



# Artificial Intelligence Policy

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## 1. Purpose

The purpose of the Artificial Intelligence (AI) Policy (the policy) is to set the minimum requirements to ensure the responsible, safe, beneficial and effective use of AI technologies within the WA health system.

The policy supports the WA health system vision to deliver a safe, high quality, sustainable health system for all Western Australians.

This policy aligns to and supports the requirements of the following:

- [WA Health Digital Strategy 2020-2030](#)
- [Sustainable Health Review Final Report](#)
- [WA Government Artificial Intelligence Policy and Assurance Framework](#)

This policy applies to any AI use or proposed use, whether it is for individual, corporate, clinical, pilot/trial, training or research purposes, and including free of charge, developed in-house, purchased (buy and train, buy and automate, buy and use), or cloud-based software. It also includes the use of AI on private devices for a WA health entity work-related purpose.

This policy is a mandatory requirement for Health Services Providers under the *Information and Communications Technology Policy Framework* pursuant to section 26(2)(k) of the *Health Services Act 2016*.

This policy is also a mandatory requirement for the Department of Health pursuant to section 29 of the *Public Sector Management Act 1994*.

## 2. Applicability

This policy is applicable to WA health entities.

The requirements contained within this policy are applicable to the services purchased from contracted health entities where it is explicitly stated in the contract between the contracted health entity and the State of Western Australia or Health Service Provider. The State of Western Australia or Health Service Provider contract manager is responsible for ensuring that any obligation to comply with this policy by the contracted health entity is accurately reflected in the relevant contract and managed accordingly.

### 3. Policy Requirements

WA health entities must comply with the following policy requirements and the [Artificial Intelligence \(AI\) Standard](#).

#### 3.1 Acceptable Use of AI

- WA health entities must ensure that AI is used in the manner stipulated in the Acceptable Use section 6 of the [AI Standard](#).

#### 3.2 Ethics Principles

- WA health entities must apply the AI Ethics Principles when using or implementing AI systems detailed in the AI Ethics Principles section 8 of the [AI Standard](#).

#### 3.3 Governance

- WA health entities must implement local governance systems, structures and/or processes to ensure responsible and safe adoption of AI in line with the [AI Standard](#) requirements and principles.
- An executive AI Accountable Officer must be identified to oversee the governance of AI technologies in their entity.

#### 3.4 Risk and Assurance

- Prior to implementing a new AI use-case or project, WA health entities must:
  - undertake the Office of Digital Government's (DGov) [AI self-assessment](#), unless a DGov exception applies. Refer to the AI Standard Section 8. AI Ethics Principles for health-specific requirements.
  - adhere to the existing processes for digital health governance, information use and disclosure, cyber/cloud security and, where applicable, patient safety risk management, clinical governance and/or research governance.
  - provide these assessments to the relevant governing authorities at 3.1.
- WA health entities must establish plans for ongoing monitoring, evaluation, reporting and risk management.
- WA health entities must use specialist guidance, AI risk frameworks and external auditors as directed by governing authorities to address the level of AI risk and complexity.

#### 3.5 Workforce Capability

- WA health entities must:
  - take steps to ensure staff are adequately informed, trained and qualified, if they are to use or implement AI systems for work purposes.
  - ensure these steps reflect the organisation's current and intended AI use-cases and align to [AI Standard](#) Section 6. Acceptable Use and Section 8. AI Ethics Principles.

### 3.6 Contract Management

- WA health entities must ensure AI requirements for vendors are specified in writing when contracting for ICT, digital health systems and medical technology.

## 4. Compliance Monitoring

The Digital Health Unit on behalf of the System Manager will monitor compliance of the policy requirements through an Artificial Intelligence Audit Compliance Tool that requires WA health entities to annually report and submit details of the policies and standards compliance, breaches and system governance.

WA health entities must:

1. Complete the annual Artificial Intelligence Audit Compliance Tool (Digital Health Unit to provide tool to WA health entities) and submit to the System Manager via email at [DigitalGSP@health.wa.gov.au](mailto:DigitalGSP@health.wa.gov.au) The results are subject to review for assurance purposes and will be collated for trend analysis.
2. Provide copies of related local education and awareness strategies to the System Manager upon request.

Following the annual policy compliance monitoring, the Digital Health Unit will provide the WA health entities with an audit report.

The System Manager can audit at any time and may undertake an assessment or audit should a non-compliance issue be identified. Additional information may be requested on any digital security control matter to ensure alignment with policy requirements.

## 5. Related Documents

The following documents are mandatory pursuant to this policy:

- [Artificial Intelligence Standard](#)
- [WA Government Artificial Intelligence Policy and Assurance Framework](#)

## 6. Supporting Information

- N/A

## 7. Definitions

The following definition(s) are relevant to this policy.

Term	Definition
Artificial Intelligence (AI)	An interdisciplinary field, dealing with models and systems for the performance of functions generally associated with human intelligence, such as reasoning and learning.
Artificial Intelligence (AI) Accountable Officer	An Executive whose role is to oversee AI strategy and governance in the entity.

Artificial Intelligence (AI) System	An engineered system that generates predictive outputs such as content, forecasts, recommendations, or decisions for a given set of human defined objectives or parameters without explicit programming.
WA health entities	WA health entities include: (i) Health Service Providers as established by an order made under section 32(1)(b) of the Health Services Act 2016. (ii) Department of Health as an administrative division of the State of Western Australia pursuant to section 35 of the Public Sector Management Act 1994.
WA health system	The WA health system is comprised of: (i) the Department (ii) Health Service Providers (North Metropolitan Health Service, South Metropolitan Health Service, Child and Adolescent Health Service, WA Country Health Service, East Metropolitan Health Service, PathWest Laboratory Medicine WA, Quadriplegic Centre and Health Support Services); and (iii) contracted health entities, to the extent they provide health services to the State.

## 8. Policy Contact

Enquiries relating to this policy may be directed to:

Title: Director ICT Strategy and Governance

Directorate: Digital Health

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## 9. Document Control

Version	Published date	Review date	Amendment(s)
MP 0193/25	10 September 2025	March 2027	Original version

Note: Mandatory policies that exceed the scheduled review date will continue to remain in effect.

## 10. Approval

Approval by	Dr Sheralee Tamaliunas A/Deputy Director General, Clinical Excellence Division
Approval date	8 September 2025

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