



Service summary

Name of service	Midwest Palliative Care Service
Contact details	<p>Palliative care office phone: (08) 9956 2431</p> <p>Fax: (08) 9956 8747</p> <p>Email: Midwest_PalliativeCare@health.wa.gov.au</p> <p>Clinical nurse manager: 0407 949 040 (office hours only)</p> <p>Clinical nurse coordinator: Contact via hospital switchboard</p> <p>Geraldton Hospital switchboard: (08) 9956 2222</p>
Hours of service	Monday to Sunday 8:00 am to 4:30 pm
After hours	After hours service by phone or telehealth to the whole of the Midwest area with after hours visits provided, if required, to the Geraldton catchment area.
Street address	Level 1, 87 Champion House, Marine Terrace, Geraldton WA 6530
Website address	Not available
Service type	<ul style="list-style-type: none">■ Consultation – community, residential aged care facilities, Geraldton Regional Hospital, smaller community hospitals, nursing posts, and Aboriginal medical health service.■ Visiting specialist clinics – Geraldton and Carnarvon, and via telehealth throughout the Midwest Region.■ Inpatient care – St John of God Hospice end-of-life care, symptom management, and respite.
Service profile	<p>Specialised palliative care consultancy.</p> <p>Direct in-home patient care by comprehensive nursing and allied health team in Geraldton community and across the Midwest in conjunction with local service healthcare providers, including:</p> <ul style="list-style-type: none">■ assistance with care coordination■ symptom assessment and management■ addressing emotional and social concerns■ providing quality care for those approaching the end-of-life■ assistance with clinical decision making■ providing equipment (where able)■ utilisation of the medication safety for carers in person■ telehealth – providing iPad to patient and carer for communication■ bereavement support.



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Allied health services	Access to generalist allied health professionals, including: <ul style="list-style-type: none">■ Aboriginal health liaison officer■ chaplain/pastoral care■ dietitian■ occupational therapist■ pharmacist■ physiotherapist■ social worker■ speech therapist.
Admission criteria	Progressive life-limiting disease (malignant or non-malignant) with limited prognosis requiring specialist consultation and/or symptom management and support.
Referral process	<ul style="list-style-type: none">■ All referrals require the consent of the patient.■ Completion of Specialist Palliative Care Referral form.■ Urgent referrals by phone call or email to the clinical nurse manager or clinical nurse coordinator followed up with completion of Specialist Palliative Care Referral form.
Palliative care discharge criteria	Based on discretion of the palliative care team in discussion with the GP, primary team, the patient, and their family/carer.
Niche services	Visiting palliative care physician clinics: <ul style="list-style-type: none">■ Carnarvon, Geraldton, and via telehealth. Consultation and collaboration with: <ul style="list-style-type: none">■ Aboriginal rural health services. Collaboration with: <ul style="list-style-type: none">■ community home care services■ aged care assessment team■ aged care facilities■ cancer care services■ neurological support services. Access to: <ul style="list-style-type: none">■ inpatient care at St John of God Hospital (Geraldton) Hospice■ community volunteers (in certain circumstances and when available).