



PAYG Frequently Asked Questions MAPD Sites only

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What is Pay As You Go (PAYG) Parking?

Pay as you go parking is an equitable parking system where you only pay for the parking you actually use. Visitors to all MAPD managed sites are already using PAYG systems for hospital parking. Staff have also transitioned to PAYG which means those authorised to park on site have been given a smart card which can be loaded with credit and then used to access the car park. Fees will be applied based on use.

Why do we need PAYG?

PAYG parking is a fairer payment system, for staff this means fees will be applied based on actual use and not contracted hours of employment. It also allows for discounted parking fees after hours in line with the Access and Parking Strategy for Health Campuses in the Perth Metropolitan Area.

Who gets PAYG parking?

Staff who qualify for onsite parking at RPH, FH and KEMH have transitioned across to PAYG parking, those who are primarily based at FSH or QEII MC have access to PAYG via post tax deduction mechanisms.

When will PAYG be available?

PAYG parking is already in place for staff primarily based at RPH, FH and KEMH.

What will change when PAYG is introduced?

PAYG will bring changes to the options available for staff to pay for their onsite parking. The access system controlling the car parks is based at the MAPD. Staff are allocated a multi-purpose smart card which allows users to add their own funds and give them access to their authorised parking areas. Traditional pre-tax payment methods are available for Health staff.

How do I apply for PAYG parking?

All staff and other site users wishing to park on site are required to submit a full application for consideration via the MAPD Electronic Parking Application Form.

Once the transition to PAYG parking has been completed new staff will be able to apply for parking online and approved parkers will be able to submit updates/cancellations when required.

How do I pay my parking fees under PAYG?

The introduction of PAYG to the RPH, FH and KEMH campuses brings more payment options for staff. At the time application forms are submitted staff will need to nominate from one of the following;

- Self-loading personal funds to parking access card using ATM style Kiosk on site. Funds can be loaded via EFTPOS or cash deposit at the Kiosks. A maximum daily transaction limit of \$150.00 applies.
- EFTPOS transaction over the phone with MAPD.
- Quarterly Tax Invoice based on staff member's actual use.
- Pre-tax fortnightly deduction via HSS based on actual parking used.

How are parking fees charged under PAYG?

Parking fees under the PAYG system will be charged at an hourly rate capped to a daily maximum. The system will recognise parking within a 24 hour period and the cap will be applied if appropriate.

How do discounted parking fees work under PAYG?

In line with the Access and Parking Strategy for Health Campuses in the Perth Metropolitan Area, a reduced hourly fee will be charged to staff parking on site in off peak times between 6:00pm and 6:00am. A 25% discount rate will be applied to the fee paid by staff during the off peak timeframe.

What are the PAYG staff parking fee rates?

The tables below outline the hourly fee payable at RPH (Cat A site), FH and KEMH (Cat B sites), for both peak and off peak parking that will take effect from 03/07/2023.

Rates	Cat A (RPH) PEAK	Cat A (RPH) OFF PEAK	Rates	Cat B (KEMH & FH) PEAK	Cat B (KEMH & FH) OFF PEAK
1 hr Min Daily Fee	\$0.80	\$0.60	1 hr Min Daily Fee	\$0.52	\$0.39
2 hrs	\$1.60	\$1.20	2 hrs	\$1.04	\$0.78
3 hrs	\$2.40	\$1.80	3 hrs	\$1.56	\$1.17
4 hrs	\$3.20	\$2.40	4 hrs	\$2.08	\$1.56
5 hrs	\$4.00	\$3.00	5 hrs	\$2.60	\$1.95
6 hrs	\$4.80	\$3.60	6 hrs	\$3.12	\$2.34
7 hrs	\$5.60	\$4.20	7 hrs	\$3.64	\$2.73
8 hrs Max Daily Fee	\$6.40	\$4.80	8 hrs Max Daily Fee	\$4.10	\$3.08

Will I still need a Parking Permit once I transition to PAYG?

Yes all authorised staff who park at RPH, FH and KEMH will be required to display a valid permit which will be sent out along with their car park access card. A new style of permit has been sourced, which will make transferring from vehicle to vehicle easier.

How will multiple site parking work under PAYG?

For all MAPD managed sites the following will apply;

- **Any authorised combination of MAPD sites, (KEMH, FH, RPH)** – one access card and one capped payment within a 24 hour period.
- **One or more authorised MAPD sites (KEMH, FH, RPH) plus QEII** – separate access/payment arrangements with MAPD and QEII. Post tax MAPD payments by Self Loading at Kiosk or EFTPOS or Tax Invoice. Pre-tax MAPD payments via HSS with regular account reconciliation. MAPD fee capped for 24 hour period.
- **One or more authorised MAPD sites (KEMH, FH, RPH) plus FSH** – separate access/payment arrangements with MAPD and FSH. Post tax MAPD payments by Self Loading at Kiosk or EFTPOS or Tax Invoice. Pre-tax MAPD payments via HSS with regular account reconciliation. MAPD fee capped for 24 hour period.
- **One or more authorised MAPD sites (KEMH, FH, RPH) plus FSH plus QEII** – separate access/payment arrangements with MAPD and FSH and QEII. Post tax MAPD payments by Self Loading at Kiosk or EFTPOS or Tax Invoice. Pre-tax MAPD payments via HSS with regular account reconciliation. MAPD fee capped for 24 hour period.

Contact us

Free call 1800 753 191 or email: parking@health.wa.gov.au .