

Policy Frameworks Mandatory Policy

MP 0115/19

Effective from: 1 July 2019 Amended on: 30 April 2025

Outcome Based Management Policy

1. Purpose

The purpose of the *Outcome Based Management Policy* is to maintain the requirements of the Outcome Based Management (OBM) Framework.

The OBM Framework is a Department of Treasury mandatory requirement for all State Government agencies. Public sector agencies are required to report their financial and operational performance and targets in State budgets and annual reports using an OBM Framework.

The OBM Framework directly links Outcomes, Services and Key Performance Indicators (KPIs) to State Government goals and priorities. This allows the State Government to measure the success of funded services to deliver desired outcomes.

The OBM Framework describes how Outcomes, Services and KPIs are used to measure the performance of WA health entities. The OBM KPIs measure the effectiveness and efficiency of the services delivered against agreed State Government priorities and desired outcomes.

This policy is a mandatory requirement for Health Service Providers under the *Outcome Based Management Policy Framework* pursuant to section 26(2)(d) of the *Health Services Act 2016*.

This policy is a mandatory requirement for the Department of Health pursuant to section 29 of the *Public Sector Management Act 1994*.

2. Applicability

This policy is applicable to WA health entities.

The requirements contained within this policy are applicable to the services purchased from contracted health entities where it is explicitly stated in the contract between the contracted health entity and the State of Western Australia or Health Service Provider. The State of Western Australia or Health Service Provider contract manager is responsible for ensuring that any obligation to comply with this policy by the contracted health entity is accurately reflected in the relevant contract and managed accordingly.

3. Policy Requirements

OBM Annual Report Mandatory Requirements

WA health entities must:

- report against all Under Treasurer mandated Performance Indicators (PIs), OBM KPIs and targets as listed in <u>Addendum 1: OBM KPIs and Targets</u> in the entity's annual report
- manage all annual report requirements and undertake all collation, analysis and reporting of Under Treasurer mandated OBM KPIs and PIs for the entity's annual report production
- manage all responsibilities and prepare all relevant information related to OBM KPIs and annual report audits undertaken by the Office of the Auditor General (OAG) and/or the System Manager
- request from the System Manager audit information for OBM KPI targets when required by the OAG
- inform the System Manager of OAG required changes to OBM KPI data definitions resulting from the OAG annual audit process
- source audit data to satisfy OAG audit requirements from relevant data custodians/providers by formal request
- undertake all tasks if additional WA health entity specific PIs are developed for annual report inclusion.

OBM Budget Mandatory Requirements

To maintain the integrity and consistency of the OBM Framework, WA health entities must:

- supply accurate data and information within required timeframes as requested by the System Manager
- attend the budget estimate hearings when requested by the System Manager or the Minister for Health.

OBM Cost Centre Mapping Mandatory Requirements

To maintain the integrity and consistency of the OBM Framework, WA health entities must:

- ensure cost centre mapping for expenditure is accurate and maintained within the OBM Allocation Application in accordance with the programs listed in <u>Addendum 2</u>: <u>OBM Framework Service</u>, <u>Sub-Service and Programs</u> and program descriptions in the OBM Allocation Application
- submit cost centre deletions, additions or amendments to Health Support Services to load the information into Oracle 11i
- undertake cost centre apportioning in the OBM Allocation Application
- review cost centre apportioning in the OBM Allocation Application after the general ledger data download (close of business on the fourth working day of each month, with the exception of June where this is the seventh working day of the month)
- complete the review of cost centre apportioning by the eighth working day of each month (cost centres apportioned after the eighth working day will not be included in the current month reporting, with the exception of June where apportioning needs to be completed by the 11th working day of the month)
- retain adequate records to meet System Manager and OAG audit requirements
- respond in a timely manner to all System Manager requests that relate to the cost centre mapping process for the OBM Allocation Application
- create and maintain an Access Schedule for the OBM Allocation Application
- establish governance structures and approval processes for Access Schedule inclusion
- supply the Access Schedule to the System Manager when access requirements change.

OBM KPI Data Provision Mandatory Requirements

To maintain the integrity and consistency of the OBM Framework, WA health entities must:

- report all OBM KPI data in accordance with the System Manager approved data definitions and business rules
- ensure the provision and/or reporting of all OBM KPI data is in accordance with the OBM KPI Data Definition Manual
- provide accurate OBM KPI data or related information within required timeframes as requested by the System Manager.

4. Compliance Monitoring

The Financial Policy and Reform (FPR) Unit, on behalf of the System Manager, monitors compliance with this policy through periodic and annual reporting requirements as per Section 3: Policy Requirements.

The FPR Unit may also require further information regarding specific outcome based management activities in support of the OBM framework. In addition, the FPR Unit may conduct periodic audits of policy compliance on behalf of the System Manager.

5. Related Documents

The following documents are mandatory pursuant to this policy:

- Addendum 1: OBM Framework KPIs and Targets
- Addendum 2: OBM Framework Service, Sub-Service and Programs
- 2024-25 OBM KPI Data Definition Manual

6. Supporting Information

The following information is not mandatory but informs and/or supports the implementation of this policy:

- OBM Policy Information Compendium
- Program descriptions in the OBM Allocation Application

7. Definitions

The following definition(s) are relevant to this Policy.

Term	Definition
Key Performance Indicator	A measurable value that demonstrates the effectiveness and/or efficiency of the services delivered.
Outcome Based Management Framework	The framework describes how outcomes, services and KPIs are used to measure WA health system's performance against agreed State Government priorities and desired outcomes.
Performance Indicator	A measurable value that provides an 'indication' of progress towards achieving an objective or output.
System Manager	System Manager means the Department CEO (Director General of the Department of Health) under section 19(2)

	of the Health Services Act 2016.
	WA health entities include:
WA health entities	 (i) Health Service Providers as established by an order made under section 32 (1)(b) of the Health Services Act 2016. (ii) Department of Health as an administrative division of the State of Western Australia pursuant to section 35 of the Public Sector Management Act 1994.

8. Policy Contact

Enquiries relating to this policy may be directed to:

Title: Director

Directorate: Financial Policy and Reform Email: OBMPF@health.wa.gov.au

9. Document Control

Version	Published date	Effective from	Review date	Amendment(s)
MP 0115/19	1 July 2019	1 July 2019	1 July 2020	Original version
MP 0115/19	23 June	23 June	Annual	Major amendment details
v.2.0	2020	2020		below.

Related documents *OBM KPI Data Definitions Manual* and *2019-20 OBM KPI Data Quality Statements* have been included. Related documents have been developed in response to the annual review of OBM KPIs in consultation with data custodians and stakeholders within the Department of Health and Health Service Providers. Updates include changes made to align with current service delivery and minor wording amendments. No changes impact the purpose or intent of the KPIs.

MP 0115/19	26 June	26 June	Annual	Major amendment details
v.3.0	2020	2020		below.

Related document *OBM KPI Data Definitions Manual* has been amended. The following updates relate to KPI 33:

- The source of Silver Chain activity data has been changed from contract reports to the Non-Admitted Patient Activity and Wait list Data Collection, as recommended by the Office of the Auditor General.
- Bethesda Hospital activity data has been added to KPI 33, as recommended by the Budget Strategy Unit.
- A data quality statement has been added, following identification of a previously unknown limitation in one service provider's data.
- Minor amendments to wording have been made to improve clarity and transparency.

MP 0115/19	22 July 2020	22 July 2020	Annual	Minor amendment details
v.3.1	-	-		below.

Related document *OBM KPI Data Definitions Manual* has been amended. Updates include:

- correction of reporting period for KPIs 16 and 24 to financial year
- correction of WA Country Health Service facility names in KPI 30, in alignment with Health Services (Health Service Providers) Order 2016
- wording amendment to KPI 33 quality statement to clarify that data provided by

		•			e using total bed days and ne with historical reporting.
MF	P 0115/19	26 May 2021	26 May 2021	Annual	Major amendment details
v.4	.0				below.
•	Related do	cument <i>Adden</i>	dum 1: 2019-20	OBM KPIs and	d Targets amended to update
	efficiency KPIs in line with 2020-21 Budget.				
•					e, Sub-Service and Programs
				ınts Receivable	Services and corresponding
		ng of remaining			
	P 0115/19	24	24	Annual	Major amendment details
v.5	5.0	November	November		below.
		2021	2021		
•			•		cators and Targets. Targets
	•	alignment with		•	•
•				nework Service,	Sub-Service and Programs.
N // E		mended to 2021		Annual	Major and and and dataila
v.6	P 0115/19	10 May 2022	10 May 2022	Annual	Major amendment details below.
		Imont ORM KE	I Data Dofiniti	one Manual h	as been amended. Updates
	lude:	IIIIEIIL ODIVI KE	T Data Delilliti	Ulis Mallual II	as been amended. Opdates
•		tle to 2021-22 O	BM KPI Data D	efinitions Manu	ما
•	•				ent service delivery. This
		•		•	cific wards, changes to data
				-	ith national definitions.
MF	P 0115/19	9 August	9 August	Annual	Major amendment details
v.7		2022	2022	7	below.
•	Related Do	ocument Adden	dum 1: 2022-23	Rey Performa	nce Indicators and Targets to
•					nce Indicators and Targets to dget Statement process.
•	reflect targ	ets updated in a	alignment with C	Sovernment Bud	
	reflect targ Related Do	ets updated in a	alignment with 0 dum 2: 2022-23	Sovernment Bud	dget Statement process.
• MF	reflect targ Related Do Programs - P 0115/19	ets updated in a ocument Addend – amended to 2 9 September	alignment with 0 dum 2: 2022-23 022-23. 9 September	Sovernment Bud	dget Statement process. ork Service, Sub-Service and Major amendment details
•	reflect targ Related Do Programs - P 0115/19	ets updated in a ocument Addend – amended to 2	alignment with 0 dum 2: 2022-23 022-23.	Sovernment Bud OBM Framewo	dget Statement process. ork Service, Sub-Service and
• MF	reflect targ Related Do Programs - P 0115/19 3.0 Combined	ets updated in a ocument Addend – amended to 2 9 September 2022 Department of	alignment with 0 dum 2: 2022-23 022-23. 9 September 2022 Health and Hea	Government Bud GOBM Framewo Annual Ith Service Prov	dget Statement process. ork Service, Sub-Service and Major amendment details below. viders in the one consolidated
• MF	reflect targ Related Do Programs - 2 0115/19 3.0 Combined Policy. Inc	ets updated in a ocument Addend – amended to 2 9 September 2022 Department of I luded Departme	alignment with 0 dum 2: 2022-23 022-23. 9 September 2022 Health and Hea ent of Health w	Government Bud GOBM Framewo Annual Ith Service Prov	dget Statement process. ork Service, Sub-Service and Major amendment details below.
• MF	reflect targ Related Do Programs 0 0115/19 3.0 Combined Policy. Inc	ets updated in a ocument Addend – amended to 2 9 September 2022 Department of luded Department e Monitoring se	alignment with 0 dum 2: 2022-23 022-23. 9 September 2022 Health and Hea ent of Health w ctions.	Government Bud GOBM Framewo Annual Ith Service Prov	dget Statement process. ork Service, Sub-Service and Major amendment details below. viders in the one consolidated
• MF	reflect targ Related Do Programs 0115/19 3.0 Combined Policy. Inc Complianc	ets updated in a comment Addender — amended to 2 9 September 2022 Department of Indeed Depar	alignment with 0 dum 2: 2022-23 022-23. 9 September 2022 Health and Health we ctions. nancial year.	Sovernment Bud SOBM Framewo Annual Ith Service Provithin Applicabili	dget Statement process. ork Service, Sub-Service and Major amendment details below. viders in the one consolidated ity, Policy Requirements and
• MF v.8	Related Do Programs - 2 0115/19 3.0 Combined Policy. Inc Complianc Amended to Removed 2	ets updated in a ocument Addend – amended to 2 9 September 2022 Department of I luded Department e Monitoring se title to remove fi 2021-22 – Adde	alignment with 0 dum 2: 2022-23 022-23. 9 September 2022 Health and Hea ent of Health w ctions. nancial year.	Sovernment Bud OBM Framewo Annual Ith Service Provithin Applicabilities	dget Statement process. ork Service, Sub-Service and Major amendment details below. viders in the one consolidated ity, Policy Requirements and
• MF v.8	reflect targ Related Do Programs 0115/19 3.0 Combined Policy. Inc Complianc Amended 1 Removed 2	ets updated in a ocument Addend – amended to 2 9 September 2022 Department of l luded Department e Monitoring se title to remove fi 2021-22 – Adde 2019-20 OBM K	alignment with C dum 2: 2022-23 022-23. 9 September 2022 Health and Hea ent of Health w ctions. nancial year. endum 1 and 2 a EPI Data Quality	Sovernment Bud OBM Framewo Annual Ith Service Provithin Applicabilities as Related Docu	dget Statement process. ork Service, Sub-Service and Major amendment details below. viders in the one consolidated ity, Policy Requirements and uments. Supporting Information.
• MF	reflect targ Related Do Programs 0115/19 3.0 Combined Policy. Inc Complianc Amended to Removed 2 0115/19	ets updated in a ocument Addend – amended to 2 9 September 2022 Department of I luded Department e Monitoring se title to remove fi 2021-22 – Adde 2019-20 OBM K	alignment with C dum 2: 2022-23 022-23. 9 September 2022 Health and Hea ent of Health w ctions. nancial year. endum 1 and 2 a (PI Data Quality 9 September	Sovernment Bud OBM Framewo Annual Ith Service Provithin Applicabilities as Related Docu	Major amendment details below. Viders in the one consolidated ity, Policy Requirements and supporting Information. Minor amendment details
MF v.8	reflect targ Related Do Programs O115/19 3.0 Combined Policy. Inc Complianc Amended to Removed 2 Removed 2 O115/19 3.1	ets updated in a ocument Addender — amended to 2 9 September 2022 Department of I luded	alignment with Cdum 2: 2022-23. 9 September 2022 Health and Health with the ctions. nancial year. Indum 1 and 2 at the company of the complex of the company of the com	Annual As Related Document as Statement as	Major amendment details below. viders in the one consolidated ity, Policy Requirements and uments. Supporting Information. Minor amendment details below.
• MF v.8 • MF v.8 Up	reflect targ Related Do Programs 0115/19 3.0 Combined Policy. Inc Complianc Amended to Removed 2 0115/19 3.1 Indated state	ets updated in a procument Addender — amended to 2 9 September 2022 Department of I luded Department of Education of Educ	alignment with Cdum 2: 2022-23. 9 September 2022 Health and Health work of Health working. Indum 1 and 2 at EPI Data Quality 9 September 2022 dum 1 and inclusions.	Annual As Related Document as Statement as	Major amendment details below. Juments. Supporting Information. Minor amendment details below. Minor amendment details and below. Juments. J
MF v.8 MF v.8 Up Se	reflect targ Related Do Programs O115/19 3.0 Combined Policy. Inc Complianc Amended to Removed 2 0115/19 3.1 Indated state rvices have	ets updated in a pocument Addend — amended to 2 9 September 2022 Department of I luded Department of Education of Educati	alignment with Colum 2: 2022-23. 9 September 2022 Health and Health with of Health with a ctions. Indum 1 and 2 at EPI Data Quality 9 September 2022 Jum 1 and inclusting at the time at the stirm of the column and the column and the column and the column and the column at the time and the column and th	Annual Annual Ith Service Provithin Applicability as Related Document as Service Annual Annual Annual des: 'Purchasing and of publishir	Major amendment details below. Viders in the one consolidated ity, Policy Requirements and uments. Supporting Information. Minor amendment details below. g decisions for Mental Healthing the 2022-23 targets.
MF v.8 MF v.8 Up Se	reflect targ Related Do Programs O115/19 3.0 Combined Policy. Inc Complianc Amended to Removed 2 0115/19 3.1 Indated state rvices have	ets updated in a pocument Addend — amended to 2 9 September 2022 Department of I luded Department of Education of Educati	alignment with Colum 2: 2022-23. 9 September 2022 Health and Health with of Health with a ctions. Indum 1 and 2 at EPI Data Quality 9 September 2022 Jum 1 and inclusting at the time at the stirm of the column and the column and the column and the column and the column at the time and the column and th	Annual Annual Ith Service Provithin Applicability as Related Document as Service Annual Annual Annual des: 'Purchasing and of publishir	Major amendment details below. Juments. Supporting Information. Minor amendment details below. Minor amendment details and below. Juments. J
MF v.8 MF v.8 Up Se tar	Related Do Programs P 0115/19 3.0 Combined Policy. Inc. Compliance Amended Removed 2 0115/19 3.1 Edated state rvices have gets will be	ets updated in a pocument Addend — amended to 2 9 September 2022 Department of I luded Department of Education of Educati	alignment with Codum 2: 2022-23. 9 September 2022 Health and Health work of Health working. Indum 1 and 2	Annual As Related Document as Statement as	Major amendment details below. Viders in the one consolidated ity, Policy Requirements and Minor amendment details below. Minor amendment details below. g decisions for Mental Health ag the 2022-23 targets. The he WA Health OBM website.
MF v.8 MF v.8 Up Se tar	Related Do Programs P 0115/19 3.0 Combined Policy. Inc. Compliance Amended 1 Removed 2 0115/19 3.1 Edated state rvices have gets will be	ets updated in a pocument Addend — amended to 2 9 September 2022 Department of I luded Department of Education of Educati	alignment with Colum 2: 2022-23. 9 September 2022 Health and Health with of Health with a ctions. Indum 1 and 2 at EPI Data Quality 9 September 2022 Jum 1 and inclusting at the time at the stirm of the column and the column and the column and the column and the column at the time and the column and th	Annual Annual Ith Service Provithin Applicability as Related Document as Service Annual Annual Annual des: 'Purchasing and of publishir	Major amendment details below. Viders in the one consolidated ity, Policy Requirements and uments. Supporting Information. Minor amendment details below. g decisions for Mental Health of the 2022-23 targets. The he WA Health OBM website.
MF v.8 MF v.8 Up Se tar	reflect targ Related Do Programs 2 0115/19 3.0 Combined Policy. Inc Complianc Amended to Removed 2 Removed 2 0115/19 3.1 dated state rvices have gets will be	ets updated in a pocument Addend — amended to 2 9 September 2022 Department of luded	alignment with 0 dum 2: 2022-23 022-23. 9 September 2022 Health and Health with of Health with the series of the	Annual	Major amendment details below. Viders in the one consolidated ity, Policy Requirements and ments. Supporting Information. Minor amendment details below. g decisions for Mental Health ag the 2022-23 targets. The he WA Health OBM website. Major amendment. Details below.
MF v.8 MF v.8 Up Se tar	Related Do Programs P 0115/19 3.0 Combined Policy. Inc. Compliance Amended Removed 2 0115/19 3.1 Edated state rvices have gets will be P 0115/19 3.0 Insertion o	ets updated in a ocument Addend — amended to 2 9 September 2022 Department of I luded Department of Education of Educatio	alignment with Codum 2: 2022-23. 9 September 2022 Health and Health work of Health working. Indum 1 and 2	Annual	Major amendment details below. Viders in the one consolidated ity, Policy Requirements and ments. Supporting Information. Minor amendment details below. g decisions for Mental Health ag the 2022-23 targets. The he WA Health OBM website. Major amendment. Details below.
• MF v.8 Up Se tar	Related Do Programs P 0115/19 3.0 Combined Policy. Inc. Compliance Amended Removed 2 0115/19 3.1 Edated state rvices have gets will be P 0115/19 0.0 Insertion of Removed 2 0115/19 0.0 Removed 2 0115	ets updated in a ocument Addend — amended to 2 9 September 2022 Department of luded Department of Monitoring setitle to remove fit 2021-22 — Adde 2019-20 OBM K 21 December 2022 ment to Addende not been final updated by Feb 28 April 2023 f contracted head definition for WA	alignment with 0 dum 2: 2022-23 022-23. 9 September 2022 Health and Health with of Health with the series of Health system and the series of Health system of Health	Annual	Major amendment details below. Viders in the one consolidated ity, Policy Requirements and ments. Supporting Information. Minor amendment details below. In g decisions for Mental Health and the 2022-23 targets. The he WA Health OBM website. Major amendment. Details below. Major amendment. Details below.
MF v.8 MF v.8 Up Se tar MF v.9	Related Do Programs P 0115/19 3.0 Combined Policy. Inc. Compliance Amended Removed 2 0115/19 3.1 Edated state rvices have gets will be P 0115/19 0.0 Insertion of Removed 2 0115/19 0.0 Removed 2 0115	ets updated in a pocument Addend — amended to 2 9 September 2022 Department of I luded Department of Education of Educati	alignment with 0 dum 2: 2022-23 022-23. 9 September 2022 Health and Health with of Health with the series of Health system and the series of Health system of Health	Annual	Major amendment details below. Viders in the one consolidated ity, Policy Requirements and ments. Supporting Information. Minor amendment details below. g decisions for Mental Health ag the 2022-23 targets. The he WA Health OBM website. Major amendment. Details below.
MF v.8 MF v.8 Up Se tar MF v.9	Related Do Programs - 2 0115/19 3.0 Combined Policy. Inc. Compliance Amended 1 Removed 2 0115/19 3.1 Industries have gets will be 2 0115/19 0.0 Insertion of Removed Compliance Removed	ets updated in a pocument Addend — amended to 2 9 September 2022 Department of I luded Department of Monitoring setitle to remove fi 2021-22 — Adde 2019-20 OBM K 21 December 2022 — Addender to Adde	alignment with Codum 2: 2022-23. 9 September 2022 Health and Health work of Health and 2 at 12022 Sum 1 and inclusional of Health work of Health system o	Annual	Major amendment details below. Viders in the one consolidated ity, Policy Requirements and ments. Supporting Information. Minor amendment details below. In g decisions for Mental Health and the 2022-23 targets. The he WA Health OBM website. Major amendment. Details below. Major amendment. Details below.

Definition		ne Rased Man	agement Key	Performance Indicator Data	
 Inserted 2022-23 Outcome Based Management Key Performance Indicator Data Definition Manual. 					
		4 May 2022	Annual	Amondment on detailed	
MP 0115/19	4 May 2023	4 May 2023	Annual	Amendment as detailed	
v.9.1				below.	
		-		mental health efficiency KPIs	
		The state of the s	•	tan Health Service.	
MP 0115/19	9 May 2023	9 May 2023	Annual	Amendment as detailed	
v.9.2				below.	
				Data Definition Manual	
(pages 2, 13	4 and 14) to inclu	ude the mental h	ealth targets in	the recently updated	
Addendum 1					
MP 0115/19	21 July 2023	21 July 2023	Annual	Amendment as detailed	
v.9.3				below.	
Related	Document Adde	ndum 1 2022-	23 KPIs and	Targets updated to include	
				2 Effectiveness KPIs (#17 -	
DOH).	,	,		•	
MP 0115/19	28 July	28 July 2023	Annual	Amendment as detailed	
v.9.4	2023			below.	
		nent: Addendum	1: 2023-24 C	DBM KPIs and Targets for the	
	ent and HSPs.	nont. Addonadn	1 1. 2020 24 0	Divi itt is and raigets for the	
•		mont: Addondu	ım 2: 2023-24	OBM Service, Sub-Services	
	ams for the Dep			Obivi Service, Sub-Services	
•	·			nd Addandum 2: 2022 22 and	
				nd Addendum 2: 2022-23 and	
moved to	the archived sec	TION ON NOUCY 12			
		tion on policy la		BA'	
MP 0115/19	7 September	7 September	Annual	Minor amendment as	
MP 0115/19 v. 9.5	7 September 2023	7 September 2023	Annual	detailed below.	
MP 0115/19 v. 9.5 Minor update	7 September 2023 es to Related Do	7 September 2023 cument: Adden	Annual dum 1: 2023-2	detailed below. 24 OBM KPIs and Targets for	
MP 0115/19 v. 9.5 Minor update the Departme	7 September 2023 es to Related Do ent and HSPs for	7 September 2023 ocument: Addend Outcome 2–Se	Annual dum 1: 2023-2 rvice 6, No. 36	detailed below. 24 OBM KPIs and Targets for - Efficiency KPIs included.	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19	7 September 2023 es to Related Do ent and HSPs for 15 December	7 September 2023 cument: Addend Outcome 2–Se 15 December	Annual dum 1: 2023-2 rvice 6, No. 36	detailed below. 24 OBM KPIs and Targets for - Efficiency KPIs included. Minor amendment as	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6	7 September 2023 es to Related Do ent and HSPs for 15 December 2023	7 September 2023 cument: Addend Outcome 2–Se 15 December 2023	Annual dum 1: 2023-2 rvice 6, No. 36 Annual	detailed below. 24 OBM KPIs and Targets for - Efficiency KPIs included. Minor amendment as detailed below.	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Do	7 September 2023 ccument: Addend Outcome 2–Se 15 December 2023 ccument: Adden	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-2	detailed below. 4 OBM KPIs and Targets for - Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets –	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to	7 September 2023 ccument: Addender Outcome 2—Se 15 December 2023 ccument: Addender o state that the ta	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-2 argets will be u	detailed below. 24 OBM KPIs and Targets for - Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets – pdated by February 2024.	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to	7 September 2023 ccument: Addend Outcome 2–Se 15 December 2023 ccument: Adden	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-2 argets will be u	detailed below. 24 OBM KPIs and Targets for 3 - Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets — pdated by February 2024. Amendment as detailed	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to 13 June 2024	7 September 2023 ocument: Addend Outcome 2–Se 15 December 2023 ocument: Adden o state that the to 13 June 2024	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-2 argets will be u	detailed below. 4 OBM KPIs and Targets for Fificiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets — Indated by February 2024. Amendment as detailed below.	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to 13 June 2024	7 September 2023 ocument: Addend Outcome 2–Se 15 December 2023 ocument: Adden o state that the to 13 June 2024	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-2 argets will be u	detailed below. 24 OBM KPIs and Targets for 3 - Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets — pdated by February 2024. Amendment as detailed	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0 • Inclusion	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to 13 June 2024	7 September 2023 ocument: Addend Outcome 2–Se 15 December 2023 ocument: Adden o state that the to 13 June 2024	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-2 argets will be u	detailed below. 4 OBM KPIs and Targets for Fificiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets — Indated by February 2024. Amendment as detailed below.	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0 • Inclusion Departme	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to 13 June 2024 of related document and HSPs.	7 September 2023 ccument: Addence Outcome 2–Se 15 December 2023 ccument: Addence state that the ta 13 June 2024 nent: Addendum	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-2 argets will be u Annual 1: 2024-25 C	detailed below. 4 OBM KPIs and Targets for Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets — Epdated by February 2024. Amendment as detailed below. DBM KPIs and Targets for the	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0 Inclusion Departme Inclusion	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to 13 June 2024 of related document and HSPs. of related document and HSPs.	7 September 2023 ccument: Addence 15 December 2023 ccument: Addence ccument: Addence 13 June 2024 ment: Addendum	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-2 argets will be u Annual 1: 2024-25 Cum 2: 2024-25	detailed below. 4 OBM KPIs and Targets for Fificiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets — Indated by February 2024. Amendment as detailed below.	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0 Inclusion Departme Inclusion and Progr	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to 13 June 2024 of related document and HSPs. of related document and HSPs. of related document and HSPs.	7 September 2023 ocument: Addenor Outcome 2–Se 15 December 2023 ocument: Addenor State that the to 13 June 2024 ment: Addendumment: Addendumment: Addendum	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-2 argets will be u Annual 1: 2024-25 C Im 2: 2024-25 Ps.	detailed below. 24 OBM KPIs and Targets for a Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets – updated by February 2024. Amendment as detailed below. 25 OBM KPIs and Targets for the obs. 26 OBM Service, Sub-Services	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0 Inclusion Departme Inclusion and Progre Removal	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to 13 June 2024 of related document and HSPs. of related documents for the Depof related docum	7 September 2023 cument: Addence Outcome 2–Se 15 December 2023 ccument: Addence state that the ta 13 June 2024 ment: Addendumment: Addendumment: Addendum artment and HS nents: Addendum	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-3 argets will be u Annual 1: 2024-25 C m 2: 2024-25 Ps. n 1: 2023-24 a	detailed below. 4 OBM KPIs and Targets for Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets — Epdated by February 2024. Amendment as detailed below. DBM KPIs and Targets for the	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0 Inclusion Departme Inclusion and Progre Removal moved to	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to 13 June 2024 of related document and HSPs.	7 September 2023 ccument: Addence 15 December 2023 ccument: Addence ction on policy la	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-2 argets will be u Annual 1: 2024-25 C m 2: 2024-25 Ps. n 1: 2023-24 a nding page.	detailed below. 24 OBM KPIs and Targets for a Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets — apdated by February 2024. Amendment as detailed below. DBM KPIs and Targets for the object of the object	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0 • Inclusion Departme • Inclusion and Progre • Removal moved to MP 0115/19	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to 13 June 2024 of related document and HSPs. of related documents for the Depof related docum	7 September 2023 cument: Addence Outcome 2–Se 15 December 2023 ccument: Addence state that the ta 13 June 2024 ment: Addendumment: Addendumment: Addendum artment and HS nents: Addendum	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-3 argets will be u Annual 1: 2024-25 C m 2: 2024-25 Ps. n 1: 2023-24 a	detailed below. 24 OBM KPIs and Targets for Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets — pdated by February 2024. Amendment as detailed below. DBM KPIs and Targets for the OBM Service, Sub-Services and Addendum 2: 2023-24 and	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0 Inclusion Departme Inclusion and Progre Removal moved to	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to 13 June 2024 of related document and HSPs.	7 September 2023 ccument: Addence 15 December 2023 ccument: Addence ction on policy la	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-2 argets will be u Annual 1: 2024-25 C m 2: 2024-25 Ps. n 1: 2023-24 a nding page.	detailed below. 24 OBM KPIs and Targets for Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets – pdated by February 2024. Amendment as detailed below. DBM KPIs and Targets for the OBM Service, Sub-Services and Addendum 2: 2023-24 and Policy review and amendments as listed	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0 • Inclusion Departme • Inclusion and Progre • Removal moved to MP 0115/19 v. 11.0	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to 13 June 2024 of related document and HSPs.	7 September 2023 ccument: Addence Outcome 2–Se 15 December 2023 ccument: Addence state that the transport of the second of the s	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-2 argets will be u Annual 1: 2024-25 C m 2: 2024-25 Ps. n 1: 2023-24 a nding page. July 2025	detailed below. 24 OBM KPIs and Targets for Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets — pdated by February 2024. Amendment as detailed below. DBM KPIs and Targets for the OBM Service, Sub-Services and Addendum 2: 2023-24 and	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0 • Inclusion Departme • Inclusion and Progre • Removal moved to MP 0115/19 v. 11.0 • Alignment	7 September 2023 es to Related Doent and HSPs for 2023 es to Related Doge 1 amended to 13 June 2024 of related document and HSPs.	7 September 2023 cument: Addence 15 December 2023 cument: Addence coument: Addence 13 June 2024 ment: Addendum ment: Addendum ment: Addendum trinent and HS ments: Addendum trinent and HS	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-3 argets will be u Annual n 1: 2024-25 C m 2: 2024-25 Ps. n 1: 2023-24 a nding page. July 2025 nplate.	detailed below. 24 OBM KPIs and Targets for Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets — pdated by February 2024. Amendment as detailed below. DBM KPIs and Targets for the OBM Service, Sub-Services and Addendum 2: 2023-24 and Policy review and amendments as listed below.	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0 Inclusion Departme Inclusion and Progre Removal moved to MP 0115/19 v. 11.0 Alignment Compliance	7 September 2023 es to Related Doent and HSPs for 2023 es to Related Doge 1 amended to 13 June 2024 of related document and HSPs. of related document archived section 4 July 2024	7 September 2023 ccument: Addence 15 December 2023 ccument: Addence cotate that the ta 13 June 2024 ment: Addendum ment: Addendum ment: Addendum trinent and HS ments: Addendum trinent an	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-3 argets will be u Annual n 1: 2024-25 C m 2: 2024-25 Ps. n 1: 2023-24 a nding page. July 2025 nplate.	detailed below. 24 OBM KPIs and Targets for Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets – pdated by February 2024. Amendment as detailed below. DBM KPIs and Targets for the OBM Service, Sub-Services and Addendum 2: 2023-24 and Policy review and amendments as listed	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0 • Inclusion Departme • Inclusion and Progre • Removal moved to MP 0115/19 v. 11.0 • Alignment • Compliance policy com	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to 13 June 2024 of related document and HSPs. of related document and HSPs. of related document archived second 4 July 2024 to revised Policyce Monitoring seppliance.	7 September 2023 cument: Addender 2023 cument: Addender 2023 cument: Addender 2024 The state that the transport of the state of the	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-2 argets will be u Annual 1: 2024-25 C am 2: 2024-25 Ps. n 1: 2023-24 a nding page. July 2025 nplate. to reflect poli	detailed below. 24 OBM KPIs and Targets for Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets — Indated by February 2024. Amendment as detailed below. DBM KPIs and Targets for the OBM Service, Sub-Services and Addendum 2: 2023-24 and Policy review and amendments as listed below. Icy owner's responsibility for	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0 Inclusion Departme Inclusion and Progre Removal moved to MP 0115/19 v. 11.0 Alignment Compliance policy com MP 0115/19	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to 13 June 2024 of related document and HSPs. of related doc	7 September 2023 cument: Addender 2023 cument: Addender 2023 cument: Addender 2024 nent: Addendum 2024 nent: Addendum 2024 nent: Addendum 2024 rent: Addendum 2024	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-3 argets will be u Annual 1: 2024-25 Cum 2: 2024-25 Ps. n 1: 2023-24 a nding page. July 2025 July 2025 July 2025	detailed below. 24 OBM KPIs and Targets for a Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets — pdated by February 2024. Amendment as detailed below. DBM KPIs and Targets for the object of the objec	
MP 0115/19 v. 9.5 Minor update the Departme MP 0115/19 v. 9.6 Minor update Note 2 on Pa MP 0115/19 v. 10.0 Inclusion Departme Inclusion and Progre Removal moved to MP 0115/19 v. 11.0 Alignment Compliand policy com MP 0115/19 Related de	7 September 2023 es to Related Doent and HSPs for 15 December 2023 es to Related Doge 1 amended to 13 June 2024 of related document and HSPs. of related doc	7 September 2023 ccument: Addender 2023 ccument: Addender 2023 ccument: Addender 2024 The state that the transport of the state of the stat	Annual dum 1: 2023-2 rvice 6, No. 36 Annual dum 1: 2023-3 argets will be u Annual 1: 2024-25 Cum 2: 2024-25 Ps. n 1: 2023-24 a nding page. July 2025 July 2025 July 2025	detailed below. 24 OBM KPIs and Targets for Efficiency KPIs included. Minor amendment as detailed below. 24 OBM KPIs and Targets — Indated by February 2024. Amendment as detailed below. DBM KPIs and Targets for the OBM Service, Sub-Services and Addendum 2: 2023-24 and Policy review and amendments as listed below. Icy owner's responsibility for	

М	P 0015/19	30 April 2025	30 April 2025	July 2025	Amendments as listed	
		-	-	-	below.	
•	Related document: OBM KPI Data Definition Manual updated.					
•						
	reflect the delivery of Voluntary Assisted Dying (VAD) services.					

Note: Mandatory policies that exceed the scheduled review date will continue to remain in effect.

10. Approval

Approval by	Dr David Russell-Weisz, Director General, Department of Health
Approval date	1 July 2019

This document can be made available in alternative formats on request for a person with a disability.

© Department of Health 2024

Copyright to this material is vested in the State of Western Australia unless otherwise indicated. Apart from any fair dealing for the purposes of private study, research, criticism or review, as permitted under the provisions of the *Copyright Act 1968*, no part may be reproduced or re-used for any purposes whatsoever without written permission of the State of Western Australia.