



SERVICE SUMMARY

Name of Service	Palliative Ambulatory Service North (PASN)
Contact Details	Phone: (08) 9340 6390 Fax: (08) 9340 6348
Hours of Service	Monday to Friday 8am – 4pm
After Hours	No after hours service provided Contact (for nursing advice): Silver Chain Hospice Care Advisory Service – (08) 9242 0242 Contact (for specialist medical advice): WA Combined Palliative Outreach Service – 1300 558 655
Street Address	25 Queenslea Drive, Claremont, WA, 6010
Website Address	www.bethesda.asn.au/pasn
Service Type	<ul style="list-style-type: none">■ Consultation – Ambulatory Service (Residential Aged Care Facilities (RACF), Correctional Services, Disability and Mental Health Facilities)■ Consultation – Hospital (Osborne Park, Swan District, Joondalup and King Edward Memorial Hospitals)■ Outpatient Clinic (Swan District Hospital)
Service Profile	A multi-disciplinary palliative ambulatory consultancy team. Team provides advice based on the unique needs of the patients, carer and family when facing a life-limiting prognosis including: <ul style="list-style-type: none">■ Symptom assessment and management plan■ Family/Carer (including staff)- psychosocial assessment and support plan■ Assistance with Advance Care Planning■ Palliative care education for facilities and services staff to build capacity■ Liaison with GPs and other health care providers■ Bereavement support
Allied Health Services	Senior Social Worker
Admission Criteria	Progressive, life limiting illness (malignant or non-malignant) requiring specialist palliative care. GP supports involvement of team Family aware of referral

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Referral Process	<p>Referrals accepted from doctors, nurses or allied health providers (eg social workers if patients are being transferred from hospital to residential aged care facility).</p> <p>Complete referral form available at : http://www.bethesda.asn.au/documents/PASN%20Referral%20Form.pdf</p> <p><i>PASN is not a 'rapid response' service. Patients will generally be seen within 2-3 days of referral.</i></p> <p>Outpatient referrals: Doctor referral required to Swan District Therapies Department : Phone: (08) 9347 5422 Fax: (08) 9347 5424</p>
Palliative Care Discharge Criteria	<ul style="list-style-type: none"> ■ Patients who no longer require specialist palliative care ■ Health professionals within facility are confident to provide ongoing care ■ Non-collaboration by GP
Outpatient Clinic	Symptom Assessment Clinic at Swan District Hospital (1 clinic each week)
Niche Services	<p>Individually tailored education and training for staff to suit organisational needs. Training includes:</p> <ul style="list-style-type: none"> ■ Assistance with Advance Care Planning ■ Bereavement training ■ Coping with multiple loss ■ What is palliative care? ■ Symptom management