



Service summary

| Name of service | Pilbara Palliative Care Service |
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| Contact details | Email: WACHS-Pilbara.PalliativeCare@health.wa.gov.au Regional coordinator: 0459 951 977 (office hours only) |
| Hours of service | Monday to Friday 8:00 am to 4:00 pm |
| After hours | No after hours service provided by Pilbara Palliative Care Service |
| Street address | Karratha Health Campus, 62 Balmoral Road, Karratha WA 6714 |
| Website address | Not available |
| Service type | <ul style="list-style-type: none">■ Nursing consultation:<ul style="list-style-type: none">■ hospitals: Hedland Health Campus, Karratha Health Campus, Onslow, Newman, and Tom Price■ Aboriginal medical services: Newman, South Hedland, and Roebourne■ nursing posts: Paraburdoo and Marble Bar.■ Outpatient specialist visits:<ul style="list-style-type: none">■ Port Hedland and Karratha.■ Community: consultative services available throughout the Pilbara. |
| Service profile | <p>Specialised palliative care consultancy to all hospitals, care facilities, and Aboriginal medical services in the Pilbara.</p> <p>Comprehensive nursing and allied health care in collaboration with local medical practitioner, based on the unique needs of the patients, their carers, and family when facing a life limiting prognosis, including:</p> <ul style="list-style-type: none">■ assistance with care coordination■ symptom assessment and management■ addressing emotional and social concerns■ providing quality care for those approaching the end-of-life■ assistance with clinical decision making■ providing equipment (where possible) in consultation with allied health■ bereavement assessment and referral. |



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| Allied health services | Access to generalist allied health professionals, including: <ul style="list-style-type: none">■ Aboriginal liaison officer■ dietitian■ occupational therapist■ pharmacist■ physiotherapist■ podiatrist■ social worker■ spiritual/pastor support. |
| Admission criteria | Progressive life-limiting disease (malignant or non-malignant) with limited prognosis requiring specialist consultation and/or symptom management and support. |
| Referral process | <ul style="list-style-type: none">■ All referrals require the consent of the patient.■ Completion of Specialist Palliative Care Referral form.■ Urgent referrals by phone call to regional coordinator followed up with completion of Specialist Palliative Care Referral form. |
| Discharge criteria | Based on discretion of the palliative care team in discussion with the GP, primary team, the patient, and their carer/family. |
| Niche services | Visiting palliative care physician clinics: <ul style="list-style-type: none">■ visits to Port Hedland and Karratha – 2 visits per year. Consultation with: <ul style="list-style-type: none">■ Aboriginal rural health services - AMS Roebourne and South Hedland■ rural cancer services - regional Pilbara cancer nurse and rural metro coordinator (Perth)■ rural renal services - Hedland Health Campus and Karratha. Collaboration with: <ul style="list-style-type: none">■ aged care single assessment organisations. Access to inpatient care: <ul style="list-style-type: none">■ one dedicated palliative care room at Hedland Health Campus, Karratha Health Campus, and Roebourne Hospital■ utilise a single room on the general ward for palliative care patients at Onslow, Newman, and Tom Price. |