

## **Addendum 2**

# **Outcome Based Management (OBM) Framework 2023-24 Service, Sub-Service and Programs**

**WA Government Goal: Safe, Strong and Fair Communities: Supporting our local and regional communities to thrive**

**WA Health Agency Goal: Delivery of safe, quality, financial sustainable and accountable healthcare for all Western Australians**

Outcomes	Services	Sub-Services	Programs
<p style="writing-mode: vertical-rl; transform: rotate(180deg);"><b>Outcome 1:</b> <b>Public hospital-based services that enable effective treatment and restorative health care for Western Australians</b></p>	<p><b>1. Public Hospital Admitted Services</b> The provision of healthcare services to patients in metropolitan and major rural hospitals that meet the criteria for admission and receive treatment and/or care for a period of time, including public patients treated in private facilities under contract to WA Health. Admission to hospital and the treatment provided may include access to acute and/or subacute inpatient services, as well as hospital in the home services. Public Hospital Admitted Services includes teaching, training and research activities provided by the public health service to facilitate development of skills and acquisition or advancement of knowledge related to admitted services. This Service does not include any component of the Mental Health Services reported under Service four “Mental Health Services”.</p>	<p>01. Public Hospital Admitted Services</p>	<p>1.1 Acute Inpatient Activity 1.2. Sub-acute Inpatient Activity 1.3. Teaching, Training and Research Funding - Inpatient</p>
	<p><b>2. Public Hospital Emergency Services</b> The provision of services for the treatment of patients in emergency departments of metropolitan and major rural hospitals, inclusive of public patients treated in private facilities under contract to WA Health. The services provided to patients are specifically designed to provide emergency care, including a range of pre-admission, post-acute and other specialist medical, allied health, nursing and ancillary services. Public Hospital Emergency Services includes teaching, training and research activities provided by the public health service to facilitate development of skills and acquisition or advancement of knowledge related to emergency services. This Service does not include any component of the Mental Health Services reported under Service four “Mental Health Services”.</p>	<p>02. Public, Private Partnership - Admitted Services</p>	<p>2.1. Public, Private Partnership - Inpatient Activity 2.2 PPP- Teaching, Training and Research - Inpatient</p>
	<p><b>3. Public Hospital Non-Admitted Services</b> The provision of metropolitan and major rural hospital services to patients who do not undergo a formal admission process, inclusive of public patients treated by private facilities under contract to WA Health. This Service includes services provided to patients in outpatient clinics, community-based clinics or in the home, procedures, medical consultation, allied health, or treatment provided by clinical nurse specialists. Public Hospital Non-Admitted Services includes teaching, training and research activities provided by the public health service to facilitate development of skills and acquisition or advancement of knowledge related to non-admitted services. This Service does not include any component of the Mental Health Services reported under Service four “Mental Health Services”.</p>	<p>03. Public Hospital Emergency Department Services</p>	<p>3.1 Emergency Department Activity 3.2 Teaching, Training and Research - Emergency Department</p>
	<p><b>4. Mental Health Services</b> The provision of inpatient services where an admitted patient occupies a bed in a designated mental health facility or a designated mental health unit in a hospital</p>	<p>04. Public, Private Partnership - Emergency Department Services</p>	<p>4.1 Public, Private Partnership - Emergency Department Activity 4.2 PPP- Teaching, Training and Research - Emergency Department</p>
	<p><b>3. Public Hospital Non-Admitted Services</b> The provision of metropolitan and major rural hospital services to patients who do not undergo a formal admission process, inclusive of public patients treated by private facilities under contract to WA Health. This Service includes services provided to patients in outpatient clinics, community-based clinics or in the home, procedures, medical consultation, allied health, or treatment provided by clinical nurse specialists. Public Hospital Non-Admitted Services includes teaching, training and research activities provided by the public health service to facilitate development of skills and acquisition or advancement of knowledge related to non-admitted services. This Service does not include any component of the Mental Health Services reported under Service four “Mental Health Services”.</p>	<p>05. Public Hospital - Non-admitted Services</p>	<p>5.1 Non-admitted Activity 5.2 Teaching, Training and Research - Non-admitted</p>
	<p><b>4. Mental Health Services</b> The provision of inpatient services where an admitted patient occupies a bed in a designated mental health facility or a designated mental health unit in a hospital</p>	<p>06. Public, Private Partnership - Non-admitted Services</p>	<p>6.1 Public, Private Partnership - Non-admitted Activity 6.2 PPP - Teaching, Training and Research - Non-admitted Activity</p>
	<p><b>3. Public Hospital Non-Admitted Services</b> The provision of metropolitan and major rural hospital services to patients who do not undergo a formal admission process, inclusive of public patients treated by private facilities under contract to WA Health. This Service includes services provided to patients in outpatient clinics, community-based clinics or in the home, procedures, medical consultation, allied health, or treatment provided by clinical nurse specialists. Public Hospital Non-Admitted Services includes teaching, training and research activities provided by the public health service to facilitate development of skills and acquisition or advancement of knowledge related to non-admitted services. This Service does not include any component of the Mental Health Services reported under Service four “Mental Health Services”.</p>	<p>07. Public Hospital - Inpatient Mental Health Services</p>	<p>7.1 Acute Inpatient - Mental Health 7.2 Sub-acute Inpatient - Mental Health</p>

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	<p>setting; and the provision of non-admitted services inclusive of community and ambulatory specialised mental health programs such as prevention and promotion, community support services, community treatment services, community bed-based services and forensic services. This Service includes the provision of state-wide mental health services such as perinatal mental health and eating disorder outreach programs as well as the provision of assessment, treatment, management, care or rehabilitation of persons experiencing alcohol or other drug use problems or co-occurring health issues. Mental Health Services includes teaching, training and research activities provided by the public health service to facilitate development of skills and acquisition or advancement of knowledge related to mental health or alcohol and drug services. This service includes public patients treated in private facilities under contract to WA Health.</p>	<p>08. Public, Private Partnership - Inpatient Mental Health Services</p> <p>09. Public Hospital - Non-Admitted Mental Health Services</p> <p>10. Mental Health Specific Services</p>	<p>7.3 Teaching, Training and Research – Inpatient Mental Health</p> <p>8.1 Public, Private Partnership - Inpatient Mental Health</p> <p>8.2 PPP - Teaching, Training and Research - Inpatient Mental Health</p> <p>9.1 Non-Admitted Patients - Mental Health</p> <p>10.1 Mental Health Specific Programs</p>
<p><b>Outcome 2:</b> Prevention, health promotion and aged and continuing care services that help Western Australians to live healthy and safe lives</p>	<p><b>5. Aged and Continuing Care Services</b></p> <p>The provision of aged and continuing care services and community based palliative care services. Aged and continuing care services include programs that assess the care needs of older people, provide functional interim care or support for older, frail, aged and younger people with disabilities to continue living independently in the community and maintain independence, inclusive of the services provided by the WA Quadriplegic Centre. Aged and Continuing Care Services is inclusive of community based palliative care services that are delivered by private facilities under contract to WA Health, which focus on the prevention and relief of suffering, quality of life and the choice of care close to home for patients.</p>	<p>11. Aged and Continuing Care Services</p> <p>12. Palliative &amp; Cancer Care Services</p>	<p>11.1 Aged Care Assessment Teams (ACAT)</p> <p>11.2 Home and Community Care (HACC)</p> <p>11.3 Transition Programs</p> <p>11.4 Home Care Programs – (a) days of care</p> <p>11.5 Residential and respite care</p> <p>11.6 Private &amp; NGO Aged Care Contracts</p> <p>11.7 Complex and Long Stay Programs</p> <p>11.8 Quadriplegic Centre - Inpatient Services</p> <p>11.9 Quadriplegic Centre - Community Services</p> <p>11.10 Home Care Programs – (b) occasions of service</p> <p>11.11 Continuing Care - Non-acute admitted</p> <p>11.12 Continuing Care - Chronic illness and other clients</p> <p>12.1 Palliative &amp; Cancer Care Services</p>

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	<p><b>6. Public and Community Health Services</b>                      The provision of healthcare services and programs delivered to increase optimal health and wellbeing, encourage healthy lifestyles, reduce the onset of disease and disability, reduce the risk of long-term illness as well as detect, protect and monitor the incidence of disease in the population. Public and Community Health Services includes public health programs, Aboriginal health programs, disaster management, environmental health, the provision of grants to non-government organisations for public and community health purposes, emergency road and air ambulance services and services to assist rural based patients travel to receive care.</p>		12.2 Contracted Palliative & Cancer Care Services
	13. Public Health Services	13.1 Health Promotion, Primary Care, Education and Research	
	13.2 Health Protection and Screening Services		
	13.3 BreastScreen WA		
	14. Special Purpose Services	14.1 Specific Renal Programs	
	14.2 Blood Contract Programs		
	14.3 Friend In Need - Emergency (FINE) Programs		
	14.4 Other non-admitted programs		
	15. Patient Transport Services	15.1 Emergency Road Based Ambulance Services	
	15.2 Emergency Air Based Services		
	15.3 Patient Assisted Transport Service (PATS)		
	15.4 Other transport services		
	16. Aboriginal Health Services	16.1 Aboriginal Health	
<p><b>7. Pathology Services</b>                      The provision of state-wide external diagnostic services across the full range of pathology disciplines, inclusive of forensic biology and pathology services to other WA Government Agencies and services provided to the public by PathWest. This Service also includes the operational costs of PathWest in delivering services to both Health Service Providers and the public.</p>	17. Pathology Services	17.1 PathWest services for customers external to the WA health system	
17.2 PathWest Clinical Pathology Services			
<p><b>8. Community Dental Health Services</b>                      Dental health services include the school dental service (providing dental health assessment and treatment for school children); the adult dental service for financially, socially and/or geographically disadvantaged people and Aboriginal people; additional and specialist dental; and oral health care provided by the Oral Health Centre of Western Australia to holders of a Health Care Card. Services are provided through government funded dental clinics, itinerant services and private dental practitioners participating in the metropolitan, country and orthodontic patient dental subsidy schemes.</p>	18. Oral Health Care WA	18.1 Oral Health Care WA	
19. Community Dental Health	19.1 Community Dental Health – (a) school children		
19.2 Community Dental Health – (b) socio-economically disadvantaged adults			

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	<p><b>9. Small Rural Hospital Services</b>                      Provides emergency care &amp; limited acute medical/minor surgical services in locations 'close to home' for country residents/visitors, by small &amp; rural hospitals classified as block funded. Include community care services aligning to local community needs.</p>	<p>20. Block Funded Small Rural Hospitals                      21. RFR and Other Commonwealth Funding</p>	<p>20.1 Block Funded Small Rural Hospitals                      21.1 RFR and Other Commonwealth Funding</p>

**WA Government Goal: Strong and Sustainable Finances: Responsible, achievable, affordable budget management**

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Outcomes	Services	Sub-Services	Programs
<p><b>Outcome 3:</b> Strategic leadership, planning and support services that enable a safe, high quality and sustainable WA health system</p>	<p><b>10. Health System Management - Policy and Corporate Services</b> The provision of strategic leadership, policy and planning services, system performance management and purchasing linked to the state-wide planning, budgeting and regulation processes. Health System Policy and Corporate Services includes corporate services inclusive of statutory financial reporting requirements, overseeing, monitoring and promoting improvements in the safety and quality of health services and system wide infrastructure and asset management services.</p>	<p>22. Policy Services</p>	<p>22.1 Public Health Regulatory Unit 22.2 System Manager Functions</p>
	<p><b>11. Health Support Services</b> The provision of purchased health support services to WA Health entities inclusive of corporate recruitment and appointment, employee data management, payroll services, workers compensation calculation and payments and processing of termination and severance payments. Health Support Services includes finance and business systems services, IT and ICT services, workforce services, project management of system wide projects and programs and the management of the supply chain and whole of health contracts.</p>	<p>23. Health Support Services</p>	<p>23.1 Finance Accounts Payable Services 23.2 Human Resources Services 23.3 Supply Services 23.4 Information Technology Services</p>