoyne	13.1	0.0	168.0	14.3	0.0	34.9	38.2	12.4	65.3
Greenough	8.1	0.0	76.7	11.0	28.3	40.4	46.0	42.5	53.0
Midwest Total	12.1	0.0	93.3	12.1	28.3	39.0	44.6	38.4	65.9
Blackwood	12.3	0.0	69.1	13.2	10.0	39.0	52.2	19.1	20.3
Preston	11.5	2837.2	75.0	16.8	23.2	41.8	74.0	30.6	49.2
Vasse	13.1	2401.0	81.6	14.2	20.2	41.2	49.6	37.5	29.7
Southwest Total	11.9	2808.1	76.8	15.4	21.4	41.3	64.8	29.9	40.5
Avon	15.8	16.0	121.7	17.5	2.7	35.6	57.3	17.0	41.6
Campion	8.0	0.0	93.9	9.7	0.0	56.0	0.0	11.3	17.9
Hotham	7.9	0.0	91.0	14.2	19.6	29.5	22.8	15.2	28.6
Lakes	6.4	0.0	64.1	5.2	0.0	8.4	0.0	13.4	23.4
Moore	12.2	1.6	38.5	9.6	32.3	52.6	111.9	33.3	39.3
Wheatbelt Total	11.8	3.4	99.0	13.0	24.7	34.0	61.5	17.0	33.5

HMA – Home Maintenance, HMO – Home Modification, M – Meals, N – Nursing, OFS – Other Food Services, PC – Personal Care, RC – Respite Care, SS – Social Support, T – Transport.

Indicates regions with the highest average volume for each assistance type (excludes 'Other' regions).

¹ Average calculated for clients receiving the service not all clients

(Cont'd) - Table 16. Average Volume of Types of Assistance Received¹

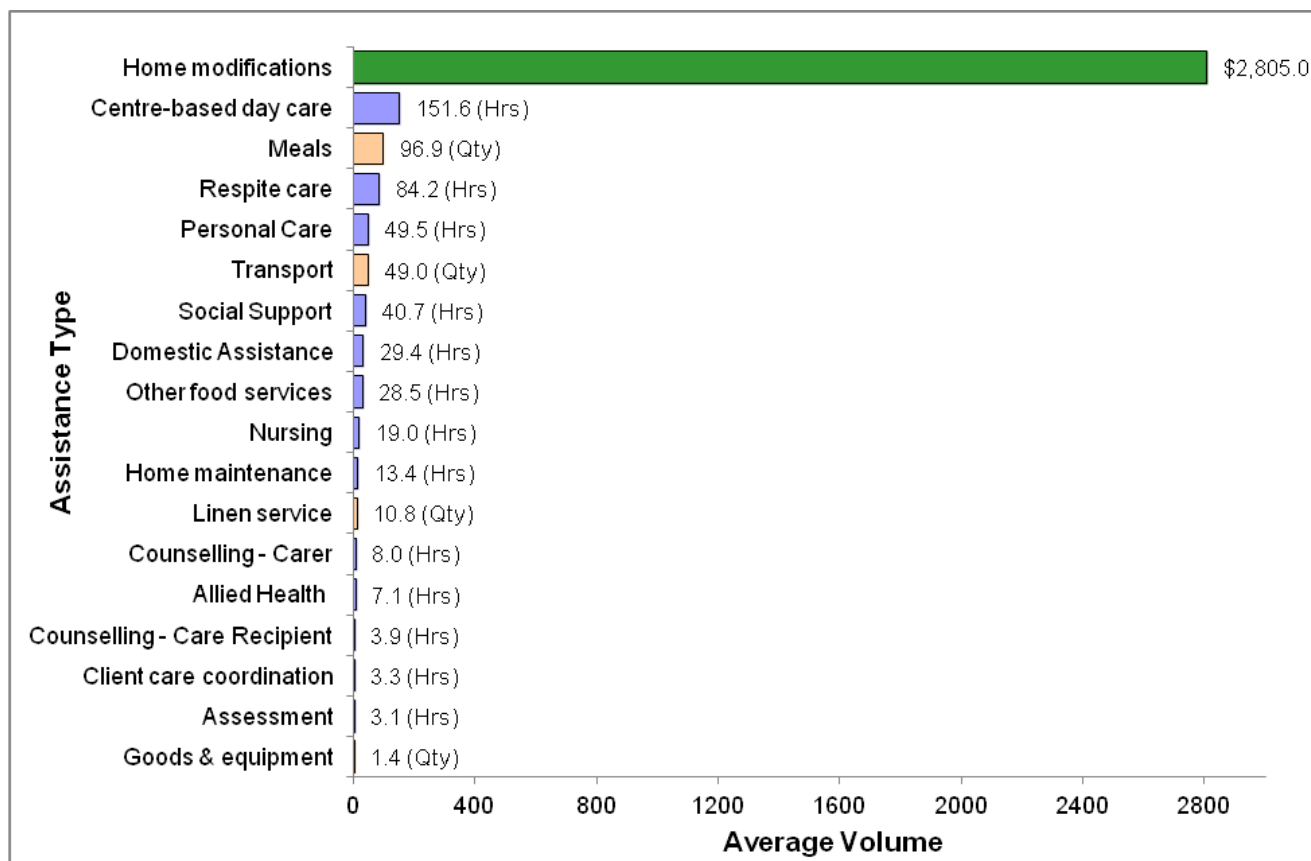
Region/ Subregion	HMA	HMO	M	N	OFS	PC	RC	SS	T
	Hrs	Cost (\$)	Qty	Hrs	Hrs	Hrs	Hrs	Hrs	Qty
Fitzroy	8.8	0.0	126.5	10.2	35.4	14.8	62.0	12.9	40.9
Ord	4.2	0.0	117.7	8.9	0.0	13.0	0.0	16.1	67.5
Kimberley Total	7.0	0.0	123.5	9.7	35.4	14.0	62.0	14.0	49.1
De Grey	4.7	15.0	119.0	21.9	0.0	25.3	42.9	31.8	89.9
Fortescue	10.2	0.0	131.2	7.6	0.0	36.0	92.2	40.2	99.8
Pilbara Total	6.6	15.0	123.3	10.0	0.0	27.6	72.0	35.3	94.3
Others	28.0	0.0	46.0	8.5	0.0	59.0	69.0	7.5	52.0
Others Total	28.0	0.0	46.0	8.5	0.0	59.0	69.0	7.5	52.0
WA TOTAL	13.4	2805.0	96.9	19.0	28.5	49.5	84.2	40.7	49.0

HMA – Home Maintenance, HMO – Home Modification, M – Meals, NC – Nursing, OFS – Other Food Services, PC – Personal Care, RC – Respite Care, SS – Social Support, T – Transport.

Indicates regions with the highest average volume for each assistance type (excludes 'Other' regions).

¹ Average calculated for clients receiving the service not all clients.

Figure 7: Average volume of Types of Assistance Received¹



N.B.: Volumes for 'Allied health', 'Assessment', 'Centre-based day care', 'Client care coordination', 'Counselling – Care Recipient & Carers', 'Domestic assistance', 'Home maintenance', 'Other food services', 'Personal Care', 'Respite Care' and 'Social Support' are recorded in hours. Volumes for 'Meals', 'Linen service', 'Transport' and 'Provision of goods and equipment' are recorded as quantity. Volume for 'Home modification' recorded by cost in dollars.

¹ Average calculated for clients receiving the service not all clients

Comment:

The highest volume by hours of service provided to clients was for Centre-based day care, an average of **151.6** hours in the year (compared to 152.7 last year). The second highest average volume per client was **84.2** hours for Respite care (80.7 in 2009/10), followed by **49.5** hours for Personal care (51.3 hrs), **40.7** hours for Social support (42.5 hrs) and **29.4** hours for Domestic assistance (30.4 hrs). This year's 'highest volume by hours of service' order of ranking is similar to the 2009/10 HACC report. In actual average volume by hours there were slight decreases across most service types except for Respite care, Other food services, Home maintenance, Counselling/ support, information & advocacy for carers and Allied health.

The highest volume by quantity of services provided were, **96.9** Meals (vs. 92.3 in 2009/10), Transport **49.0** trips (48.2) and Linen services **10.8** units (10.6). The ranking was again consistent with the 2009/10 HACC report but the actual average amounts were higher.

For Home modification, which is recorded using actual costs (in dollars), the average cost for HACC clients who received this assistance type was **\$2,805**. This was more than double the average cost in 2009/10 of \$1,132.20.

Table 17. Number of Different Assistance Types Received by Clients (% by Region)

Region/ Subregion	1	2	3	4	5	6	7	8	9	10+	Total (Count)
Central Metro	40.5	24.6	15.2	9.9	5.6	2.5	0.9	0.5	0.1	0.1	1,832
Inner Metro East	37.4	24.1	14.6	10.3	6.8	3.7	1.9	0.8	0.3	0.1	2,913
Outer Metro East	35.8	27.6	17.1	10.0	5.0	3.0	0.9	0.4	0.1	0.0	4,747
East Metro Total	37.2	25.9	16.0	10.1	5.7	3.1	1.2	0.5	0.2	0.1	9,492
Inner Metro North	43.8	24.0	15.4	8.5	4.4	2.1	1.2	0.5	0.1	0.1	7,499
Inner Metro NW	34.2	23.6	15.3	13.1	6.5	3.8	2.5	0.8	0.0	0.1	1,780
Outer Metro North	48.7	24.0	14.0	7.5	3.6	1.4	0.7	0.1	0.0	0.0	5,227
North Metro Total	44.4	24.0	14.9	8.7	4.4	2.1	1.2	0.4	0.0	0.0	14,506
Inner Metro SE	39.6	23.2	15.1	10.3	6.1	3.2	1.8	0.6	0.1	0.1	7,067
Outer Metro SE	40.6	23.6	14.3	9.7	5.5	3.7	1.6	0.7	0.2	0.1	4,085
Serpentine-Jarrahdale	36.2	27.7	14.5	9.4	4.3	4.3	2.1	0.4	0.4	0.9	235
SE Metro Total	39.9	23.4	14.8	10.1	5.8	3.4	1.7	0.7	0.2	0.1	11,387
Dale	47.3	24.0	14.5	8.2	3.8	1.2	0.8	0.2	0.1	0.0	3,225
Inner Metro SW	47.1	27.6	13.0	6.4	3.4	1.5	0.7	0.1	0.0	0.1	7,048
Outer Metro SW	45.0	20.7	12.7	9.0	5.5	4.0	1.8	0.8	0.4	0.1	3,562
SW Metro Total	46.6	25.0	13.3	7.5	4.0	2.1	1.0	0.3	0.1	0.1	13,835
King	39.4	21.8	14.9	9.5	6.3	4.1	2.6	1.0	0.3	0.2	2,414
Pallinup	29.0	24.7	21.0	10.2	7.4	4.5	2.3	0.0	0.3	0.6	352
Great Southern Total	38.1	22.2	15.7	9.6	6.4	4.2	2.6	0.8	0.3	0.2	2,766
Johnston	15.6	15.2	16.5	12.8	12.1	12.4	6.3	4.3	3.0	1.7	461
Lefroy	25.6	23.7	16.6	10.9	8.9	7.8	4.6	1.5	0.3	0.1	874
Goldfields Total	22.2	20.7	16.6	11.5	10.0	9.4	5.2	2.5	1.3	0.7	1,335
Carnegie	33.3	9.1	12.1	9.1	1.5	3.0	12.1	10.6	9.1	0.0	66
Gascoyne	34.5	20.3	12.9	8.2	6.9	6.0	5.6	3.0	2.6	0.0	232
Greenough	34.2	24.9	14.4	11.6	7.5	3.7	2.4	0.7	0.3	0.3	1,497
Midwest Total	34.2	23.7	14.2	11.0	7.2	4.0	3.2	1.3	0.9	0.3	1,795
Blackwood	29.8	26.9	16.5	11.3	8.9	3.4	3.0	0.4	0.0	0.0	711
Preston	37.6	22.8	16.0	11.0	7.0	3.5	1.3	0.5	0.3	0.0	3,622
Vasse	38.0	25.9	14.5	11.0	4.8	3.1	2.1	0.6	0.1	0.0	1,396
Southwest Total	36.7	24.1	15.7	11.0	6.7	3.4	1.7	0.5	0.2	0.0	5,729
Avon	34.4	24.5	13.0	9.5	7.4	5.4	2.9	1.9	0.6	0.5	1,208
Campion	28.1	25.4	18.5	11.4	8.4	5.4	1.5	1.0	0.2	0.0	405
Hotham	21.6	23.9	17.2	15.8	9.8	5.8	3.1	1.9	0.5	0.4	833
Lakes	14.4	13.6	17.8	15.3	11.0	12.7	5.9	7.6	1.7	0.0	118
Moore	39.1	24.7	13.7	10.2	5.7	2.2	1.8	1.1	0.4	1.1	453
Wheatbelt Total	29.9	24.1	15.2	11.8	8.1	5.3	2.7	1.9	0.5	0.5	3,017
Fitzroy	28.1	14.7	11.2	9.7	9.7	12.7	7.0	4.9	1.8	0.0	597
Ord	27.0	12.8	8.5	10.3	8.9	7.1	6.0	6.0	8.2	5.3	282
Kimberley Total	27.8	14.1	10.4	9.9	9.4	10.9	6.7	5.2	3.9	1.7	879

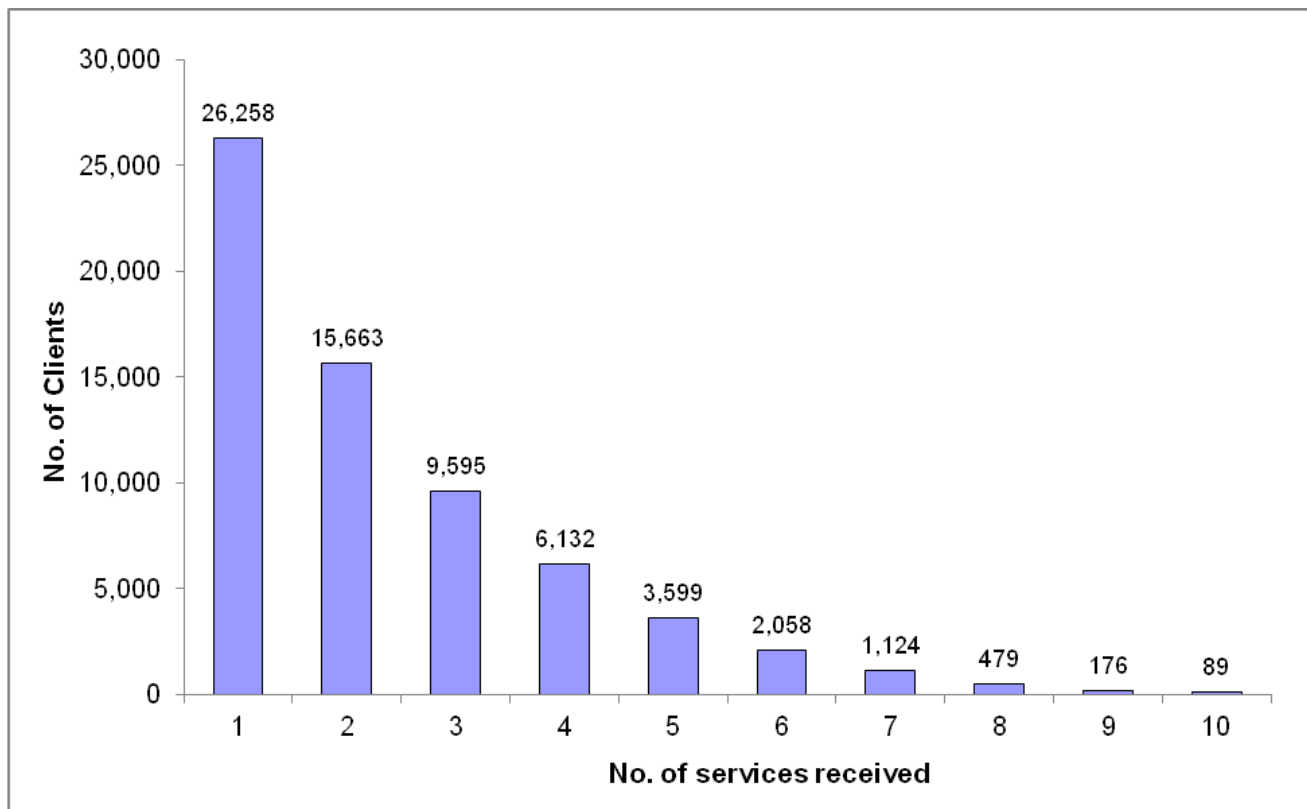
N.B. Excludes clients who only receive 'Assessment' as an assistance type.

(Cont'd) - Table 17. Number of Different Assistance Types Received by Clients (% by Region)

Region/ Subregion	1	2	3	4	5	6	7	8	9	10+	Total (Count)
De Grey	24.7	13.8	7.5	4.2	8.8	5.0	20.1	10.9	3.8	1.3	239
Fortescue	9.1	12.0	10.9	13.7	18.9	13.1	8.6	10.9	1.1	1.7	175
<i>Pilbara Total</i>	18.1	13.0	8.9	8.2	13.0	8.5	15.2	10.9	2.7	1.4	414
Others	77.8	11.1	0.0	0.0	5.6	0.0	5.6	0.0	0.0	0.0	18
<i>Others Total</i>	77.8	11.1	0.0	0.0	5.6	0.0	5.6	0.0	0.0	0.0	18
<i>WA Total</i>	40.3	24.0	14.7	9.4	5.5	3.2	1.7	0.7	0.3	0.1	65,173

N.B. Excludes clients who only receive 'Assessment' as an assistance type. Also, in counting the number of different assistance types received, 'Assessment' was not counted.

Figure 8: Number of Different Assistance Types Received by Clients



Comment:

The number of assistance types received by HACC clients was calculated differently this year where Assessment was not included when counting the number of different assistance types received. Therefore, clients who **only** received an assessment were excluded.

Most clients received **one type of HACC service**, accounting for **40.3%** of the total HACC population.

This is followed by clients receiving two, three and four assistance types, with **24.0%**, **14.7%** and **9.4%** respectively.

Across WA, the total number of clients receiving seven or more assistance types decreased markedly from 6.0% in 2009/10 to **2.8%** this year. This is most likely due to the change in calculation methodology.

Table 18. Assistance Type Received by Age Groups

Assistance Type	Not Stated		0-20		21-49		50-69		70-89		90+	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Allied Health	1	0.0	4	0.1	123	2.9	777	18.4	2,896	68.7	415	9.8
Assessment	104	0.3	575	1.5	2,980	7.8	6,945	18.2	24,425	64.2	3,035	8.0
Centre-based day care	61	0.5	205	1.7	1,567	12.9	1,914	15.7	7,354	60.4	1,071	8.8
Client care coordination	72	0.5	311	2.0	1,602	10.3	2,992	19.2	9,211	59.1	1,387	8.9
Counselling (Care Recipient)	2	0.0	139	1.1	1,184	9.3	2,363	18.6	7,865	61.9	1,157	9.1
Counselling (Carer)	1	0.0	177	6.7	425	16.1	491	18.6	1,367	51.8	178	6.7
Domestic Assistance	412	1.4	77	0.3	1,406	4.9	4,943	17.2	19,668	68.2	2,315	8.0
Linen service	0	0.0	0	0.0	2	6.7	7	23.3	12	40.0	9	30.0
Goods & equipment	1	0.0	218	6.3	652	18.8	1,032	29.7	1,455	41.9	111	3.2
Home maintenance	144	0.9	21	0.1	487	3.1	2,808	17.8	11,018	69.9	1,289	8.2
Home modifications	0	0.0	7	3.8	24	13.0	43	23.2	103	55.7	8	4.3
Meals	31	0.3	41	0.4	446	4.6	1,477	15.4	6,252	65.1	1,355	14.1
Nursing	36	0.4	59	0.7	607	7.2	1,770	20.9	5,089	60.0	927	10.9
Other food services	1	0.4	0	0.0	49	18.2	64	23.8	120	44.6	35	13.0
Personal Care	33	0.5	70	1.1	435	6.6	1,263	19.1	3,962	59.9	851	12.9
Respite care	6	0.3	365	17.0	358	16.7	293	13.7	946	44.1	178	8.3
Social Support	79	0.6	122	0.9	1,348	10.2	2,559	19.3	7,857	59.4	1,262	9.5
Transport	60	0.3	186	1.0	1,544	7.9	3,224	16.5	12,785	65.6	1,705	8.7

Indicates age group with highest proportion of clients by each assistance type.

Indicates assistance type with highest proportion of clients within each age group.

Comment:

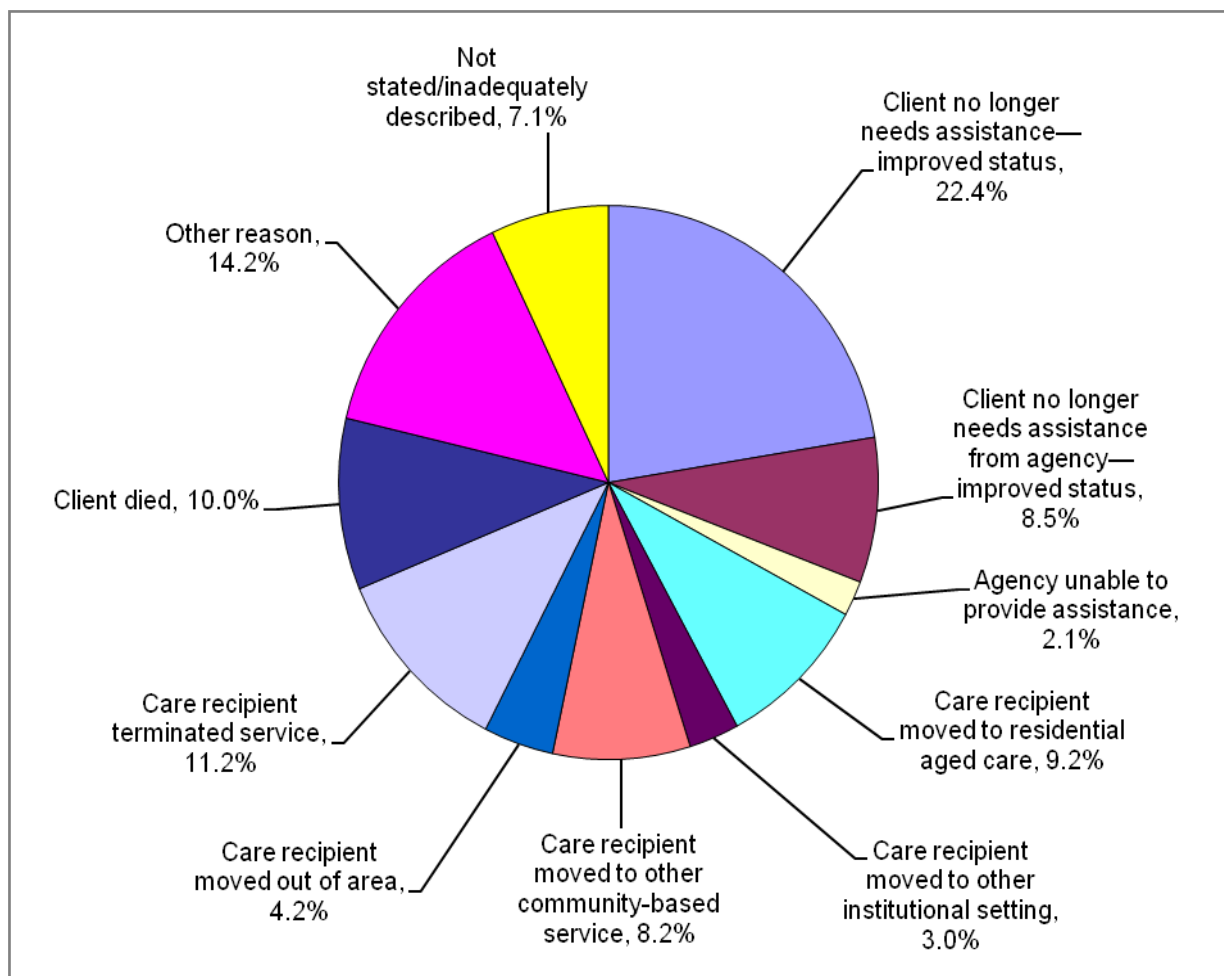
As with 2009/10, the highest proportion of HACC clients in every assistance type falls in the 70 to 89 year age group.

Within each age group the assistance types with the highest proportion of clients included Assessment (for all groups, except Not Stated), Domestic assistance, Client care coordination, Home Maintenance and Respite care. These figures were similar to 2009/10 when Assessment, Domestic assistance and Client care coordination contained the highest proportion of clients across all age groups.

Table 19. Level of Care

Region	Subregion	Below 65 yrs		65+ yrs	
		Less than \$25,000	\$25,000 and above	Less than \$25,000	\$25,000 and above
East Metro	Central Metro	351	6	1,569	8
	Inner Metro East	667	5	2,398	2
	Outer Metro East	1,103	7	3,912	6
	Total	2,121	18	7,879	16
North Metro	Inner Metro North	1,422	17	6,517	12
	Inner Metro North West	354	6	1,507	5
	Outer Metro North	1,200	10	4,427	8
	Total	2,976	33	12,451	25
South East Metro	Inner Metro South East	1,539	17	5,925	12
	Outer Metro South East	1,579	11	3,166	7
	Serpentine-Jarrahdale	69	0	207	0
	Total	3,187	28	9,298	19
South West Metro	Dale	652	12	2,806	4
	Inner Metro South West	1,401	12	6,076	16
	Outer Metro South West	760	13	3,017	6
	Total	2,813	37	11,899	26
Great Southern	King	432	5	2,107	7
	Pallinup	56	0	296	0
	Total	488	5	2,403	7
Goldfields	Johnston	82	1	384	1
	Lefroy	290	1	592	5
	Total	372	2	976	6
Midwest	Carnegie	31	1	30	4
	Gascoyne	76	1	162	0
	Greenough	411	1	1,117	0
	Total	518	3	1,309	4
Southwest	Blackwood	149	0	583	0
	Preston	772	5	2,987	5
	Vasse	214	3	1,283	1
	Total	1,135	8	4,853	6
Wheatbelt	Avon	237	1	988	3
	Campion	47	0	366	0
	Hotham	155	1	716	0
	Lakes	13	0	106	0
	Moore	80	1	385	1
	Total	532	3	2,561	4
Kimberley	Fitzroy	253	2	342	0
	Ord	136	0	153	0
	Total	389	2	495	0
Pilbara	De Grey	102	6	128	3
	Fortescue	99	1	75	0
	Total	201	7	203	3
Others	Other	8	0	9	1
	Total	8	0	9	1
WA TOTAL		14,740	146	54,336	117

Figure 9: Reason for Cessation of HACC Assistance



Comment:

In 2010/11, a total of **14,823** clients ceased receiving services from the HACC program for various reasons; this was a decrease of **1.0%** compared to last year’s report (or 149 clients less). The majority (**22.4%**) reported the reason for cessation was improved status where assistance was no longer required. This figure is higher than last year’s report (21.0%). A further **8.5%** recorded not requiring assistance from that particular agency due to improved status (8.3% in 2009/10) but may have continued with a different type of assistance from another agency.

Other reasons for cessation of assistance included: reasons not specified (**14.2%**), client terminated service (**11.2%**), client died (**10.0%**), client moved to residential aged care (**9.2%**), client moved to other community based service (**8.1%**), client moved out of area (**4.2%**), client moved to other institutional setting (**3.0%**). There was a decrease in the proportion of clients who recorded that the agency was unable to provide assistance – **2.1%** this year compared to 2.4% in 2009/10. The remaining **7.1 %** of clients did not record a reason for cessation of HACC services, a decrease from 9.4% in 2009/10.

(Note: Aggregation of MDS records may have produced inaccurate results - see page 11-12)

Missing Data

Table 20. Proportion of Data Missing or Invalid – Summary of Important Variables

Region	Postcode (%)	Country of Birth (%)	Sex (%)	Main language (%)	Indigenous status (%)	Carer's Date of Birth (%)	Carer's Sex (%)
North Metro	0.00	3.0	0.16	2.7	4.0	0.2	0.7
South East Metro	0.00	2.6	0.08	2.1	3.5	0.8	0.9
South West Metro	0.00	3.5	0.10	3.4	5.4	0.3	0.5
East Metro	0.00	3.8	0.11	3.6	4.4	0.1	0.5
Kimberley	0.00	4.3	0.03	3.8	6.3	0.8	0.8
Pilbara	0.00	3.7	0.07	3.5	3.9	2.2	2.2
Midwest	0.00	3.7	0.16	3.3	4.3	0.8	0.8
Wheatbelt	0.00	1.0	0.17	0.8	1.8	2.4	2.6
Goldfields	0.00	3.2	0.00	3.2	3.9	1.4	1.4
Southwest	0.00	6.0	0.34	5.8	19.1	4.4	5.2
Great Southern	0.00	3.6	1.21	3.1	8.7	6.5	6.5
Others	38.89	55.6	5.56	55.6	55.6	0.0	0.0
WA TOTAL	0.01	3.1	0.12	2.9	4.4	0.8	1.0

Comment:

Missing data for the variables *Postcode* and *Country of Birth* decreased by **0.02%** and **1.0%** respectively (0.03% and 4.1% in last year's report).

This year, missing data for the variable *Sex* was higher compared to the 2009/10 report (**0.12%** vs. 0.04%).

Missing data for client variables *Main Language*, *Indigenous status*, *Carer's DOB* and *Carer's Sex* were lower compared to 2009/10, decreasing by **0.8%**, **0.5%**, **0.3%** and **0.4%** respectively.

References

- Home and Community care (HACC) (2006). National Minimum Data Set User Guide Version 2.0 Australian Government Department of Health and Ageing, Australia.
[http://www.health.gov.au/internet/main/publishing.nsf/Content/2CF92B2ED648936CCA2572090015F603/\\$File/userguide.pdf](http://www.health.gov.au/internet/main/publishing.nsf/Content/2CF92B2ED648936CCA2572090015F603/$File/userguide.pdf)

Appendices

Tables A1- A18 in Appendix A show region and subregion-specific data of clients receiving each service type, proportion of total HACC clients within the region, total volume provided in 2010/11 and mean and median volumes per client.

Tables B1 - B2 in Appendix B contain a list of SLAs by HACC Planning Regions and Subregions.

Appendix A

Table A1: Allied Health (includes home and centre-based)

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Hrs)	Mean	Median
Central Metro	152	28.8	1,003	6.6	6
Inner Metro East	148	28.1	1,053	7.11	5
Outer Metro East	227	43.1	1,730	7.62	6
East Metro Total	527	100.0	3,786	7.18	6
Inner Metro North	714	55.3	4,442	6.22	4
Inner Metro North West	156	12.1	1,063	6.81	6
Outer Metro North	421	35.5	3,155	7.49	6
North Metro Total	1,291	100.0	8,660	6.71	5
Inner Metro South East	405	51.2	3,371	8.32	6
Outer Metro South East	363	45.9	1,930	5.32	4
Serpentine-Jarrahdale	23	2.9	187	8.13	4
SE Metro Total	791	100.0	5,488	6.94	5
Dale	220	26.0	1,773	8.06	7
Inner Metro South West	470	55.6	4,216	8.97	7
Outer Metro South West	155	18.3	1,139	7.35	5
SW Metro Total	845	100.0	7,128	8.44	7
King	269	98.9	1,875	6.97	5
Pallinup	3	1.1	4	1.33	1
Great Southern Total	272	100.0	1,879	6.91	4
Johnston	58	85.3	97	1.67	1
Lefroy	10	14.7	26	2.6	2
Goldfields Total	68	100.0	123	1.81	2
Carnegie	0	0.0	0	0	0
Gascoyne	1	1.8	10	10	10
Greenough	55	98.2	363	6.6	6
Midwest Total	56	100.0	373	6.66	6
Blackwood	14	6.0	102	7.29	4
Preston	90	38.8	1,442	16.02	8
Vasse	128	55.2	518	4.05	4
Southwest Total	232	100.0	2,062	8.89	4
Avon	19	26.8	43	2.26	2
Campion	2	2.8	47	23.5	24
Hotham	5	7.0	6	1.2	1
Lakes	0	0.0	0	0	0
Moore	45	63.4	192	4.27	4
Wheatbelt Total	71	100.0	288	4.06	3
Fitzroy	34	54.8	34	1	1
Ord	28	45.2	28	1	1
Kimberley Total	62	100.0	62	1	1
De Grey	0	0.0	0	0	0
Fortescue	0	0.0	0	0	0
Pilbara Total	0	0.0	0	0	0
Others	1	100.0	49	49	49
Others Total	1	100.0	49	49	49
WA Total	4,216		29,898	7.09	5

Table A2: Assessment

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Hrs)	Mean	Median
Central Metro	1,039	18.4	3,095	2.98	2
Inner Metro East	1,614	28.6	5,256	3.26	3
Outer Metro East	2,981	52.9	8,989	3.02	2
East Metro Total	5,634	100.0	17,340	3.08	2
Inner Metro North	4,167	49.8	11,343	2.72	2
Inner Metro North West	850	10.2	2,286	2.69	2
Outer Metro North	3,346	40.0	10,018	2.99	2
North Metro Total	8,363	100.0	23,647	2.83	2
Inner Metro South East	3,869	57.1	12,535	3.24	3
Outer Metro South East	2,754	40.7	8,859	3.22	3
Serpentine-Jarrahdale	151	2.2	561	3.72	3
SE Metro Total	6,774	100.0	21,955	3.24	3
Dale	2,114	25.3	7,257	3.43	3
Inner Metro South West	4,078	48.9	13,238	3.25	3
Outer Metro South West	2,148	25.8	8,159	3.8	3
SW Metro Total	8,340	100.0	28,654	3.44	3
King	1,563	92.8	4,659	2.98	2
Pallinup	122	7.2	241	1.98	2
Great Southern Total	1,685	100.0	4,900	2.91	2
Johnston	244	38.7	1,507	6.18	2
Lefroy	386	61.3	959	2.48	2
Goldfields Total	630	100.0	2,466	3.91	2
Carnegie	21	2.1	33	1.57	1
Gascoyne	151	15.1	335	2.22	2
Greenough	831	82.9	2,435	2.93	2
Midwest Total	1,003	100.0	2,803	2.79	2
Blackwood	386	10.5	904	2.34	2
Preston	2,333	63.2	7,544	3.23	2
Vasse	974	26.4	2,348	2.41	2
Southwest Total	3,693	100.0	10,796	2.92	2
Avon	437	30.0	1,255	2.87	2
Campion	166	11.4	438	2.64	3
Hotham	546	37.4	1,805	3.31	3
Lakes	57	3.9	127	2.23	2
Moore	252	17.3	618	2.45	2
Wheatbelt Total	1,458	100.0	4,243	2.91	3
Fitzroy	186	58.7	462	2.48	1
Ord	131	41.3	237	1.81	2
Kimberley Total	317	100.0	699	2.21	2
De Grey	81	49.7	233	2.88	3
Fortescue	82	50.3	166	2.02	2
Pilbara Total	163	100.0	399	2.45	2
Others	4	100.0	68	17	3
Others Total	4	100.0	68	17	3
WA Total	38,064		117,970	3.1	2

Table A3: Centre-based Day Care

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Hrs)	Mean	Median
Central Metro	344	20.2	57,311	166.6	137
Inner Metro East	555	32.7	74,635	134.48	92
Outer Metro East	800	47.1	126,892	158.61	125
East Metro Total	1,699	100.0	258,838	152.35	119
Inner Metro North	1,459	58.6	219,304	150.31	109
Inner Metro North West	316	12.7	53,017	167.78	110
Outer Metro North	713	28.7	152,424	213.78	147
North Metro Total	2,488	100.0	424,745	170.72	116
Inner Metro South East	1,213	64.1	208,655	172.02	145
Outer Metro South East	632	33.4	104,452	165.27	128
Serpentine-Jarrahdale	48	2.5	7,494	156.13	120
SE Metro Total	1,893	100.0	320,601	169.36	138
Dale	364	18.5	77,676	213.4	135
Inner Metro South West	1,185	60.3	192,560	162.5	127
Outer Metro South West	416	21.2	83,996	201.91	150
SW Metro Total	1,965	100.0	354,232	180.27	132
King	460	78.0	63,238	137.47	86
Pallinup	130	22.0	9,836	75.66	38
Great Southern Total	590	100.0	73,074	123.85	75
Johnston	155	48.9	17,786	114.75	68
Lefroy	162	51.1	29,292	180.81	69
Goldfields Total	317	100.0	47,078	148.51	68
Carnegie	32	6.8	10,691	334.09	253
Gascoyne	57	12.1	3,089	54.19	32
Greenough	383	81.1	45,995	120.09	73
Midwest Total	472	100.0	59,775	126.64	72
Blackwood	238	19.9	15,573	65.43	27
Preston	739	61.7	107,698	145.73	62
Vasse	220	18.4	32,562	148.01	96
Southwest Total	1,197	100.0	155,833	130.19	57
Avon	285	28.8	29,985	105.21	65
Campion	114	11.5	15,061	132.11	75
Hotham	365	36.9	29,168	79.91	38
Lakes	77	7.8	3,862	50.16	32
Moore	148	15.0	13,442	90.82	38
Wheatbelt Total	989	100.0	91,518	92.54	50
Fitzroy	244	73.5	16,809	68.89	18
Ord	88	26.5	9,417	107.01	46
Kimberley Total	332	100.0	26,226	78.99	19
De Grey	135	59.2	24,950	184.81	120
Fortescue	93	40.8	7,138	76.75	47
Pilbara Total	228	100.0	32,088	140.74	77
Others	2	100.0	1,013	506.5	507
Others Total	2	100.0	1,013	506.5	507
WA Total	12,172		1,845,021	151.58	100

Table A4: Client Care Coordination

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Hrs)	Mean	Median
Central Metro	416	28.4	1,241	2.98	2
Inner Metro East	505	34.5	1,197	2.37	1
Outer Metro East	542	37.0	1,499	2.77	1
East Metro Total	1,463	100.0	3,937	2.69	2
Inner Metro North	1,985	54.5	5,339	2.69	2
Inner Metro North West	602	16.5	2,794	4.64	3
Outer Metro North	1,057	29.0	2,369	2.24	1
North Metro Total	3,644	100.0	10,502	2.88	2
Inner Metro South East	1,604	65.7	3,689	2.3	1
Outer Metro South East	791	32.4	1,741	2.2	1
Serpentine-Jarrahdale	47	1.9	82	1.74	1
SE Metro Total	2,442	100.0	5,512	2.26	1
Dale	807	29.9	1,693	2.1	1
Inner Metro South West	1,046	38.7	3,049	2.91	1
Outer Metro South West	847	31.4	2,342	2.77	1
SW Metro Total	2,700	100.0	7,084	2.62	1
King	868	79.6	2,686	3.09	2
Pallinup	223	20.4	1,271	5.7	4
Great Southern Total	1,091	100.0	3,957	3.63	2
Johnston	315	44.5	1,179	3.74	2
Lefroy	393	55.5	1,124	2.86	2
Goldfields Total	708	100.0	2,303	3.25	2
Carnegie	25	3.4	83	3.32	2
Gascoyne	105	14.2	337	3.21	2
Greenough	611	82.5	2,066	3.38	2
Midwest Total	741	100.0	2,486	3.35	2
Blackwood	240	17.3	557	2.32	2
Preston	819	59.0	2,179	2.66	2
Vasse	329	23.7	734	2.23	2
Southwest Total	1,388	100.0	3,470	2.5	2
Avon	200	33.8	799	3.99	1
Campion	86	14.5	259	3.01	2
Hotham	215	36.3	642	2.99	2
Lakes	30	5.1	59	1.97	2
Moore	61	10.3	121	1.98	1
Wheatbelt Total	592	100.0	1,880	3.18	2
Fitzroy	318	59.0	3,182	10.01	6
Ord	221	41.0	2,163	9.79	5
Kimberley Total	539	100.0	5,345	9.92	6
De Grey	123	46.4	3,077	25.02	6
Fortescue	142	53.6	970	6.83	7
Pilbara Total	265	100.0	4,047	15.27	7
Others	2	100.0	1,523	761.5	762
Others Total	2	100.0	1,523	761.5	762
WA Total	15,575		52,046	3.34	2

Table A5: Counselling, Support, Information and Advocacy for Care Recipients

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Hrs)	Mean	Median
Central Metro	396	11.0	1,685	4.26	2
Inner Metro East	1,011	28.0	4,750	4.7	3
Outer Metro East	2,207	61.1	11,650	5.28	3
East Metro Total	3,614	100.0	18,085	5	3
Inner Metro North	869	45.2	4,446	5.12	2
Inner Metro North West	591	30.8	2,662	4.5	3
Outer Metro North	461	24.0	1,586	3.44	1
North Metro Total	1,921	100.0	8,694	4.53	2
Inner Metro South East	1,864	56.3	6,542	3.51	2
Outer Metro South East	1,348	40.7	4,145	3.07	2
Serpentine-Jarrahdale	97	2.9	264	2.72	2
SE Metro Total	3,309	100.0	10,951	3.31	2
Dale	206	10.8	622	3.02	2
Inner Metro South West	675	35.4	2,510	3.72	2
Outer Metro South West	1,024	53.8	2,668	2.61	2
SW Metro Total	1,905	100.0	5,800	3.04	2
King	163	91.6	654	4.01	2
Pallinup	15	8.4	34	2.27	2
Great Southern Total	178	100.0	688	3.87	2
Johnston	157	47.1	728	4.64	1
Lefroy	176	52.9	598	3.4	2
Goldfields Total	333	100.0	1,326	3.98	2
Carnegie	0	0.0	0	0	0
Gascoyne	16	7.3	60	3.75	2
Greenough	204	92.7	494	2.42	1
Midwest Total	220	100.0	554	2.52	1
Blackwood	8	1.1	17	2.13	1
Preston	670	94.5	1,332	1.99	1
Vasse	31	4.4	79	2.55	2
Southwest Total	709	100.0	1,428	2.01	1
Avon	191	63.9	495	2.59	1
Campion	12	4.0	28	2.33	2
Hotham	5	1.7	13	2.6	3
Lakes	64	21.4	138	2.16	2
Moore	27	9.0	73	2.7	1
Wheatbelt Total	299	100.0	747	2.5	1
Fitzroy	35	36.5	67	1.91	1
Ord	61	63.5	186	3.05	2
Kimberley Total	96	100.0	253	2.64	2
De Grey	45	36.3	153	3.4	2
Fortescue	79	63.7	261	3.3	2
Pilbara Total	124	100.0	414	3.34	2
Others	2	100.0	29	14.5	15
Others Total	2	100.0	29	14.5	15
WA Total	12,710		48,969	3.85	2

Table A6: Counselling, Support, Information and Advocacy for Carers

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Hrs)	Mean	Median
Central Metro	45	15.2	348	7.73	3
Inner Metro East	104	35.1	902	8.67	3
Outer Metro East	147	49.7	1,137	7.73	4
East Metro Total	296	100.0	2,387	8.06	4
Inner Metro North	163	37.6	1,478	9.07	3
Inner Metro North West	66	15.2	311	4.71	2
Outer Metro North	205	47.2	1,594	7.78	3
North Metro Total	434	100.0	3,383	7.79	2
Inner Metro South East	243	41.7	3,781	15.56	5
Outer Metro South East	318	54.5	1,413	4.44	2
Serpentine-Jarrahdale	22	3.8	54	2.45	2
SE Metro Total	583	100.0	5,248	9	3
Dale	71	13.5	638	8.99	6
Inner Metro South West	201	38.3	1,820	9.05	4
Outer Metro South West	253	48.2	1,103	4.36	2
SW Metro Total	525	100.0	3,561	6.78	3
King	169	89.4	1,705	10.09	4
Pallinup	20	10.6	226	11.3	7
Great Southern Total	189	100.0	1,931	10.22	4
Johnston	18	81.8	160	8.89	8
Lefroy	4	18.2	21	5.25	5
Goldfields Total	22	100.0	181	8.23	8
Carnegie	0	0.0	0	0	0
Gascoyne	0	0.0	0	0	0
Greenough	122	100.0	538	4.41	3
Midwest Total	122	100.0	538	4.41	3
Blackwood	40	10.4	233	5.83	4
Preston	294	76.4	2,508	8.53	5
Vasse	51	13.2	343	6.73	3
Southwest Total	385	100.0	3,084	8.01	5
Avon	11	21.6	115	10.45	9
Campion	0	0.0	0	0	0
Hotham	16	31.4	147	9.19	7
Lakes	0	0.0	0	0	0
Moore	24	47.1	440	18.33	19
Wheatbelt Total	51	100.0	702	13.76	14
Fitzroy	1	5.6	1	1	1
Ord	17	94.4	77	4.53	5
Kimberley Total	18	100.0	78	4.33	5
De Grey	1	7.1	2	2	2
Fortescue	13	92.9	42	3.23	3
Pilbara Total	14	100.0	44	3.14	3
Others	0	0.0	0	0	0
Others Total	0	0.0	0	0	0
WA Total	2,639		21,137	8.01	3

Table A7: Domestic Assistance

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Hrs)	Mean	Median
Central Metro	843	21.4	26,881	31.89	28
Inner Metro East	1,253	31.9	38,009	30.33	27
Outer Metro East	1,838	46.7	55,608	30.25	28
East Metro Total	3,934	100.0	120,498	30.63	28
Inner Metro North	3,490	51.0	103,137	29.55	26
Inner Metro North West	735	10.7	19,161	26.07	23
Outer Metro North	2,613	38.2	76,975	29.46	26
North Metro Total	6,838	100.0	199,273	29.14	26
Inner Metro South East	3,178	64.9	97,391	30.65	27
Outer Metro South East	1,626	33.2	48,623	29.9	24
Serpentine-Jarrahdale	95	1.9	2,966	31.22	22
SE Metro Total	4,899	100.0	148,980	30.41	26
Dale	1,514	24.2	40,894	27.01	26
Inner Metro South West	3,106	49.7	99,866	32.15	30
Outer Metro South West	1,629	26.1	48,563	29.81	25
SW Metro Total	6,249	100.0	189,323	30.3	27
King	1,014	87.1	24,701	24.36	23
Pallinup	150	12.9	3,547	23.65	22
Great Southern Total	1,164	100.0	28,248	24.27	23
Johnston	225	37.8	5,338	23.72	21
Lefroy	370	62.2	11,778	31.83	21
Goldfields Total	595	100.0	17,116	28.77	21
Carnegie	26	3.4	1,731	66.58	54
Gascoyne	131	16.9	4,578	34.95	25
Greenough	616	79.7	15,542	25.23	23
Midwest Total	773	100.0	21,851	28.27	23
Blackwood	319	13.5	9,206	28.86	22
Preston	1,411	59.5	40,819	28.93	24
Vasse	641	27.0	18,937	29.54	26
Southwest Total	2,371	100.0	68,962	29.09	24
Avon	542	39.3	14,323	26.43	22
Campion	210	15.2	3,899	18.57	17
Hotham	382	27.7	10,767	28.19	24
Lakes	56	4.1	1,968	35.14	24
Moore	189	13.7	7,251	38.37	27
Wheatbelt Total	1,379	100.0	38,208	27.71	22
Fitzroy	267	69.0	4,576	17.14	7
Ord	120	31.0	3,007	25.06	7
Kimberley Total	387	100.0	7,583	19.59	7
De Grey	151	65.7	4,806	31.83	24
Fortescue	79	34.3	2,174	27.52	14
Pilbara Total	230	100.0	6,980	30.35	18
Others	2	100.0	231	115.5	116
Others Total	2	100.0	231	115.5	116
WA Total	28,821		847,253	29.4	25

Table A8: Linen service

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Qty)	Mean	Median
Central Metro	0	0.0	0	0	0
Inner Metro East	0	0.0	0	0	0
Outer Metro East	0	0.0	0	0	0
East Metro Total	0	0.0	0	0	0
Inner Metro North	0	0.0	0	0	0
Inner Metro North West	0	0.0	0	0	0
Outer Metro North	0	0.0	0	0	0
North Metro Total	0	0.0	0	0	0
Inner Metro South East	0	0.0	0	0	0
Outer Metro South East	0	0.0	0	0	0
Serpentine-Jarrahdale	0	0.0	0	0	0
SE Metro Total	0	0.0	0	0	0
Dale	0	0.0	0	0	0
Inner Metro South West	0	0.0	0	0	0
Outer Metro South West	0	0.0	0	0	0
SW Metro Total	0	0.0	0	0	0
King	0	0.0	0	0	0
Pallinup	0	0.0	0	0	0
Great Southern Total	0	0.0	0	0	0
Johnston	12	70.6	235	19.58	9
Lefroy	5	29.4	12	2.4	3
Goldfields Total	17	100.0	247	14.53	3
Carnegie	0	0.0	0	0	0
Gascoyne	0	0.0	0	0	0
Greenough	1	100.0	4	4	4
Midwest Total	1	100.0	4	4	4
Blackwood	0	0.0	0	0	0
Preston	1	100.0	6	6	6
Vasse	0	0.0	0	0	0
Southwest Total	1	100.0	6	6	6
Avon	6	66.7	21	3.5	3
Campion	1	11.1	7	7	7
Hotham	0	0.0	0	0	0
Lakes	0	0.0	0	0	0
Moore	2	22.2	32	16	16
Wheatbelt Total	9	100.0	60	6.67	3
Fitzroy	1	100.0	4	4	4
Ord	0	0.0	0	0	0
Kimberley Total	1	100.0	4	4	4
De Grey	1	100.0	2	2	2
Fortescue	0	0.0	0	0	0
Pilbara Total	1	100.0	2	2	2
Others	0	0.0	0	0	0
Others Total	0	0.0	0	0	0
WA Total	30		323	10.77	4

Table A9: Goods & Equipment

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Qty)	Mean	Median
Central Metro	92	16.3	131	1.42	1
Inner Metro East	164	29.0	243	1.48	1
Outer Metro East	310	54.8	487	1.57	1
East Metro Total	566	100.0	861	1.52	1
Inner Metro North	276	52.4	399	1.45	1
Inner Metro North West	79	15.0	114	1.44	1
Outer Metro North	172	32.6	237	1.38	1
North Metro Total	527	100.0	750	1.42	1
Inner Metro South East	454	61.9	654	1.44	1
Outer Metro South East	259	35.3	359	1.39	1
Serpentine-Jarrahdale	20	2.7	29	1.45	1
SE Metro Total	733	100.0	1,042	1.42	1
Dale	254	29.8	312	1.23	1
Inner Metro South West	375	44.0	559	1.49	1
Outer Metro South West	224	26.3	329	1.47	1
SW Metro Total	853	100.0	1,200	1.41	1
King	160	83.3	205	1.28	1
Pallinup	32	16.7	38	1.19	1
Great Southern Total	192	100.0	243	1.27	1
Johnston	27	69.2	35	1.3	1
Lefroy	12	30.8	15	1.25	1
Goldfields Total	39	100.0	50	1.28	1
Carnegie	5	5.4	6	1.2	1
Gascoyne	3	3.3	6	2	2
Greenough	84	91.3	104	1.24	1
Midwest Total	92	100.0	116	1.26	1
Blackwood	15	9.1	21	1.4	1
Preston	120	72.7	212	1.77	1
Vasse	30	18.2	43	1.43	1
Southwest Total	165	100.0	276	1.67	1
Avon	104	48.4	143	1.38	1
Campion	21	9.8	27	1.29	1
Hotham	51	23.7	70	1.37	1
Lakes	5	2.3	7	1.4	1
Moore	34	15.8	45	1.32	1
Wheatbelt Total	215	100.0	292	1.36	1
Fitzroy	35	56.5	42	1.2	1
Ord	27	43.5	35	1.3	1
Kimberley Total	62	100.0	77	1.24	1
De Grey	10	62.5	15	1.5	1
Fortescue	6	37.5	8	1.33	1
Pilbara Total	16	100.0	23	1.44	1
Others	9	100.0	14	1.56	1
Others Total	9	100.0	14	1.56	1
WA Total	3,469		4,944	1.43	1

Table A10: Home Maintenance

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Hrs)	Mean	Median
Central Metro	255	12.1	3,611	14.16	13
Inner Metro East	777	36.9	8,778	11.3	10
Outer Metro East	1,073	51.0	14,383	13.4	11
East Metro Total	2,105	100.0	26,772	12.72	11
Inner Metro North	1,161	51.7	17,895	15.41	15
Inner Metro North West	273	12.2	3,529	12.93	12
Outer Metro North	811	36.1	14,143	17.44	18
North Metro Total	2,245	100.0	35,567	15.84	15
Inner Metro South East	1,916	65.8	25,408	13.26	10
Outer Metro South East	956	32.8	12,487	13.06	10
Serpentine-Jarrahdale	39	1.3	395	10.13	8
SE Metro Total	2,911	100.0	38,290	13.15	10
Dale	697	19.6	8,720	12.51	11
Inner Metro South West	1,850	52.1	27,002	14.6	13
Outer Metro South West	1,003	28.3	14,223	14.18	12
SW Metro Total	3,550	100.0	49,945	14.07	12
King	759	85.4	8,549	11.26	10
Pallinup	130	14.6	1,679	12.92	12
Great Southern Total	889	100.0	10,228	11.51	10
Johnston	172	39.7	3,559	20.69	8
Lefroy	261	60.3	4,260	16.32	15
Goldfields Total	433	100.0	7,819	18.06	12
Carnegie	19	7.0	829	43.63	44
Gascoyne	80	29.6	1,050	13.13	11
Greenough	171	63.3	1,386	8.11	8
Midwest Total	270	100.0	3,265	12.09	9
Blackwood	238	11.8	2,916	12.25	12
Preston	1,367	67.8	15,664	11.46	10
Vasse	411	20.4	5,365	13.05	12
Southwest Total	2,016	100.0	23,945	11.88	11
Avon	507	43.4	8,015	15.81	14
Campion	135	11.6	1,083	8.02	7
Hotham	368	31.5	2,916	7.92	5
Lakes	38	3.3	242	6.37	6
Moore	120	10.3	1,469	12.24	11
Wheatbelt Total	1,168	100.0	13,725	11.75	9
Fitzroy	66	61.1	583	8.83	3
Ord	42	38.9	177	4.21	3
Kimberley Total	108	100.0	760	7.04	3
De Grey	46	64.8	214	4.65	4
Fortescue	25	35.2	256	10.24	11
Pilbara Total	71	100.0	470	6.62	5
Others	1	100.0	28	28	28
Others Total	1	100.0	28	28	28
WA Total	15,767		210,814	13.37	11

Table A11: Home Modifications

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Cost)	Mean	Median
Central Metro	6	15.8	15,858	2643	2,344
Inner Metro East	13	34.2	62,943	4841.77	2,850
Outer Metro East	19	50.0	87,039	4581	2,200
East Metro Total	38	100.0	165,840	4364.21	2,650
Inner Metro North	13	40.6	38,205	2938.85	1,900
Inner Metro North West	5	15.6	5,781	1156.2	1,100
Outer Metro North	14	43.8	44,172	3155.14	2,588
North Metro Total	32	100.0	88,158	2754.94	2,050
Inner Metro South East	17	65.4	44,942	2643.65	2,028
Outer Metro South East	9	34.6	20,011	2223.44	2,280
Serpentine-Jarrahdale	0	0.0	0	0	0
SE Metro Total	26	100.0	64,953	2498.19	2,154
Dale	3	9.4	6,575	2191.67	2,280
Inner Metro South West	26	81.3	62,696	2411.38	1,320
Outer Metro South West	3	9.4	4,301	1433.67	1,521
SW Metro Total	32	100.0	73,572	2299.13	1,641
King	0	0.0	0	0	0
Pallinup	0	0.0	0	0	0
Great Southern Total	0	0.0	0	0	0
Johnston	3	100.0	5	1.67	2
Lefroy	0	0.0	0	0	0
Goldfields Total	3	100.0	5	1.67	2
Carnegie	0	0.0	0	0	0
Gascoyne	0	0.0	0	0	0
Greenough	0	0.0	0	0	0
Midwest Total	0	0.0	0	0	0
Blackwood	0	0.0	0	0	0
Preston	42	93.3	119,161	2837.17	2,200
Vasse	3	6.7	7,203	2401	2,420
Southwest Total	45	100.0	126,364	2808.09	2,200
Avon	1	12.5	16	16	16
Campion	0	0.0	0	0	0
Hotham	0	0.0	0	0	0
Lakes	0	0.0	0	0	0
Moore	7	87.5	11	1.57	1
Wheatbelt Total	8	100.0	27	3.38	2
Fitzroy	0	0.0	0	0	0
Ord	0	0.0	0	0	0
Kimberley Total	0	100.0	0	0	0
De Grey	1	100.0	15	15	15
Fortescue	0	0.0	0	0	0
Pilbara Total	1	100.0	15	15	15
Others	0	0.0	0	0	0
Others Total	0	0.0	0	0	0
WA Total	185		518,934	2805.05	2,028

Table A12: Meals (include home and centre-based)

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Qty)	Mean	Median
Central Metro	274	26.2	33,132	120.92	87
Inner Metro East	369	35.3	35,288	95.63	51
Outer Metro East	402	38.5	34,144	84.94	42
East Metro Total	1,045	100.0	102,564	98.15	54
Inner Metro North	1,007	54.8	121,982	121.13	90
Inner Metro North West	347	18.9	32,294	93.07	64
Outer Metro North	482	26.3	47,358	98.25	72
North Metro Total	1,836	100.0	201,634	109.82	78
Inner Metro South East	1,002	77.3	94,028	93.84	55
Outer Metro South East	287	22.1	31,615	110.16	73
Serpentine-Jarrahdale	8	0.6	864	108	62
SE Metro Total	1,297	100.0	126,507	97.54	57
Dale	448	30.5	36,062	80.5	49
Inner Metro South West	551	37.6	50,800	92.2	56
Outer Metro South West	468	31.9	40,700	86.97	52
SW Metro Total	1,467	100.0	127,562	86.95	52
King	483	94.2	37,038	76.68	42
Pallinup	30	5.8	3,426	114.2	62
Great Southern Total	513	100.0	40,464	78.88	43
Johnston	174	41.1	13,433	77.2	38
Lefroy	249	58.9	29,296	117.65	108
Goldfields Total	423	100.0	42,729	101.01	70
Carnegie	52	11.7	8,973	172.56	184
Gascoyne	26	5.9	4,367	167.96	131
Greenough	366	82.4	28,070	76.69	43
Midwest Total	444	100.0	41,410	93.27	50
Blackwood	96	8.2	6,636	69.13	31
Preston	673	57.3	50,442	74.95	42
Vasse	405	34.5	33,031	81.56	45
Southwest Total	1,174	100.0	90,109	76.75	42
Avon	253	39.2	30,790	121.7	64
Campion	183	28.3	17,182	93.89	50
Hotham	136	21.1	12,375	90.99	38
Lakes	30	4.6	1,922	64.07	23
Moore	44	6.8	1,695	38.52	26
Wheatbelt Total	646	100.0	63,964	99.02	52
Fitzroy	323	66.1	40,872	126.54	92
Ord	166	33.9	19,541	117.72	106
Kimberley Total	489	100.0	60,413	123.54	97
De Grey	172	64.9	20,475	119.04	119
Fortescue	93	35.1	12,206	131.25	122
Pilbara Total	265	100.0	32,681	123.32	119
Others	3	100.0	138	46	36
Others Total	3	100.0	138	46	36
WA Total	9,602		930,175	96.87	58

Table A13: Nursing (includes home and centre-based)

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Hrs)	Mean	Median
Central Metro	232	23.9	6,360	27.41	12
Inner Metro East	292	30.1	5,396	18.48	9
Outer Metro East	447	46.0	8,531	19.09	10
East Metro Total	971	100.0	20,287	20.89	10
Inner Metro North	874	50.2	19,907	22.78	10
Inner Metro North West	218	12.5	5,670	26.01	8
Outer Metro North	649	37.3	13,624	20.99	8
North Metro Total	1,741	100.0	39,201	22.52	9
Inner Metro South East	788	66.2	17,581	22.31	9
Outer Metro South East	377	31.7	9,154	24.28	10
Serpentine-Jarrahdale	26	2.2	472	18.15	12
SE Metro Total	1,191	100.0	27,207	22.84	10
Dale	325	21.6	6,968	21.44	9
Inner Metro South West	770	51.1	15,889	20.64	9
Outer Metro South West	412	27.3	9,435	22.9	11
SW Metro Total	1,507	100.0	32,292	21.43	9
King	500	93.6	8,167	16.33	6
Pallinup	34	6.4	125	3.68	3
Great Southern Total	534	100.0	8,292	15.53	6
Johnston	129	58.9	1,004	7.78	3
Lefroy	90	41.1	2,373	26.37	15
Goldfields Total	219	100.0	3,377	15.42	6
Carnegie	16	3.3	383	23.94	18
Gascoyne	89	18.2	1,274	14.31	8
Greenough	383	78.5	4,230	11.04	5
Midwest Total	488	100.0	5,887	12.06	5
Blackwood	130	16.2	1,717	13.21	7
Preston	436	54.2	7,326	16.8	6
Vasse	238	29.6	3,374	14.18	6
Southwest Total	804	100.0	12,417	15.44	6
Avon	235	31.8	4,123	17.54	6
Campion	116	15.7	1,123	9.68	7
Hotham	176	23.8	2,501	14.21	8
Lakes	40	5.4	208	5.2	4
Moore	172	23.3	1,646	9.57	5
Wheatbelt Total	739	100.0	9,601	12.99	6
Fitzroy	152	67.3	1,545	10.16	3
Ord	74	32.7	656	8.86	4
Kimberley Total	226	100.0	2,201	9.74	3
De Grey	11	16.7	241	21.91	15
Fortescue	55	83.3	418	7.6	5
Pilbara Total	66	100.0	659	9.98	7
Others	2	100.0	17	8.5	9
Others Total	2	100.0	17	8.5	9
WA Total	8,488		161,438	19.02	8

Table A14: Other food services

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Hrs)	Mean	Median
Central Metro	6	5.8	191	31.83	30
Inner Metro East	65	62.5	2,163	33.28	24
Outer Metro East	33	31.7	1,553	47.06	34
East Metro Total	104	100.0	3,907	37.57	27
Inner Metro North	3	5.6	115	38.33	42
Inner Metro North West	17	31.5	182	10.71	4
Outer Metro North	34	63.0	979	28.79	15
North Metro Total	54	100.0	1,276	23.63	9
Inner Metro South East	1	1.0	24	24	24
Outer Metro South East	1	1.0	1	1	1
Serpentine-Jarrahdale	0	0.0	0	0	0
SE Metro Total	2	2.0	25	12.5	13
Dale	3	5.2	95	31.67	28
Inner Metro South West	17	29.3	779	45.82	51
Outer Metro South West	38	65.5	282	7.42	1
SW Metro Total	58	100.0	1,156	19.93	1
King	2	0.0	23	11.5	12
Pallinup	0	0.0	0	0	0
Great Southern Total	2	0.0	23	11.5	12
Johnston	0	0.0	0	0	0
Lefroy	0	0.0	0	0	0
Goldfields Total	0	0.0	0	0	0
Carnegie	0	0.0	0	0	0
Gascoyne	0	0.0	0	0	0
Greenough	4	100.0	113	28.25	31
Midwest Total	4	100.0	113	28.25	31
Blackwood	1	6.3	10	10	10
Preston	10	62.5	232	23.2	18
Vasse	5	31.3	101	20.2	7
Southwest Total	16	100.0	343	21.44	13
Avon	3	15.0	8	2.67	1
Campion	0	0.0	0	0	0
Hotham	5	25.0	98	19.6	21
Lakes	0	0.0	0	0	0
Moore	12	60.0	387	32.25	20
Wheatbelt Total	20	100.0	493	24.65	19
Fitzroy	9	0.0	319	35.44	12
Ord	0	0.0	0	0	0
Kimberley Total	9	0.0	319	35.44	12
De Grey	0	0.0	0	0	0
Fortescue	0	0.0	0	0	0
Pilbara Total	0	0.0	0	0	0
Others	0	0.0	0	0	0
Others Total	0	0.0	0	0	0
WA Total	269		7,655	28.46	18

Table A15: Personal Care

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Hrs)	Mean	Median
Central Metro	179	18.6	10,487	58.59	19
Inner Metro East	279	29.1	15,635	56.04	28
Outer Metro East	502	52.3	25,330	50.46	16
East Metro Total	960	100.0	51,452	53.6	20
Inner Metro North	657	49.5	40,961	62.35	19
Inner Metro North West	176	13.3	10,420	59.2	18
Outer Metro North	493	37.2	25,817	52.37	17
North Metro Total	1,326	100.0	77,198	58.22	19
Inner Metro South East	722	63.6	37,585	52.06	16
Outer Metro South East	381	33.5	23,342	61.27	28
Serpentine-Jarrahdale	33	2.9	1,211	36.7	16
SE Metro Total	1,136	100.0	62,138	54.7	19
Dale	375	29.0	15,395	41.05	12
Inner Metro South West	611	47.3	36,653	59.99	21
Outer Metro South West	306	23.7	20,730	67.75	24
SW Metro Total	1,292	100.0	72,778	56.33	20
King	274	85.9	8,468	30.91	12
Pallinup	45	14.1	1,232	27.38	16
Great Southern Total	319	100.0	9,700	30.41	12
Johnston	68	26.7	2,958	43.5	11
Lefroy	187	73.3	6,372	34.07	14
Goldfields Total	255	100.0	9,330	36.59	13
Carnegie	25	11.8	938	37.52	24
Gascoyne	40	19.0	1,394	34.85	12
Greenough	146	69.2	5,897	40.39	17
Midwest Total	211	100.0	8,229	39	16
Blackwood	61	13.4	2,380	39.02	21
Preston	256	56.4	10,709	41.83	19
Vasse	137	30.2	5,642	41.18	18
Southwest Total	454	100.0	18,731	41.26	19
Avon	120	36.0	4,266	35.55	7
Campion	18	5.4	1,008	56	46
Hotham	123	36.9	3,629	29.5	7
Lakes	31	9.3	261	8.42	7
Moore	41	12.3	2,155	52.56	16
Wheatbelt Total	333	100.0	11,319	33.99	8
Fitzroy	113	56.2	1,674	14.81	3
Ord	88	43.8	1,143	12.99	7
Kimberley Total	201	100.0	2,817	14.01	4
De Grey	98	77.8	2,475	25.26	12
Fortescue	28	22.2	1,008	36	22
Pilbara Total	126	100.0	3,483	27.64	13
Others	1	100.0	59	59	59
Others Total	1	100.0	59	59	59
WA Total	6,614		327,234	49.48	17

Table A16: Respite Care

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Hrs)	Mean	Median
Central Metro	48	15.0	6,014	125.29	56
Inner Metro East	77	24.0	5,282	68.6	43
Outer Metro East	196	61.1	14,661	74.8	48
East Metro Total	321	100.0	25,957	80.86	47
Inner Metro North	243	44.8	21,489	88.43	57
Inner Metro North West	63	11.6	5,410	85.87	51
Outer Metro North	237	43.6	19,533	82.42	52
North Metro Total	543	100.0	46,432	85.51	53
Inner Metro South East	235	49.0	20,501	87.24	47
Outer Metro South East	229	47.7	23,942	104.55	61
Serpentine-Jarrahdale	16	3.3	1,171	73.19	60
SE Metro Total	480	100.0	45,614	95.03	54
Dale	109	20.2	9,776	89.69	27
Inner Metro South West	280	51.9	21,334	76.19	56
Outer Metro South West	151	28.0	15,802	104.65	54
SW Metro Total	540	100.0	46,912	86.87	54
King	41	87.2	2,234	54.49	18
Pallinup	6	12.8	346	57.67	52
Great Southern Total	47	100.0	2,580	54.89	19
Johnston	6	66.7	109	18.17	15
Lefroy	3	33.3	513	171	96
Goldfields Total	9	100.0	622	69.11	15
Carnegie	0	0.0	0	0	0
Gascoyne	6	18.2	229	38.17	32
Greenough	27	81.8	1,243	46.04	16
Midwest Total	33	100.0	1,472	44.61	25
Blackwood	6	11.8	313	52.17	54
Preston	31	60.8	2,295	74.03	55
Vasse	14	27.5	695	49.64	19
Southwest Total	51	100.0	3,303	64.76	46
Avon	56	58.3	3,206	57.25	29
Campion	0	0.0	0	0	0
Hotham	20	20.8	456	22.8	16
Lakes	0	0.0	0	0	0
Moore	20	20.8	2,238	111.9	75
Wheatbelt Total	96	100.0	5,900	61.46	29
Fitzroy	3	100.0	186	62	42
Ord	0	0.0	0	0	0
Kimberley Total	3	100.0	186	62	42
De Grey	9	40.9	386	42.89	32
Fortescue	13	59.1	1,199	92.23	85
Pilbara Total	22	100.0	1,585	72.05	70
Others	1	100.0	69	69	69
Others Total	1	100.0	69	69	69
WA Total	2,146		180,632	84.17	52

Table A17: Social Support

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Hrs)	Mean	Median
Central Metro	472	23.5	20,604	43.65	15
Inner Metro East	717	35.7	33,158	46.25	18
Outer Metro East	818	40.8	43,126	52.72	33
East Metro Total	2,007	100.0	96,888	48.28	23
Inner Metro North	1,569	52.2	59,511	37.93	10
Inner Metro North West	566	18.8	22,585	39.9	14
Outer Metro North	873	29.0	40,066	45.89	22
North Metro Total	3,008	100.0	122,162	40.61	14
Inner Metro South East	1,279	60.6	66,603	52.07	25
Outer Metro South East	799	37.9	37,041	46.36	21
Serpentine-Jarrahdale	32	1.5	1,014	31.69	15
SE Metro Total	2,110	100.0	104,658	49.6	23
Dale	647	33.8	24,565	37.97	10
Inner Metro South West	863	45.1	53,615	62.13	35
Outer Metro South West	405	21.1	19,707	48.66	22
SW Metro Total	1,915	100.0	97,887	51.12	21
King	422	92.1	19,702	46.69	20
Pallinup	36	7.9	385	10.69	5
Great Southern Total	458	100.0	20,087	43.86	17
Johnston	151	26.5	8,685	57.52	21
Lefroy	418	73.5	9,332	22.33	7
Goldfields Total	569	100.0	18,017	31.66	8
Carnegie	25	6.7	2,049	81.96	70
Gascoyne	83	22.2	1,028	12.39	7
Greenough	266	71.1	11,301	42.48	14
Midwest Total	374	100.0	14,378	38.44	12
Blackwood	201	17.7	3,844	19.12	8
Preston	717	63.2	21,930	30.59	7
Vasse	217	19.1	8,140	37.51	20
Southwest Total	1,135	100.0	33,914	29.88	8
Avon	386	36.4	6,555	16.98	5
Campion	113	10.7	1,272	11.26	4
Hotham	412	38.9	6,243	15.15	4
Lakes	51	4.8	685	13.43	9
Moore	98	9.2	3,266	33.33	11
Wheatbelt Total	1,060	100.0	18,021	17	5
Fitzroy	255	65.7	3,302	12.95	8
Ord	133	34.3	2,142	16.11	7
Kimberley Total	388	100.0	5,444	14.03	8
De Grey	116	57.7	3,685	31.77	19
Fortescue	85	42.3	3,413	40.15	13
Pilbara Total	201	100.0	7,098	35.31	18
Others	2	100.0	15	7.5	8
Others Total	2	100.0	15	7.5	8
WA Total	13,227		538,569	40.72	15

Table A18: Transport

Region & Subregion	Clients		Volume		
	Count	% by Region	Total (Qty)	Mean	Median
Central Metro	471	15.2	28,180	59.83	42
Inner Metro East	967	31.1	46,516	48.1	24
Outer Metro East	1,670	53.7	81,925	49.06	26
East Metro Total	3,108	100.0	156,621	50.39	27
Inner Metro North	2,007	54.2	90,061	44.87	26
Inner Metro North West	423	11.4	24,070	56.9	33
Outer Metro North	1,273	34.4	58,675	46.09	24
North Metro Total	3,703	100.0	172,806	46.67	26
Inner Metro South East	2,130	59.4	99,686	46.8	26
Outer Metro South East	1,373	38.3	65,383	47.62	24
Serpentine-Jarrahdale	81	2.3	3,649	45.05	20
SE Metro Total	3,584	100.0	168,718	47.08	25
Dale	575	15.5	34,766	60.46	28
Inner Metro South West	2,079	56.2	114,207	54.93	34
Outer Metro South West	1,048	28.3	48,135	45.93	16
SW Metro Total	3,702	100.0	197,108	53.24	26
King	503	83.6	24,963	49.63	24
Pallinup	99	16.4	4,457	45.02	24
Great Southern Total	602	100.0	29,420	48.87	24
Johnston	199	37.5	10,401	52.27	36
Lefroy	332	62.5	23,561	70.97	42
Goldfields Total	531	100.0	33,962	63.96	40
Carnegie	40	6.8	8,839	220.98	148
Gascoyne	68	11.6	4,440	65.29	16
Greenough	476	81.5	25,232	53.01	25
Midwest Total	584	100.0	38,511	65.94	24
Blackwood	288	14.1	5,840	20.28	8
Preston	1,268	62.1	62,438	49.24	18
Vasse	485	23.8	14,397	29.68	12
Southwest Total	2,041	100.0	82,675	40.51	14
Avon	412	41.8	17,131	41.58	14
Campion	103	10.5	1,848	17.94	5
Hotham	331	33.6	9,455	28.56	10
Lakes	56	5.7	1,309	23.38	10
Moore	83	8.4	3,263	39.31	22
Wheatbelt Total	985	100.0	33,006	33.51	11
Fitzroy	292	69.2	11,955	40.94	15
Ord	130	30.8	8,769	67.45	20
Kimberley Total	422	100.0	20,724	49.11	16
De Grey	132	55.0	11,863	89.87	63
Fortescue	108	45.0	10,778	99.8	31
Pilbara Total	240	100.0	22,641	94.34	52
Others	2	100.0	104	52	52
Others Total	2	100.0	104	52	52
WA Total	19,504		956,296	49.03	24

Appendix B

Table B1: SLAs by HACC Metro Regions and Subregions

HACC Planning Region	HACC Subregion	SLA
East Metro	Central Metropolitan	Perth (C) - Inner
		Perth (C) - Remainder
		Stirling (C) - South-Eastern
		Vincent (T)
	Inner Metro East	Bassendean (T)
		Bayswater (C)
	Outer Metro East	Kalamunda (S)
		Mundaring (S)
		Swan (C)
North Metro	Inner Metro North	Cambridge (T)
		Stirling (C) - Central
		Stirling (C) - Coastal
	Inner Metro North West	Claremont (T)
		Cottesloe (T)
		Mosman Park (T)
		Nedlands (C)
		Peppermint Grove (S)
		Subiaco (C)
	Outer Metro North	Joondalup (C) - North
		Joondalup (C) - South
		Wanneroo (C) - North-East
		Wanneroo (C) - North-West
		Wanneroo (C) - South
	South East Metro	Inner Metro South East
Canning (C)		
South Perth (C)		
Victoria Park (T)		
Outer Metro South East		Armadale (C)
		Gosnells (C)
Serpentine-Jarrahdale		Serpentine-Jarrahdale (S)
South West Metro	Dale	Mandurah (C)
		Murray (S)
		Waroona (S)
	Inner Metro South West	Cockburn (C)
		East Fremantle (T)
		Fremantle (C) - Inner
		Fremantle (C) - Remainder
		Melville (C)
	Outer Metro South West	Kwinana (T)
		Rockingham (C)

Table B2: SLAs by HACCC Rural/ Remote Regions and Subregions

HACC Planning Region	HACC Subregion	SLA
Great Southern	King	Albany (C) - Bal
		Albany (C) - Central
		Cranbrook (S)
		Denmark (S)
		Plantagenet (S)
	Pallinup	Broomehill (S)
		Gnowangerup (S)
		Jerramungup (S)
		Katanning (S)
		Kent (S)
		Kojonup (S)
		Tambellup (S)
		Woodanilling (S)
Goldfields	Johnston	Dundas (S)
		Esperance (S)
		Ravensthorpe (S)
	Lefroy	Coolgardie (S)
		Kalgoorlie/Boulder (C) - Pt A
		Kalgoorlie/Boulder (C) - Pt B
		Laverton (S)
		Leonora (S)
		Menzies (S)
		Ngaanyatjarraku (S)
Midwest	Carnegie	Cue (S)
		Meekatharra (S)
		Mount Magnet (S)
		Murchison
		Sandstone (S)
		Wiluna (S)
		Yalgoo (S)
	Gascoyne	Carnarvon (S)
		Exmouth (S)
		Shark Bay (S)
		Upper Gascoyne (S)
	Greenough	Carnamah (S)
		Chapman Valley (S)
		Coorow (S)
		Geraldton (C)
		Greenough (S) - Pt A
		Greenough (S) - Pt B
		Irwin (S)
		Mingenew (S)
		Morawa (S)
		Mullewa (S)
		Northampton (S)
		Perenjori (S)
Three Springs (S)		

Table B2: SLAs by HACC Rural/ Remote Regions and Subregions

HACC Planning Region	HACC Subregion	SLA
South West	Blackwood	Boyup Brook (S)
		Bridgetown-Greenbushes (S)
		Manjimup (S)
		Nannup (S)
	Preston	Bunbury (C)
		Capel (S) - Pt A
		Capel (S) - Pt B
		Collie (S)
		Dardanup (S) - Pt A
		Dardanup (S) - Pt B
		Donnybrook-Balingup (S)
		Harvey (S) - Pt A
	Harvey (S) - Pt B	
	Vasse	Augusta-Margaret River (S)
		Busselton (S)
Wheatbelt	Avon	Beverley (S)
		Cunderdin (S)
		Dalwallinu (S)
		Dowerin (S)
		Goomalling (S)
		Koorda (S)
		Northam (S)
		Northam (T)
		Quairading (S)
		Tammin (S)
		Toodyay (S)
		Wongan-Ballidu (S)
		Wyalkatchem (S)
		York (S)
	Campion	Bruce Rock (S)
		Corrigin (S)
		Kellerberrin (S)
		Merredin (S)
		Mount Marshall (S)
		Mukinbudin (S)
		Narembeen (S)
		Nungarin (S)
		Trayning (S)
Westonia (S)		
Yilgarn (S)		

Table B2: SLAs by HACCC Rural/ Remote Regions and Subregions

HACC Planning Region	HACC Subregion	SLA
Wheatbelt	Hotham	Boddington (S)
		Brookton (S)
		Cuballing (S)
		Dumbleyung (S)
		Narrogin (S)
		Narrogin (T)
		Pingelly (S)
		Wagin (S)
		Wandering (S)
		West Arthur (S)
		Wickepin (S)
		Williams (S)
	Lakes	Kondinin (S)
		Kulin (S)
		Lake Grace (S)
Moore	Chittering (S)	
	Dandaragan (S)	
	Gingin (S)	
	Moorabool (S)	
	Victoria Plains (S)	
Kimberley	Fitzroy	Broome (S)
		Derby-West Kimberley (S)
	Ord	Halls Creek (S)
		Wyndham-East Kimberley (S)
Pilbara	De Grey	East Pilbara (S)
		Port Hedland (T)
	Fortescue	Ashburton (S)
		Roebourne (S)



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