



## Service summary

| Name of service         | Goldfields Regional Palliative Care Service  |
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| <b>Contact details</b>  | <p>Esperance Palliative Care Office (main hub): 08 9079 8076<br/>Kalgoorlie Palliative Care Office: 08 9080 5290<br/>Email: <a href="mailto:goldfieldspalliativecare@health.wa.gov.au">goldfieldspalliativecare@health.wa.gov.au</a><br/>Regional coordinator: 0429 233 403 (office hours only)<br/>Esperance clinical nurse: 0417 600 482 (office hours only)<br/>Kalgoorlie clinical nurse: (08) 9080 5290 (office hours only)<br/>Aboriginal health worker: (08) 9080 5290<br/>Hospital switchboard: (08) 9080 5888</p>   |
| <b>Hours of service</b> | Monday to Friday 8:00 am to 4:00 pm  |
| <b>After hours</b>      | <p>No after hours service provided by Goldfields Regional Palliative Care Service.</p> <p>Contact: WA Combined Outreach Service (24 hour service) on 1300 558 655</p>  |
| <b>Street address</b>   | <p>Esperance Health Campus, Hicks Street, Esperance WA 6450<br/>Kalgoorlie Health Campus, Piccadilly Street, Kalgoorlie WA 6430</p>  |
| <b>Website address</b>  | <a href="http://wachs.hdwa.health.wa.gov.au/index.php?id=11374">http://wachs.hdwa.health.wa.gov.au/index.php?id=11374</a>  |
| <b>Service type</b>     | <ul style="list-style-type: none"><li>■ Consultation – Kalgoorlie/Boulder, Kambalda, Coolgardie, Esperance, Leonora and Laverton Hospitals, community and residential facilities care.</li><li>■ Outpatient clinic – visiting palliative care specialist and telehealth services Kalgoorlie/Esperance.</li><li>■ Community – Kalgoorlie, Coolgardie, Kambalda, Esperance.</li></ul>  |
| <b>Service profile</b>  | <p>Consultancy service and outpatient clinic within public hospitals and health centres across the Goldfields region.</p> <p>Comprehensive medical, nursing, and allied health care based on the unique needs of the patients, carer, and family when facing a life limiting prognosis, including:</p> <ul style="list-style-type: none"><li>■ addressing emotional and social concerns</li><li>■ assistance is provided with discharge planning</li><li>■ assistance with clinical decision making</li><li>■ bereavement support</li><li>■ palliative care wing (three bed unit) Kalgoorlie Regional Hospital providing holistic care</li><li>■ providing quality care for those approaching the end-of-life</li><li>■ provision of equipment in consultation with allied health</li><li>■ symptom assessment and management.</li></ul> |



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| <b>Allied health services</b>             | Access to generalist allied health professionals, including: <ul style="list-style-type: none"><li>■ social worker</li><li>■ Aboriginal liaison</li><li>■ dietitian</li><li>■ occupational therapist</li><li>■ physiotherapist</li><li>■ speech therapist</li><li>■ pharmacist (medication reconcilliation).</li></ul>   |
| <b>Admission criteria</b>                 | Active, progressive, and advanced disease (malignant or non-malignant) with limited prognosis requiring specialist consultation and/or symptom management and support.   |
| <b>Referral process</b>                   | <ul style="list-style-type: none"><li>■ All referrals require the consent of the patient.</li><li>■ Urgent referrals by phone call to clinical nurse followed up with completion of Specialist Palliative Care Referral form</li><li>■ In hospital eReferrals.</li></ul>   |
| <b>Palliative care discharge criteria</b> | Based on discretion of the palliative care team following discharge planning process and in discussion with the primary team, the patient, their carer/family, and GP.   |
| <b>Niche services</b>                     | Visiting palliative care physician clinics: <ul style="list-style-type: none"><li>■ Kalgoorlie, Esperance, and via telehealth.</li></ul> Consultation with Aboriginal rural health services: <ul style="list-style-type: none"><li>■ Tjuntjunjarra, Ngaanyatgarra communities, and BEGA Health.</li></ul> Consultation with rural cancer services: <ul style="list-style-type: none"><li>■ Kalgoorlie and Esperance.</li></ul> Consultation with rural renal services: <ul style="list-style-type: none"><li>■ Kalgoorlie and Warburton.</li></ul> |