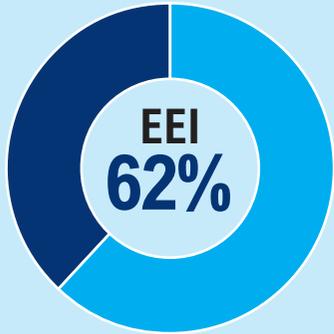


'Your Voice in Health' 2019 survey findings overview

WA health system



Key Driver Analysis

Q1	My role enables me to make good use of my skills and abilities:	79% Positive
Q8	I believe in the purpose and objectives of my organisation:	74% Positive
Q11	I believe that the decisions and behaviours of senior management are consistent with my organisation's values:	42% Positive
Q35	I am given the support I need to deliver a high level of service to our patients/clients/customers:	59% Positive
Q45	My organisation supports me and my goals:	46% Positive
Q46	My organisation is making the necessary improvements to meet our future challenges:	44% Positive

Overall Positives

- A 33.5% response rate was achieved across the WA health system, totalling 15,588 survey responses.
- High employee satisfaction within their teams.
- Employees are committed to organisational safety and service improvement.
- Employees feel that their skills are well utilised.
- Employees feel that they deliver high quality patient care.

Areas for Improvement

- Increase response rate and engagement across the WA health system.
- Creating a safer working environment to assist employees to identify risks; raise concerns; and create opportunities for innovation.
- Increase engagement across all Mental Health areas in all services.
- Employees across all levels and HSPs reported needing more support, tools and resources to assist them to do their jobs well.
- Address communication between teams and managers across the health service.
- Eliminate unacceptable behaviours.
- Increase staff recognition and explore staff work load concerns.

CAHS

RR: 26%
EEI: 66%

DoH

RR: 77%
EEI: 61%

EMHS

RR: 33%
EEI: 64%

HSS

RR: 73%
EEI: 52%

NMHS

RR: 22%
EEI: 60%

PathWest

RR: 75%
EEI: 62%

SMHS

RR: 28%
EEI: 60%

WACHS

RR: 43%
EEI: 64%

Management	
EEl: 67%	
Executive Level	76%
Frontline Management	60%
Middle Management	65%

Dental Professions	
EEl: 67%	
Dentist	70%
Dental Therapist	65%
Dental Assistant	67%
Other*	67%

Allied Health and Health Professions	
EEl: 64%	
Aboriginal Health Practitioner	73%
Aboriginal Health Worker	75%
Aboriginal Liaison Officer	69%
Biomedical Engineer	68%
Biomedical Scientist	61%
Dietician	65%
Medical Imaging Technologist	63%
Medical Physicist	61%
Medical Scientist	60%
Occupational Therapist	67%
Pharmacist	64%
Physiotherapist	68%
Podiatrist	69%
Psychologist	59%
Respiratory and Sleep Technologist	56%
Social Worker	64%
Sonographer	69%
Speech Pathologist	58%
Other*	62%

Corporate / Support Services	
EEl: 64%	
Administrative and Clerical	63%
Corporate Services	60%
Patient Support Services	62%
Site Services	53%
Technical Support	62%
Other*	63%

Medical Professions	
EEl: 61%	
Contracted Medical Practitioner	58%
Intern	70%
Registrar	60%
Resident Medical Officer	65%
Senior Registrar	59%
Specialist Consultant	60%
Other*	61%

Nursing & Midwifery Professions	
EEl: 61%	
Enrolled Nurse	64%
Nurse Practitioner	57%
Registered Midwife	59%
Registered Nurse	60%
Other*	62%

* Representative of job roles with insufficient response rate